

Phil Norrey  
Chief Executive

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To: The Chair and Members of the  
Cabinet

County Hall  
Topsham Road  
Exeter  
Devon  
EX2 4QD

(See below)

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Your ref :  
Our ref :

Date : 2 October 2018  
Please ask for : Karen Strahan, 01392 382264

Email: karen.strahan@devon.gov.uk

## **CABINET**

Wednesday, 10th October, 2018

A meeting of the Cabinet is to be held on the above date at 10.30 am in the Committee Suite - County Hall to consider the following matters.

P NORREY  
Chief Executive

## **AGENDA**

### **PART I - OPEN COMMITTEE**

1 Apologies for Absence

2 Minutes

Minutes of the meeting held on 12 September 2018, (previously circulated).

3 Items Requiring Urgent Attention

Items which in the opinion of the Chair should be considered at the meeting as matters of urgency.

4 Announcements

5 Petitions

6 Question(s) from Members of the Council

### **FRAMEWORK DECISION**

NIL

## **KEY DECISIONS**

7 Sidmouth Surface Water Improvements (Pages 1 - 8)

Report of the Head of Planning, Transportation and Environment (PTE/18/44), on proposals for Surface Water Improvements in Sidmouth, attached.

*Electoral Divisions(s): Sidmouth*

8 Foster Carer Allowances

Report of the Chief Officer for Children's Services on proposed changes to Foster Carer Fees will follow.

In addition, the Children's Scrutiny Committee, at its meeting on 17<sup>th</sup> September, in considering the Report and Addendum Report of the Chief Officer for Children's Services ((CS/18/25), RESOLVED that the Committee endorse the principles behind the changes to the Foster Carer fees and allowances structure, as set out in the Report and Addendum (CS/18/25), but that Cabinet be strongly urged to:

- (i) guarantee income protection for carers until all current foster placements come to an end;
- (ii) pay birthday, holiday and festival allowances on or near the relevant date, rather than as part of the weekly allowance; and
- (iii) ensure that the fostering service look favourably upon requests for additional support, in circumstances where there are childminding and/or transportation needs, where this is consistent with the child's care plan.

The Cabinet are asked to consider these recommendations as part of their deliberations.

*Electoral Divisions(s): All Divisions*

9 Procurement of Community Health and Wellbeing Services for Children and Young People in Devon (Pages 9 - 12)

Report of the Head of Commissioning (CS/18/33) asking the Cabinet to support NEW Devon CCG's recommendation that Torbay and South Devon Foundation Trust, acting as prime provider for the consortium Devon Children and Families Alliance, become preferred bidder for the delivery of Community Health and Wellbeing Services, attached.

*Electoral Divisions(s): All Divisions*

10 Promoting independence in Devon: Our Vision and 5 year Plan for Adult Social Care (Pages 13 - 50)

Report of the Head of Adult Commissioning and Health (ACS/18/93) on Promoting Independence in Devon, Vision and 5 year Plan for Adult Social Care, attached.

Also attached separately is the 'Vision' document for Devon Adult Care and Health (What we do and how we do it) and also 'Promoting Independence in Devon, Our 5 Year Plan for Adult Social Care 2018.

*Electoral Divisions(s): All Divisions*

11 Joint Strategy For Adults With a Learning Disability In Devon (Pages 51 - 126)

Report of the Head of Adult Commissioning and Health (ACS/18/90) on the Joint Strategy for Adults with a Learning Disability in Devon, attached.

Also attached to the agenda is the Easy Read version of the Cabinet report, the Strategy (Living well with a Learning Disability in Devon 2018 – 2022) together with a full and summary easy read version.

An Impact Assessment is also attached for the attention of Members at this meeting.

*Electoral Divisions(s): All Divisions*

**MATTERS REFERRED**

12 Corporate Infrastructure and Regulatory Services Scrutiny Committee - Problem Gambling Spotlight Review (Minute \*85) (Pages 127 - 144)

The Corporate Infrastructure and Regulatory Services Scrutiny Committee, at its meeting on 25th September 2018 (Minute \*85 refers), considered the report of the Spotlight Review on Problem Gambling and the recommendations contained therein. In discussion at the meeting, it was agreed that revisions be made to the recommendations in the Report and then the Committee resolved 'that the revised report be commended to the Cabinet'. The revised Report is attached to this agenda.

**Recommendation**

(a) That the Corporate Infrastructure and Regulatory Services Scrutiny Committee be thanked for its Spotlight review and associated Report and that the recommendations of the Review be endorsed; and

(b) that the relevant Cabinet Member and Chief Officer for Communities, Public Health, Environment and Prosperity be asked to take forward the Report and progress / co-ordinate the recommendations contained therein, engaging other partners as necessary.

**OTHER MATTERS**

13 Annual Childcare Sufficiency Report: Endorsement of Annual Report (Pages 145 - 148)

Report of the Head of Education and Learning (CS/18/32) seeking endorsement of Annual report outlining how the Council is meeting its statutory duty to secure sufficient early years and childcare places and identifying challenges and actions for the coming year in relation to meeting the duty, attached.

*Electoral Divisions(s): All Divisions*

**STANDING ITEMS**

14 Question(s) from Members of the Public

15 Delegated Action/Urgent Matters (Pages 149 - 150)

The Registers of Decisions taken by Members under the urgency provisions or delegated powers will be available for inspection at the meeting in line with the Council's Constitution and Regulation 13 of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012. A summary of such decisions taken since the last meeting is attached.

16 Forward Plan (Pages 151 - 158)

In accordance with the Council's Constitution, the Cabinet is requested to review the list of forthcoming business (previously circulated) and to determine which items are to be defined as key and/or framework decisions and included in the Plan from the date of this meeting.

[NB: The Forward Plan is available on the Council's website at: <http://democracy.devon.gov.uk/mgListPlans.aspx?RPId=133&RD=0&bcr=1> ]

**PART II - ITEMS WHICH MAY BE TAKEN IN THE ABSENCE OF THE PRESS AND PUBLIC**

17 Exclusion of the Press and Public

Recommendation: that the press and public be excluded from the meeting for the following items of business under Section 100(A)(4) of the Local Government Act 1972 on the grounds that they involve the likely disclosure of exempt information as defined in Paragraph 3 of Schedule 12A of the Act namely, the financial or business affairs of a third party and of the County Council and in accordance with Section 36 of the Freedom of Information Act 2000, by virtue of the fact that the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

*Electoral Divisions(s): All Divisions*

18 Land at Exeter Science Park (Pages 159 - 170)

*[An item to be considered by the Cabinet in accordance with the Cabinet Procedure Rules and Regulation 5 of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012, no representations having been received to such consideration taking place under Regulation 5(5) thereof].*

Report of the Chief Officer for Communities, Public Health, Environment and Prosperity (ES/18/6), on Land at Exeter Science Park, attached.


*Electoral Divisions(s): Broadclyst*

Notice of all items listed above have been included in the Council's Forward Plan for the required period, unless otherwise indicated. The [Forward Plan](#) is published on the County Council's website.

Notice of the decisions taken by the Cabinet will be sent by email to all Members of the Council within 2 working days of their being made and will, in the case of key decisions, come into force 5 working days after that date unless 'called-in' or referred back in line with the provisions of the Council's Constitution. The Minutes of this meeting will be published on the Council's website, as indicated below, as soon as possible.

Members are reminded that Part II Reports contain confidential information and should therefore be treated accordingly. They should not be disclosed or passed on to any other person(s).

Members are also reminded of the need to dispose of such reports carefully and are therefore invited to return them to the Democratic Services Officer at the conclusion of the meeting for disposal.

<b>Membership</b>
Councillors J Hart (Chair), S Barker, R Croad, A Davis, R Gilbert, S Hughes, A Leadbetter, J McInnes and B Parsons
<b>Cabinet Member Remits</b>
Councillors Hart (Policy, Corporate and Asset Management), Barker (Resources), Croad (Community, Public Health, Transportation & Environmental Services), Davis (Infrastructure Development & Waste), R Gilbert (Economy & Skills) S Hughes (Highway Management), Leadbetter (Adult Social Care & Health Services), McInnes (Children's Services & Schools) and Parsons (Organisational Development & Digital Transformation)
<b>Declaration of Interests</b>
Members are reminded that they must declare any interest they may have in any item to be considered at this meeting, prior to any discussion taking place on that item.
<b>Access to Information</b>
Any person wishing to inspect the Council's / Cabinet Forward Plan or any Reports or Background Papers relating to any item on this agenda should contact Karen Strahan, 01392 382264. The Forward Plan and the Agenda and Minutes of the Committee are published on the Council's Website and can also be accessed via the Modern.Gov app, available from the usual stores.
<b>Webcasting, Recording or Reporting of Meetings and Proceedings</b>
The proceedings of this meeting may be recorded for broadcasting live on the internet via the 'Democracy Centre' on the County Council's website. The whole of the meeting may be broadcast apart from any confidential items which may need to be considered in the absence of the press and public. For more information go to: <a href="http://www.devoncc.public-i.tv/core/">http://www.devoncc.public-i.tv/core/</a>
In addition, anyone wishing to film part or all of the proceedings may do so unless the press and public are excluded for that part of the meeting or there is good reason not to do so, as directed by the Chair. Any filming must be done as unobtrusively as possible from a single fixed position without the use of any additional lighting; focusing only on those actively participating in the meeting and having regard also to the wishes of any member of the public present who may not wish to be filmed. As a matter of courtesy, anyone wishing to film proceedings is asked to advise the Chair or the Democratic Services Officer in attendance so that all those present may be made aware that is happening.
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<b>Questions to the Cabinet / Public Participation</b>
A Member of the Council may ask the Leader of the Council or the appropriate Cabinet Member a question about any subject for which the Leader or Cabinet Member has responsibility. Any member of the public resident in the administrative area of the county of Devon may also ask the Leader a question upon a matter which, in every case, relates to the functions of the Council. Questions must be delivered to the Office of the Chief Executive Directorate by 12 noon on the fourth working day before the date of the meeting. The name of the person asking the question will be recorded in the minutes. For further information please contact Karen Strahan on 01392 382264 or look at our <a href="#">website</a>
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<b>Mobile Phones</b>
Please switch off all mobile phones before entering the Committee Room or Council Chamber
<b>If you need a copy of this Agenda and/or a Report in another format (e.g. large print, audio tape, Braille or other languages), please contact the Information Centre on 01392 380101 or email to: <a href="mailto:centre@devon.gov.uk">centre@devon.gov.uk</a> or write to the Democratic and Scrutiny Secretariat at County Hall, Exeter, EX2 4QD.</b>
 Induction loop system available

## **NOTES FOR VISITORS**

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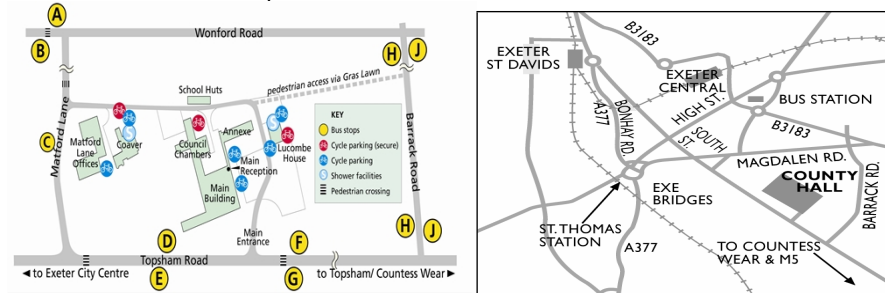
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**NB**   Denotes bus stops

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## Sidmouth Surface Water Improvements

Report of the Head of Planning, Transportation and Environment

***Please note that the following recommendations are subject to consideration and determination by the Cabinet (and confirmation under the provisions of the Council's Constitution) before taking effect.***

**Recommendation:** It is recommended that Cabinet:

- (a) approves the Sidmouth Surface Water Improvement Scheme at an estimated cost of £759,000, planned to commence this financial year dependent on securing all funding;**
- (b) gives authority to apply for planning permission and acquire title and/or rights over the necessary land as required in order to deliver the scheme.**

### 1. Summary and Purpose of Report

Studies commissioned by Devon County Council (DCC) have established a significant and risk of surface water flooding in Sidmouth. This report focuses on the history and calculated risk of future surface water flooding in the town. It also details the scheme proposals that aim to reduce significantly this ongoing risk of flooding and recommends that DCC supports the delivery of these essential flood improvements through its capital programme, as set out in the recommendations above.

### 2. Background

The Surface Water Management Plan for Sidmouth, established that Sidmouth had a high risk of flooding affecting a significant number of residential and commercial properties. This point was emphasised in November 2014, when 18 properties in the town were flooded from surface runoff during a minor incident. The study and associated reports highlighted a number of options that could be investigated further and developed into deliverable flood improvements, to reduce the ongoing risk of flooding to residential homes and businesses.

Detailed hydraulic modelling has been carried out as part of the preferred scheme design, as recommended in the Surface Water Management Plan. This has identified over 100 properties that would benefit from the proposed works. Due to the nature of these works, together with the associated funding opportunities, the proposal is to phase the scheme over two financial years, in the very early and latter parts of 2019, as detailed below. This will help to minimise disruption and provide early improvements to the most critical areas.

### 3. Scheme Proposals

The works to reduce the risk of surface water flooding to over 100 properties in Sidmouth will be undertaken in two discrete locations in the town, as shown in Annex 1 and will include the following measures:

**Phase 1** – Provision of a new and upsized drainage systems in the town centre, with new, direct discharges into the River Sid, as can be seen in Annex 2. This will involve the provision of additional highway gullies to collect the surface water flows and the laying of new large diameter pipes towards the River Sid. Protective non-return flap-valves will be installed on the new outlets to prevent river flows backing-up. Subject to funding, these works are proposed to commence on site in January 2019.

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**Phase 2** – Creation of surface water storage at The Knowle, as can be seen in Annex 3. Additional gullies and a new piped system will be installed to collect the surface water runoff and direct flows into the lower grounds of The Knowle. Here an earth dam, with controlled outlet, will be constructed to hold back the flow and regulate its discharge. This will help reduce the impact on the downstream drainage system by slowing down the flow. Subject to funding and the required planning consent, these works are proposed to take place immediately after the summer holiday period in 2019 to minimise disruption in Sidmouth.

## 4. Consultations/Representations/Technical Data

Throughout the investigation and design process there has been a close working relationship between DCC's Flood & Coastal Risk Management Team, Jacobs Civil Engineering, East Devon District Council, South West Water and relevant landowners.

A planning application will be required for the works at The Knowle and, as part of this, a community-wide consultation will be undertaken by the local planning authority. In contrast, the drainage works within the town centre are classed as permitted development. Environmental Permits for the outfall works on the River Sid are currently being sought from the Environment Agency.

## 5. Financial Considerations

A business case has been submitted to the Environment Agency to request funding support from Defra's Flood Defence Grant in Aid and also via the Local Levy collected from the Lead Local Flood Authorities of Devon, Plymouth Torbay, Cornwall and the Isles of Scilly. The scheme has a good partnership funding score which will assist in maximising the level of funding that can be drawn down from central government; the balance will be made up from DCC's own dedicated flood risk budgets. This will be in addition to the significant investment made by DCC to date through the required investigation and scheme design / preparation work. Capital works will be funded and monitored through DCC's capital programme.

The proposed implementation of the scheme and allocation of funding through DCC's capital programme is subject to formal confirmation of the external grants and contributions. Current estimates are for a further £719,000 to complete the works, in addition to the £39,945 previously spent, which are to be carried out in two phases over the two financial years, as shown in the table below. A contingency of 23% of the construction cost has been included as an element of risk and for any further shortfall that may occur during construction.

<b>Funding Source</b>	<b>Prior to 2018/19</b>	<b>2018/19 – Ph 1</b>	<b>2019/20 – Ph 2</b>	<b>Total</b>
Prior capital costs incurred by DCC	£39,945	£0	£0	£39,945
DCC PT&E Flood Risk Management revenue budget		£50,000	£50,000	£100,000
PT&E capital budget for Flood Risk Management		£50,000	£70,000	£120,000
Flood Defence Grant in Aid See note below *		£100,000	£299,000	£399,000
Local Levy See note below *		£30,000	£70,000	£100,000
<b>Total</b>	<b>£39,945</b>	<b>£230,000</b>	<b>£489,000</b>	<b>£758,945</b>

\* These figures are subject to justification and approval. Failure to secure external funding will require the scheme to be deferred until an alternative and affordable solution can be achieved.

DCC capital and revenue budgets are already in place as part of the approved capital programme.



## **6. Sustainability, Equality and Public Health Considerations**

All of the surface water flood improvements mentioned in this report will be developed in accordance with the Equality and Environmental Assessments produced in support of the Devon Local Flood Risk Management Strategy. All elements of the scheme have been assessed at the appropriate stage using the corporate, integrated assessment tool, with relevant equality and environmental impacts identified and acted on as necessary.

The works outlined in this report are all designed to improve the protection afforded to the community and individual properties currently at risk of flooding and, thereby, support health and wellbeing. More than just protecting the properties alone, it should be noted that flood water has the potential for transporting contaminants, such as sewage; so, reducing flood risk has clear health benefits.

An environmental appraisal of the proposals indicates that, with appropriate mitigation, there will be limited impact upon landscape, historic and ecological interests. The creation of a flood attenuation area will assist in maximising any ecological opportunities. These issues and any implications will be taken into account, in line with relevant policy considerations, through the planning process.

## **7. Legal Considerations**

All works will be carried out in accordance with the powers and duties assigned to DCC under the Flood and Water Management Act 2010, the Land Drainage Act 1991, Town and Country Planning Acts and any other relevant legislation. The lawful implications and consequences of the proposals and relevant actions have been considered through the design process and will be addressed, as necessary, through the implementation of the scheme. Phase two will involve a planning application and legal easement to enable construction and future maintenance of key elements within the proposed scheme, in particular for the storage area within the grounds of The Knowle. Positive negotiations on this are well advanced.

## **8. Risk Management Considerations**

The risks associated with flooding are set out in the Devon Local Risk Management Strategy and addressed through DCC, Local Resilience Forum and local community emergency plans. In addition, the corporate risk register identifies the risks linked to the implementation of DCC's role as Lead Local Flood Authority. The proposed works are designed to reduce these risks and align with these strategies and plans.

The current standard of protection to some properties is estimated to be as low as from the 1 in 5 year event and this scheme aims to improve the standard up to the 1 in 75 year, as a minimum, and, for many properties, up to the 1 in 100 year scenario.

## **9. Discussion**

The delivery of these important surface water flood improvements will significantly increase the standard of protection and reduce the risk of flooding to over 100 residential properties in the town of Sidmouth. The business case to be submitted to the Environment Agency justifies the level of investment in the proposed scheme in accordance with national objectives. It also has a high priority when considered against the criteria set out in the Devon Flood Risk Management Strategy.

# Agenda Item 7

## 10. Options/Alternatives

Several other options that could reduce the risk of surface water flooding in Sidmouth were considered, including natural flood risk management, large flood relief culverts and mechanical pumping stations. These were considered against a range of factors such as environmental impact, flood risk benefit, future maintenance liabilities, social impact, health and safety implications and economic affordability.

The assessment has indicated that the preferred option, and hence the proposed scheme, is deemed to provide the most advantageous and cost beneficial scheme that will give immediate benefit upon completion of the works. This will be fully scrutinised by the Environment Agency, as part of the business case approval process for Defra funding.

## 11. Reason for Recommendation/Conclusion

The proactive investigations and extensive modelling of the surface water flood risk in Sidmouth has identified the potential vulnerability and extent of risk to the affected properties. This has highlighted the urgent need for the proposed surface water flood alleviation works. It is, therefore, recommended that the proposed scheme is approved for delivery through the DCC capital programme in order to secure these essential flood improvements.

Dave Black  
Head of Planning, Transportation and Environment

## Electoral Divisions: Sidmouth

Cabinet Member for Community, Public Health, Transportation and Environmental Services:  
Councillor Roger Croad

*Chief Officer for Communities, Public Health, Environment and Prosperity: Dr Virginia Pearson*

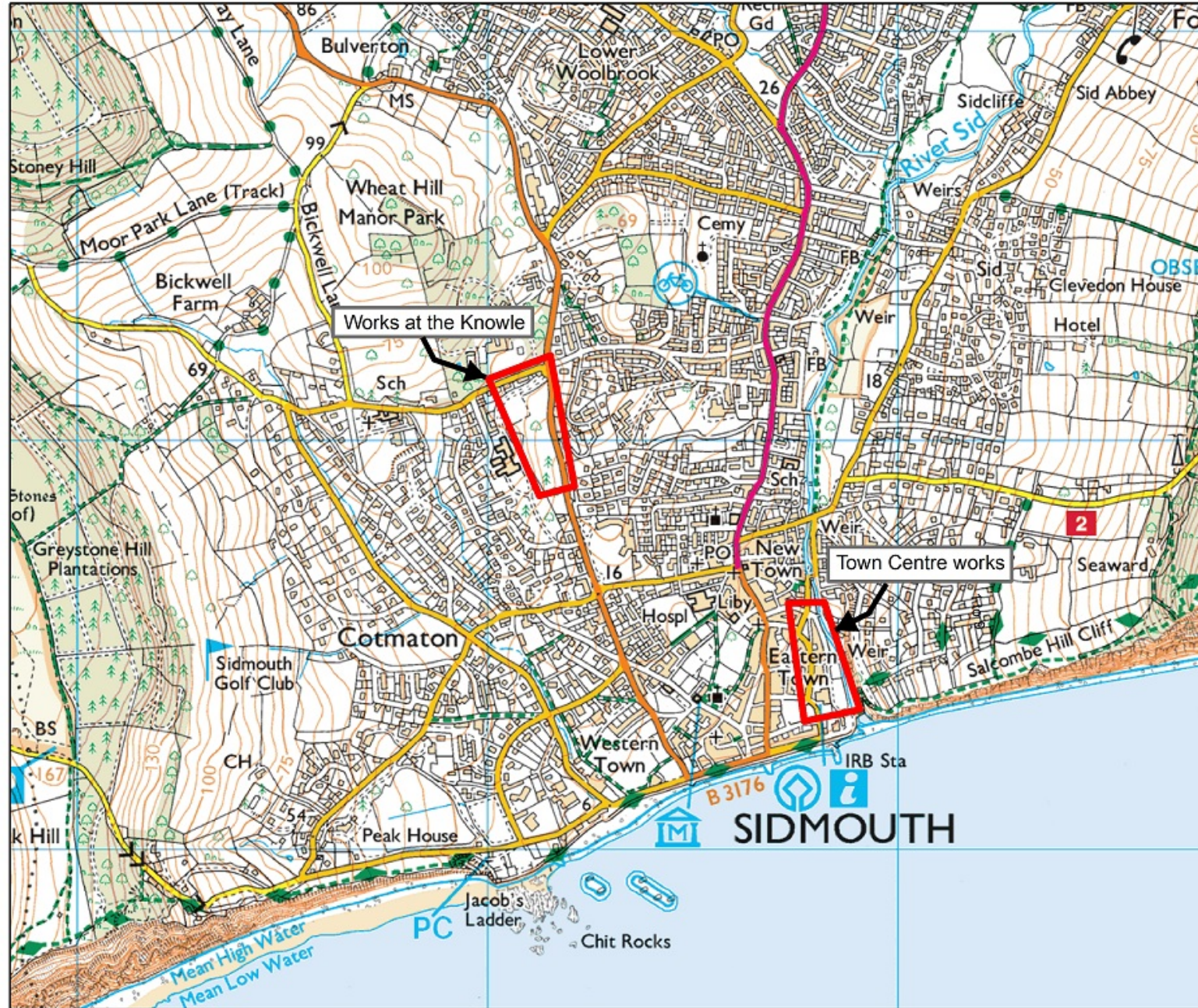
Local Government Act 1972: List of Background Papers

Contact for enquiries: Martin Hutchings

Room No. Lucombe House, County Hall, Exeter. EX2 4QD

Tel No: (01392) 383000

Background Paper	Date	File Reference
Nil		
mh190918cab Sidmouth Surface Water Improvements		
hk	05	270918



Sidmouth Surface Water Flood Alleviation Scheme

ANNEX 1 Scheme Locations

Date: October 2018

Scale: 0:37.575 150 Meters



Flood Risk Management Environment Group Planning, Transportation and Environment Devon County Council Lucombe House, County Hall Exeter, EX2 4QD

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Sidmouth Surface Water  
Flood Alleviation Scheme

**ANNEX 2  
Proposed Town  
Centre Drainage  
Improvements**

Proposed works  
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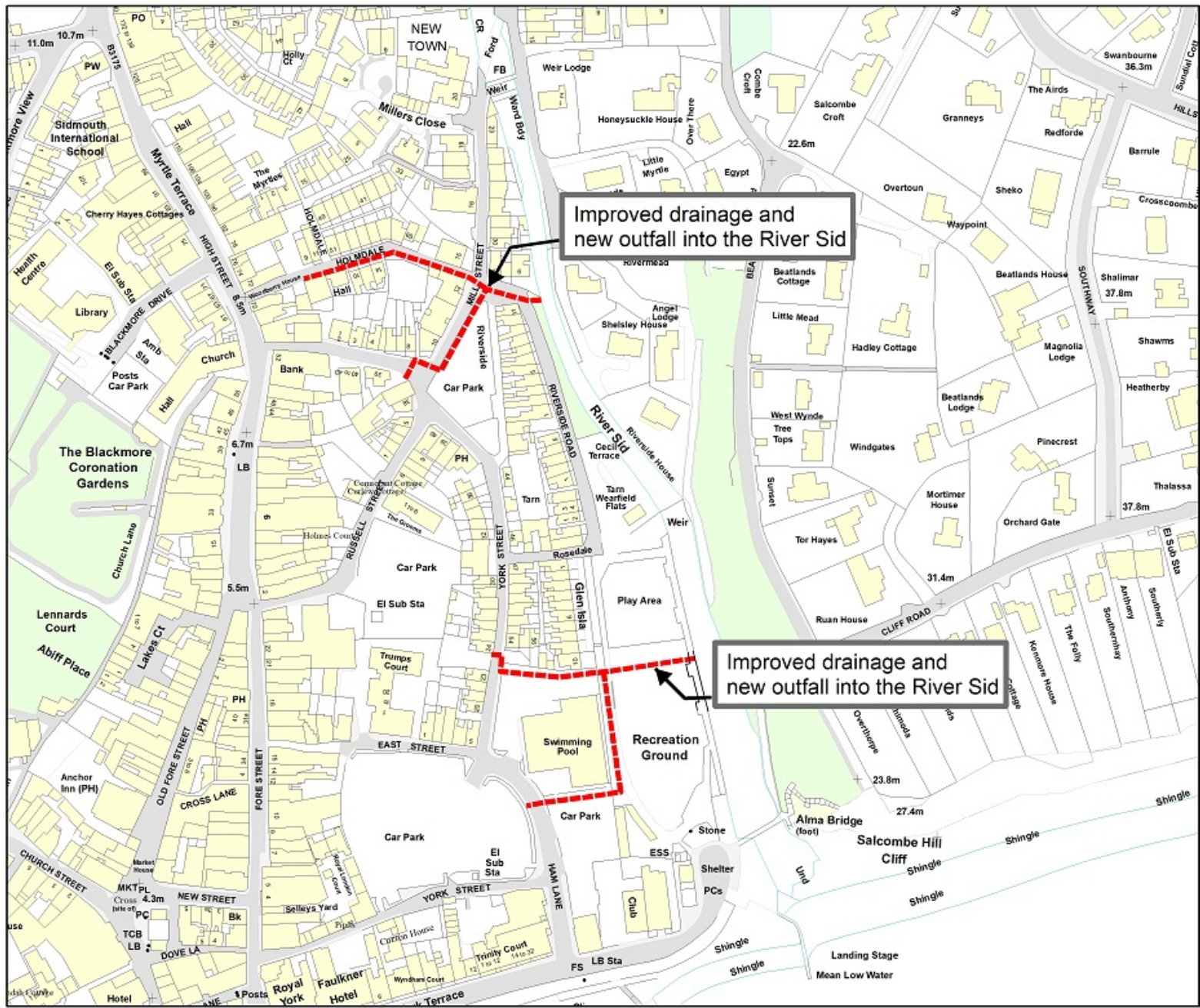
Date:  
October 2018

Scale:  
0 5 10 20 Meters



Flood Risk Management  
Environment Group  
Planning, Transportation and Environment  
Devon County Council  
Lucombe House, County Hall  
Exeter, EX2 4QD

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Ordnance Survey 100019783



Improved drainage and  
new outfall into the River Sid

Improved drainage and  
new outfall into the River Sid





CS/18/33  
Cabinet  
10<sup>th</sup> October 2018

## PROCUREMENT OF COMMUNITY HEALTH AND WELLBEING SERVICES FOR CHILDREN AND YOUNG PEOPLE IN DEVON

### OUTCOME OF TENDER AND PREFERRED BIDDER

Report of the Chief Officer Children's Services

***Please note that the following recommendations are subject to consideration and determination by the Cabinet (and confirmation under the provisions of the Council's Constitution) before taking effect.***

#### **Recommendation:**

That Cabinet support NEW Devon CCG's recommendation that Torbay and South Devon Foundation Trust, acting as prime provider for the consortium Devon Children and Families Alliance, become preferred bidder for the delivery of Community Health and Wellbeing Services.

#### **1. Background**

- 1.1. The Council have been working with the CCGs over the year to re-commission Community Health and Wellbeing services. Many of these services are currently provided by Virgin Care under the contract called Integrated Childrens Services.
- 1.2. A joint strategy to support this re-commissioning has been developed through consultation with families and children. [Hyperlink](#)
- 1.3. The Cabinet minute 65 (d) of 11 October 2017 resolved that:

*d) the joint commissioning of Occupational Therapy (OT) and child and adolescent mental health services (CAMHS) as part of the Community Health and Care Services with NEW Devon CCG acting as lead commissioner for a new contract to start from April 2019, be approved.*

The rationale for this recommendation was set out in the accompanying Report to Cabinet (CS/17/32) to be:

*The OT service is achieving good outcomes for children with a fully integrated care and health service as is CAMHS. In order to build on the increased emphasis on early intervention and strong partnership culture which is emerging it is recommended that the Council and CCG continue to jointly contract for these services.*

- 1.4 A further Cabinet Member Delegated Decision on the 29<sup>th</sup> January 2018 approved the recommendation to put in place a Section 75 pooled fund with

# Agenda Item 9

NEW Devon CCG for the period 2018-2029 and for Devon County Council Childrens Services to contribute £1.6m per annum to this pooled fund.

- 1.5 On the 27<sup>th</sup> of September 2018, NEW Devon CCG has recommended, to the CCG's Governing Body committees in common, Devon Children and Families Alliance (The Alliance) is selected as the preferred bidder to deliver the contract for a period of seven years from 1st April 2019, with the option to extend for a further three.
- 1.6 The Alliance is a consortia model, led by the Primary Provider, Torbay & South Devon NHS Foundation Trust, in partnership with Devon Partnership NHS Trust, Royal Devon and Exeter NHS Foundation Trust, University Hospitals, Plymouth NHS Trust, Livewell Southwest, and Northern Devon Healthcare NHS Trust.
- 1.7 New Devon CCG Governing Body has agreed the recommendation on the 27<sup>th</sup> September. The final contract award decision will then be made by a further meeting of the CCG's Governing Body Committees in Common which is anticipated to be in early November.

## **2. Consultations**

- 2.1 Consultation with children and families has been undertaken to inform the specifications for the procurement of services. A summary report of this is published on the NEW Devon CCG website.

## **3. Financial Considerations**

- 3.1 The total value of the contract is £23.856m for the first year, with a seven-year primary contract value of £166.992m. The initial seven-year period will commence from 1 April 2019. The contract contains a further three-year extension. The initial seven-year period will commence from 1st April 2019. The Council contribution to this will be £1.6m.

## **4. Environmental Impact Considerations**

- 4.1 None

## **5. Equality Considerations**

- 5.1 A Quality and Equality Impact Assessment (QEIA) has been developed by NEW Devon CCG, which has overall responsibility for the procurement process.
- 5.2 A detailed impact assessment was undertaken at the pre-procurement stage of this project and the outcomes reflected in the construction of the tender, contract documentation and in the evaluation of the tenders.

## **6. Legal Considerations**

- 6.1 The Council funding for the services in the contract will be a through a Section 75 agreement.
- 6.2 As NEW Devon CCG has acted as lead commissioner, the service contract will be let on NHS terms and conditions with the CCG as signatory. DCC will not be a party to this contract.



## 7. Risk Management Considerations

7.1 Transition of services from Virgin Care Limited (the incumbent) to the new provider will be monitored through the legal framework of a Section 75 Agreement.

## 8. Public Health Impact

None

## 9. Conclusion

9.1 The joint strategy as referenced at section 1.2 of this report sets out the vision where all children and young people in Devon should have the best start in life, growing up in loving and supportive families, and being happy, healthy and safe. Children, young people, their families and carers and communities will have access to a personalised, sustainable and co-ordinated system of care and support at the time, and in the place, they need it.

9.2 Therefore it is recommended that Cabinet support NEW Devon CCG's recommendation that Torbay and South Devon Foundation Trust, acting as prime provider for the consortium Devon Children and Families Alliance, become preferred bidder for the delivery of Community Health and Wellbeing Services.

Electoral Divisions: All

Cabinet Member for Children's Services: Councillor James McInnes

Chief Officer for Childrens Services: Jo Olsson

Head of Commissioning Childrens Services: Fiona Fleming

### LOCAL GOVERNMENT ACT 1972: LIST OF BACKGROUND PAPERS

*Contact for Enquiries:* Marian Martin: Commissioning Manager Disabled Children

### BACKGROUND PAPER

Impact Assessment: <https://new.devon.gov.uk/impact/published/>

Engagement Report and Joint Strategy: <https://www.newdevonccg.nhs.uk/your-ccg/children-and-young-people-100144>

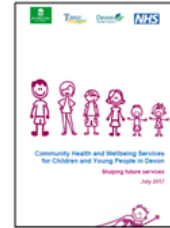
# Agenda Item 9



**A summary of engagement activities (2011-2016)**



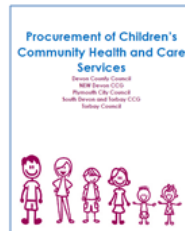
**Access preferences research (2016/17)**



**Pre-procurement engagement document (summer 2017)**



**Engagement Report (2017)**



**Service strategy document consulted upon and published (2017)**



**Service specifications consulted upon and published (2017)**

ACH/18/93  
Cabinet  
10 October 2018

## **PROMOTING INDEPENDENCE IN DEVON: OUR VISION AND 5 YEAR PLAN FOR ADULT SOCIAL CARE IN DEVON**

### **Report of the Chief Officer for Adult Care and Health**

#### **Recommendations**

1. To approve the refreshed Vision for Adult Social Care in Devon.
2. To approve the updated 5 Year Plan for Adult Social Care in Devon.
3. To note the alignment between this organisational plan and the planning framework for the wider health and care system in Devon.
4. To agree that in future years planning for adult social care in Devon will be part of a more integrated approach to planning across the health and care system with organisational reporting being an output of that approach.

#### **1. Our Vision for Adult Social Care**

1.1 Our Vision for Adult Social Care in Devon (Appendix 1) updates that produced during 2013 and published in December of that year and has been developed with wide ranging engagement including from:

- Groups of service users and their carers;
- Senior managers from across commissioning and delivery functions and our professional leads;
- Frontline staff;
- Independent and voluntary sector providers;
- Partners in the NHS including those updating the STP strategy;
- Colleagues in the council, including those updating its strategic plan;
- Managers and staff from allied council functions including Public Health, Children's Services and Community Development.

1.2 It is intended to:

- Provide a clear and inspiring vision that people within and beyond our organisation can identify with;
- Articulate the thinking that informed our Promoting Independence policy.
- Define high level aims and ambitions that can be used as the basis of all our more detailed strategies and plans;
- Influence decision-making, strategy development and planning in the wider health and care system in Devon.

1.3 It is aimed at:

- The residents of Devon;
- People who use health and care services and their carers;
- Organisations that provide those services;
- Staff involved in delivering those services;
- Council Members;

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- Partner organisations including:
    - o NHS commissioners and providers;
    - o Community, voluntary and 3<sup>rd</sup> sector organisations;
    - o District Council and independent housing services.
- 1.4 It articulates a vision for all adults in a Devon where people who can lead lives that are as independent and fulfilling as possible through being informed, secure and connected:
- Informed – people who know how they can get the support they need, when they need it, to help with the things that matter most to them;
  - Secure – people who feel safe and confident so that they can make the choices they want about how they live;
  - Connected – people who have rewarding relationships and involvement with their family, social networks and communities rather than feeling lonely or isolated.
- 1.5 It goes on to state our operational planning priorities to achieve that vision and lays out key outcomes and operational activity.

## **2. Our Plan for Adult Social Care**

- 2.1 Our annually updated plan for adult social care in Devon lays out how we will achieve that vision in more detail, drawing on the insights gained from our [annual report](#) and the [joint strategic needs assessment](#), providing a summary of changes planned for 2018-19 and an outline of current thinking beyond, informing the setting of our budget and medium-term financial plan.
- 2.2 This summary document (Appendix 2) is designed for a general audience and is supported by the more detailed strategies and plans that underlie it.
- 2.3 It relates to the council's core purpose to help citizens to live their lives well in a way that makes sense to them: to become and remain independent; to stay safe; and to remain healthy.
- 2.4 It has been developed in parallel with the updated strategy for the Sustainability and Transformation Partnership of NHS organisations and local authorities in wider Devon and arranged around our four priorities:
- Enabling more people to be and stay healthy;
  - Enhancing self-care and community resilience;
  - Integrating and improving community services and care in people's homes;
  - Delivering modern, safe and sustainable services.

## 2.5 Enabling more people to be and stay healthy:

<b>Life Chances:</b> taking a social prescribing approach to linking people to voluntary sector support.	More people connected to opportunities that reduce social isolation and improve well-being with a consequent reduction in demand for adult social care.
<b>Stimulating the voluntary sector:</b> through targeted seed funding and community development.	A self-sustaining voluntary sector with the capacity and capability to support to live independently.
<b>Making every contact count:</b> a training initiative for professional across the health and care system.	More people changing their behaviours in ways that have a positive effect on their health and wellbeing encouraged through the many interactions our health and care staff have with them.
<b>Falls prevention:</b> working across the health and care system to reduce the incidence of falls.	A reduced incidence of falls that lead to unnecessary hospital admissions and the premature loss of independence.
<b>One small step:</b> working with Public health to promote better lifestyle choices	More people reducing their risk of developing conditions that lead to dependence on health and care services through a tailored service for people in Devon who want to quit smoking, lose weight, become more active or reduce alcohol intake.

## 2.6 Enhancing self-care and community resilience:

<b>Personalisation:</b>	Increasing independence by focussing personal budgets on those people who have most potential to exercise choice and control.
<b>Employment:</b> working with employers to support people into and in employment	More people with disabilities supported into and in employment, benefitting the local economy, promoting their independence and reducing their reliance on social care support.
<b>Strength-based care management:</b> improving our care management practice and process	People with social care needs working with practitioners to identify the solutions that best maximise their independence through a strengths-based approach
<b>Technology Enabled Care Services:</b> equipping homes with aids that maximise independence	More people kept as independent as they can be in their own homes for as long as possible by using the latest technology.

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<b>Caring Well in Devon:</b> implementing our contract with Westbank to support carers in their caring role	Carers supported to undertake their caring role while having the opportunity to lead fulfilling lives themselves, including through paid work where appropriate.
<b>Preparing for Adulthood:</b> ensuring young people experience a smooth transition to independence	Young people being supported by their families and providers to progress to independence in adulthood.

## 2.7 Integrating and improving community services and care in people's homes:

<b>Living Well at Home:</b> developing our personal care framework to maintain capacity and improve outcomes	Personal care delivered in a way that encourages the recipient to be as independent as they can be.
<b>Supporting Independence:</b> individualised support to assist independent living	People with disabilities supported to develop their independent living skills to do what they want to do.
<b>Short-term services:</b> developing an integrated reablement, rehabilitation and recovery offer	Unnecessary hospital admissions avoided and recovery through rehabilitation after hospital discharge promoted by integrating social care reablement and NHS rapid response services.
<b>Enabling:</b> targeted short-term support to people with disabilities to develop their independent living skills	Adults with disabilities developing the skills they need to lead more independent and fulfilling lives, enabled by targeted short-term intensive support.
<b>Day opportunities:</b> purposeful and interactive group-based activities	People participating together in activities meaningful to them in appropriate centre and community-based settings.
<b>Supported living:</b> ensuring the right balance of group and individual support in supported living settings	People who live in supported living settings supported to live more independently in the best value and most effective way.

## 2.8 Delivering modern, safe, sustainable services:

<b>Accommodation with care:</b> improving the range of accommodation with care options in Devon	An improved range of accommodation with care options that meet the changing needs of Devon's population, working in partnership with district councils.
<b>In-house services review:</b> ensuring our in-house residential and respite services are fit for purpose	Our in-house provision kept under review, to ensure we maintain the right balance of council and commissioned services

<p><b>New residential and nursing care framework:</b> implementing a new contract for older people</p>	<p>A more sustainable care market with providers funded using an assessment of care needs that ensure fees are proportionate to care hours required and accommodation costs are met at a consistently good quality.</p>
<p><b>Regional commissioning:</b> taking a more regional approach to commissioning specialist bed-based care</p>	<p>Improved sufficiency, quality and value for money of specialist residential services for people with disabilities by working across the south-west region.</p>
<p><b>Quality assurance:</b> maintaining comparatively high-quality care in Devon by investing in quality assurance and contract management</p>	<p>Improved quality and sustainability of regulated and unregulated care and support services, preventing whole service safeguarding issues.</p>

## 2.9 Developing our workforce, markets and information technology

<p><b>Internal workforce strategy:</b> developing our care management capacity and capability.</p>	<p>The workforce we need to serve people in Devon maintained through a continuing professional development programme and focus on recruitment and retention.</p>
<p><b>External workforce:</b> using our Proud to Care campaign to promote health and care careers.</p>	<p>Local providers supported to have the workforce they need to deliver the services we require by working with the market, national agencies such as Skills for Care, and other authorities in the region.</p>
<p><b>Information Technology:</b> working across our health and care partnership on integrated IT solutions.</p>	<p>IT solutions for the health and care system in wider Devon that facilitate more joined-up services secured by participating in the development and delivery of a shared IT strategy.</p>
<p><b>Market Development:</b> working with social care providers to improve quality and sufficiency.</p>	<p>Our future market requirements across the health and social care system determined and communicated through a Market Position statement, with effective provider development, quality assurance and contract management.</p>
<p><b>Safeguarding:</b> working with our partners through the Devon Safeguarding Adults Board to improve the safeguarding of vulnerable people.</p>	<p>Vulnerable people kept safer by using insights gained from performance information, user and carer surveys, practice quality reviews and other intelligence to prevent where possible and improve our response.</p>

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- 2.10 The operational plan incorporates forecasts of the overall impact of our strategies and plans on older people, people with physical disabilities, people with learning disabilities, and people with mental health needs including by the modelling of activity, cost and spend in each of our six most significant service areas:
- Nursing care;
  - Residential care;
  - Personal care;
  - Day opportunities;
  - Individualised support;
  - Direct payments.
- 2.11 This modelling incorporates the projected impacts of demographic change, inflationary pressures including the National Living Wage, and the assumptions of each strategy over a five-year period; forms the basis for our budget setting; and allows for medium-term financial planning. It is refreshed annually.
- 2.12 Where underlying strategies and plans impact directly on the services people receive they are supported by appropriate consultation and impact assessment processes.

### **3. Conclusion**

- 3.1 During 2018-19 we are making further progress towards the join up of the commissioning and delivery of health and care services to achieve better outcomes for the people of Devon within the constraints of our limited resources.
- 3.2 Our annual report, vision, and plan have been developed to align with both the council's strategic plan and the developing strategy of the wider Devon Sustainability and Transformation Partnership with our plan organised around the latter's priorities to maximise the potential benefits of joint working.
- 3.3 From 2019-20 we aspire to a more integrated planning process to a shared planning cycle and structure and are working across the health and care system towards that aim, with any necessary organisational reporting being outputs of rather than inputs into that approach.
- 3.4 The purpose of the joined-up planning will be to increasingly focus activity on the complex needs of the population (and individuals) and to ensure an appropriate balance between this and securing single organisational objectives.

*Jennie Stephens, Chief Officer for Adult Commissioning and Health*



**[Electoral Divisions: All**

Cabinet Member for Adult Social Care and Health Services: Councillor Andrew Leadbetter

Chief Officer for Adult Care and Health: Jennie Stephens

LOCAL GOVERNMENT ACT 1972: LIST OF BACKGROUND PAPERS

*Contact for Enquiries: Tim Golby*

*Tel No: 01392 38 3000 Room: A109*

BACKGROUND PAPER                      DATE                      FILE REFERENCE

*[List specific documents or sources ..... or say Nil*

*Only need to list documents that – in the opinion of the author - contain information/facts which were used/referred/relied upon to a material extent in the preparation of the report. It does not need to include/refer to documents that are already 'published' (i.e. previous DCC Committee Reports!).*



# Our Vision

## Devon Adult Care and Health

What we do and how we do it



# Introduction

Devon Adult Care and Health includes a wide range of services to help people maintain their independence, be protected in vulnerable situations, maximise their health and wellbeing, and play a full part in society.

We deliver these services in partnership with other organisations including the NHS and independent health and care service providers.



## **Our vision** for all adults in Devon

People who can lead lives that are as independent and as fulfilling as possible through being: Informed, Secure and Connected.



### **Informed**

People who know how they can get the support they need, when they need it, to help with the things that matter most to them.



### **Secure**

People who feel safe and confident so that they can make the choices they want about how they live.



### **Connected**

People who have rewarding relationships and involvement with their family, social networks and communities rather than feeling lonely or isolated.



### **Independent**

People who are ambitious about living lives that are as independent and fulfilling as possible.

## The services that we offer include:

- Information and advice relating to adult care, health and prevention
- Assess peoples support needs, identify what is important to them and what will help promote their independence
- Care and support services and direct payments to people with eligible needs under the Care Act 2014.
- Safeguarding adults
- Support for Carers

The people we provide information and support to have additional needs arising from age, learning, physical or sensory disabilities or long-term physical or mental health conditions and Autism.

## Page 23 Through all these services we aim to:

- Maintain or regain and maximise peoples independence
- Reduce reliance on long term care
- Maintain and extend social relationships and networks
- Support people to take part in fulfilling activities in their communities
- Support people to gain employment or to access education and training opportunities that leads to employment
- support people to make use of facilities or services in the local and wider community
- Support people to develop and maintain family or other personal relationships
- Helping parents with care and support needs to be able to provide care and support for their children
- Support people to manage and maintain health and well -being.



# How we will work to achieve this vision

We will:

- Listen to people to understand what is important to them
- Learn what people's abilities and challenges are.
- Recognise and nurture people's potential
- Support people to achieve their aims and goals
- Inspire and empower people through our own behaviour
- Be ambitious and have high expectations for ourselves and others
- Listen, learn and adapt, particularly when things go wrong
- Be brave, agile and innovative
- Demonstrate collective responsibility, and confidence.
- Respect our differences in an open, honest and trusting way
- Celebrate success

We will promote these values and priorities to everyone we work with



# Priorities - Doing what matters most

These are the things that we will focus on improving in order to achieve the Vision for all adults in Devon.

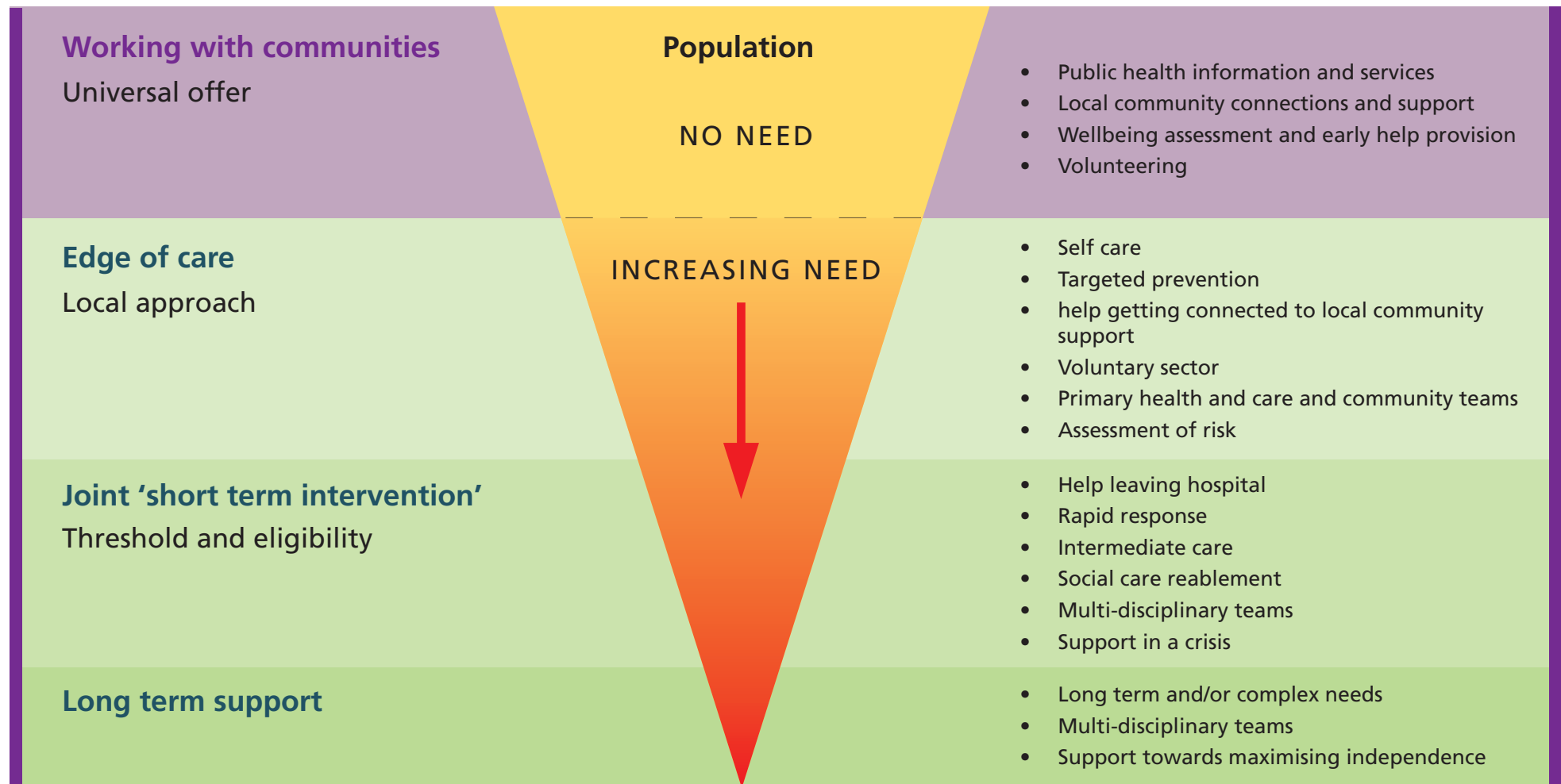
- **Promoting Independence through:**
  - Identifying and making the most of people's strengths
  - More use of effective short-term support
  - Supporting and working in partnership with Carers
  - Enabling and developing communities to support targeted prevention.
  - Enabling people to gain employment wherever possible
  - Creative use of technology
  - Commissioning services that target prevention and promote independence
- **Protecting Adults At Risk of abuse and neglect and helping them feel safe\***
- **Reducing isolation and loneliness\***
- **Delivering timely, effective and efficient assessment, planning and support services for people with care and health needs\***
- **Continue to work with NHS with housing services and with other partners to enable people to experience more joined-up support, care and health services**
- **Helping parents with care and support needs to be able to provide care and support for their children**
- **Ensuring that the services that people need are available and of a high quality\***
- **Being able to arrange services that are closer to people's home.**
- **Giving equal priority to people's mental and physical needs, and to mental and physical care and health services.**
- **Improving our workforce and its ability to provide quality services\***
- **Financial sustainability\***

\*Progress to be monitored and reported on through the Adult Social Care Performance Framework, and Budget reporting

## Types and levels of service that we provide

Our approach to responding to people's needs and to promoting their independence will be tailored to their level of need.

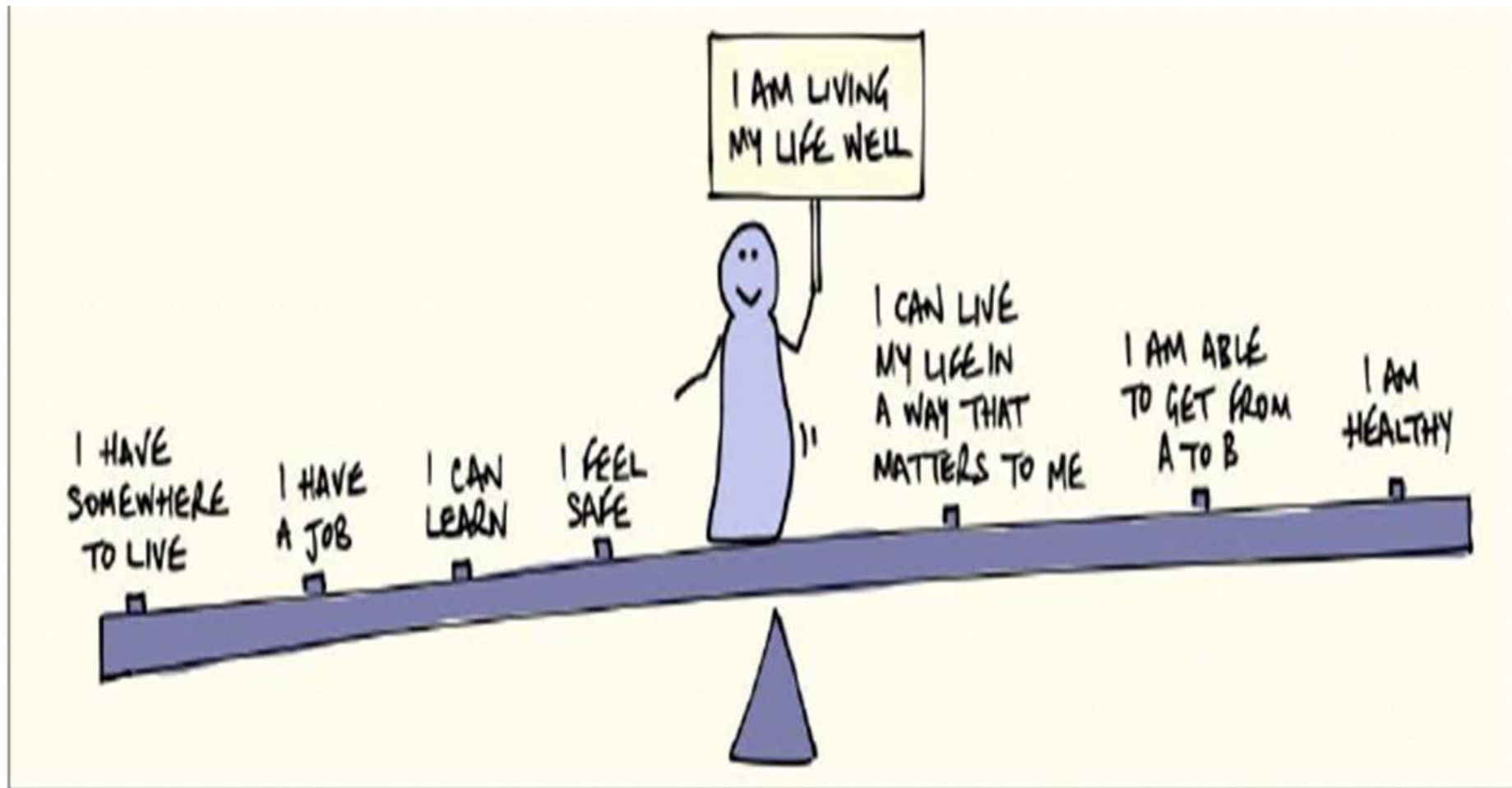
### Promoting independence in Devon - strength based approach





Adult Care and Health in Devon is aiming to support people to achieve the things that help them feel they are living their life well

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## Our Vision

### Informed

People who know how they can get the support they need, when they need it, to help with the things that matter most to them.

### Secure

People who feel safe and confident, so that they can make the choices they want about how they live.

### Connected

People who have rewarding relationships and involvement with others in their social networks and communities

### Independent

People who can lead lives that are as independent and fulfilling as possible through being, **Informed**, **Secure** and **Connected**.

## How we work

We will:

- Listen to people to understand what is important to them
- Learn what people's abilities and challenges are.
- Recognise and nurture people's potential
- Support people to achieve their aims and goals
- Inspire and empower people through our own behaviour
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## Priorities

- **Promoting Independence through;\***
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\*Progress to be monitored and reported on through the Adult Social Care Performance Framework, and Budget reporting



# Promoting Independence in Devon

Our 5 Year Plan  
for Adult Social Care  
2018

Most people tell us that what matters to them is to stay living safely at home in their community, surrounded by their family and friends, where they can retain their independence for as long as possible. We aim to help adults in Devon find the solutions they need to achieve this.

We have updated our vision for adult social care through conversations with the people who use our services and their carers, our staff and those of independent and voluntary sector providers, and colleagues in partner organisations and across the council.

We are seeking to create conditions in which people can lead fulfilling lives as independently as they are able, through being informed, secure and connected:

- **Independent** – People who are ambitious about living lives they have choice in and control over.
- **Informed** – People who know how they can get the support they need, when they need it, to help with the things that matter most to them.
- **Secure** – People who feel safe and confident that they can make the choices they want about how they live.
- **Connected** – People who have rewarding relationships and involvement with their family, social networks, and communities rather than feeling lonely or isolated.

We cannot do this alone and are working within the council and across the wider health and care system in developing and delivering our plan. This involves a long-term shift in the deployment of our limited resources to achieve these better outcomes in a sustainable way. We will continue to assess progress in our [Annual Report](#).



**Jennie Stephens**  
Chief Officer for Adult Care and Health



**Councillor Andrew Leadbetter**  
Cabinet Member for Adult Care and Health

## The **case for change**:

- As the population of Devon changes, with people living longer, including those with long-term conditions and disabilities, **demand for adult social care is increasing**, making it more challenging to maintain sufficient, high-quality, affordable services.
- The biggest referrers to adult social care in Devon are the NHS and we can only **change the culture and practice** of our health and care system by working together to achieve the best outcomes.
- The **health and care system is financially challenged**, and we need to transform the way we do things by supporting more people in their communities and own homes if the current system is to become clinically and financially sustainable.
- We need to **change our models of delivery and commissioning approaches** to those that are centred on the person and promote their independence, not encourage dependence on services when there are better solutions for them.
- In particular we need to make **more short term services** available to support people with fully integrated, community-based health and care services to maximise their independence in their own home wherever possible.

## What **promoting independence** means:

- Through **prevention**: creating the conditions where people and communities help themselves.
- In **integration**: making independence the key outcome of all services and the core principle of shared culture, preparing people for recovery in all stages of health intervention.
- At **first contact**: effectively meeting people's needs through information, advice, signposting, diverting them from dependence on care services.
- In our **care management practice**: focussing on strengths of individuals, their families and social networks, and their communities to help people help themselves and each other.
- Through **short-term interventions**: developing the range of services we offer collaborating with NHS partners, extending their reach, improving their effectiveness, and ensuring appropriate access and triage.
- Through **long-term services**: making the default expectation the maximisation of independence, introducing outcomes-based commissioning to achieve this.

# How this fits with our other strategies and plans

People sometimes tell us they want to engage with what we are trying to achieve, why and how but don't understand how our various strategies and plans fit together. Several of these are statutory documents we have to produce, others are agreed locally, usually involving the people who use our services and their carers:

Document	Purpose
<a href="#">Joint Strategic Needs Assessment</a>	This statutory document gathers together the main evidence that helps us understand the population of Devon and their needs. It is refreshed annually.
<a href="#">Joint Health and Wellbeing Strategy</a>	This statutory document considers that evidence and sets the priorities and goals we want to achieve for the people of Devon. It is agreed by the <a href="#">Health and Wellbeing Board</a> on a three year cycle. All organisational and partnership strategies and plans should refer to it.
<a href="#">The wider Devon Sustainability and Transformation Plan</a>	This statutory document takes the health and wellbeing priorities for Devon, Plymouth and Torbay and determines how health and care services should be shaped to deliver those objectives. It informs the operating plans of each partner.
This plan	'Promoting Independence in Devon' is the five year operating plan for adult social care in Devon and is refreshed annually. It includes a vision for the distinctive role social care has to play in the health and wellbeing system.
<a href="#">Our Annual Report</a>	Our annual report assesses how well we are doing in delivering that plan and whether we are making a positive difference to people's lives. It is published annually.
<a href="#">Our Market Position Statement</a>	This statutory document considers the demand for and supply of social care services and is aimed at the market of service providers we commission from.
<a href="#">Our service strategies and plans</a>	We also publish strategies and plans, jointly where appropriate, regarding specific services and how we intend to meet the needs of particular groups.

# Social care affects us all

Many people don't come into as regular contact with social care as they do with the NHS or other council services but it has an impact on all of our lives:

- **It is estimated 25,000 people in Devon are employed in social care**, 85% in the independent and voluntary sector, 10% self-employed and 5% by the local authority. They work for a range of commercial and voluntary sector organisations including almost 500 providers regulated by the Care Quality Commission.
- **There are around 1,500 vacancies** at any time, providing vital paid work opportunities in local communities, with starting wages often more than the national living wage and a range of training and development opportunities to progress as promoted by [Proud to Care](#). Two-thirds of these are filled by people furthering their career in the health and care sector, with one-third by new recruits with opportunities to suit people in a variety of circumstances.
- **Most of the money spent on social care by local authorities, NHS and individuals in Devon stays in Devon** with more than half paid in wages to local residents. Half of social care is funded by the person who receives it or their family. Much of what the local authority spends is in the control of the individual through a direct payment enabling them to choose how they are best supported.
- **The sector is one of the fastest growing in the economy**, with the number of people employed increasing by more than 1% per annum as our population ages and people with disabilities and long-term conditions live longer.
- **The local authority supports more than 17,000 people to live as independently as they can**, meeting the needs of people with learning disabilities, physical disabilities, sensory impairments, dementia, frailty and loneliness a third of whom are under 65 and a third over 85.
- **We also support four thousand [carers](#)** each year as they support their loved ones and seek to keep as many carers and users of our services as we can in active and paid employment.

The **adult social care system** offers help, care and support to people with a wide range of needs arising from disability, illness or other life situations. It helps people to live as independently as possible, protects people from harm in vulnerable situations, balances risks with rights, and offers **essential help at times of crisis**.

Support is provided in people's own homes, residential and nursing homes, or other community settings. Unlike NHS care, most of **these services involve an assessment of the individual's 'eligible' needs and are means-tested**.

In the first years of austerity, adult social care services managed to **achieve more for less** through efficient and effective commissioning and provision. More recent analysis suggests growing unmet need with support focussed on those whose need is greatest and means most limited.

With our legislative framework clarified by the **Care Act (2014)** but long-term reform of the system remaining an ongoing challenge, the forthcoming **Green Paper** offers the opportunity to have an honest conversation with the public about expectations and their affordability.

In its [annual budget survey](#), the **Association of Directors of Adult Social Services** concluded:

- Despite council protection, adult social care continues to have to make significant cuts;
- There are real concerns about the sustainability of the care market;
- Support for and pressures from the NHS are increasing and the Better Care Fund is not providing all of the additional resources social care needs;
- The increasing care needs of working age adults are having a growing financial impact;
- Prevention is recognised as a major way of making savings, but it is challenging to prioritise;
- There is still an urgent need to find a long term sustainable solution for funding adult social care.

In its annual [State of Care Report](#), the **Care Quality Commission** concluded:

- The real spend on adult social care is reducing while demand is rising leading to rising unmet need;
- The quality of services is generally good but too variable;
- Nursing home bed numbers are reducing and home care agencies are handing back contracts indicating an increasingly fragile market.



# The challenges we face in Devon

We draw evidence from the [Joint Strategic Needs Assessment](#) in considering the challenges we face in Devon:

- An **ageing population** which is also growing faster than the national average;
- A sparse and predominantly **rural population** with patterns of deprivation marked by isolated pockets and hidden need;
- Significant **inequalities** in healthy life expectancy between the most and least deprived parts of the county that can only be impacted on by changing social, environmental and behavioural factors determining health;
- The **extending life expectancy** of people with learning and physical disabilities;
- The growing number of people with often multiple unpaid **caring responsibilities**;
- The **growing number of people with long-term conditions**, sensory impairment, dementia, cancer and other health problems;
- Growing levels of severe **frailty** in the population with increasing early onset;
- High levels of **social isolation** resulting in loneliness with mental health needs increasingly pressing in all age groups;
- **Improvements in health-related behaviours in younger age groups** not mirrored by the middle-aged and elderly;
- A disparity between the quality of indoor and outdoor environments in Devon with **housing** both unaffordable and of variable quality and incomes lower than the national average;
- Changes in the **benefits system** having unforeseen consequences;
- A working age population that is not growing at the same rate as the non-working population with **recruitment and retention challenges** in our workforce escalating;
- A complex organisational **geography** with multiple NHS partners.

# How we are performing

As part of the government's sector-led approach to improving social care, we make statutory returns which enable comparative performance to be analysed through the Adult Social Care Outcomes Framework and associated publications in our [Annual Report](#):

- Our 'promoting independence' approach has brought the **number of people** dependent on our support to comparator levels, and the rate of placements into care homes is relatively low, but we support significantly more working age adults than is typical, in particular in community settings.
- Although our **short-term services** aimed at restoring people's independence are effective, we know we can extend their reach in partnership with the NHS.
- We are comparatively good at preventing unplanned admissions into hospital but despite recent improvements have more to do to avoid delayed transfers of care into the community.
- Our **expenditure** on adult social care relative to our population is in line with comparators and we are currently delivering within budget.
- Our **unit costs** are in line with the regional average.
- Our **support to carers** is consistently delivered through direct payments giving them choice and control.
- People with **learning disabilities** or with **mental health needs** are more likely to be in paid employment and living independently than is typical elsewhere and we aspire to do even better.
- The **quality** of adult social care service providers is rated significantly higher in Devon than the national average and our overall satisfaction ratings are in line with comparators.
- Our level of **safeguarding** concerns and enquiries is well below the comparator average, and our Safeguarding Adults Board is raising awareness and changing practice accordingly.
- We have convened focus groups of service users and carers to understand our less positive **survey results**, seeking to improve people's perceptions of safety and reduce social isolation.
- Our **social care workforce** turnover is reducing and vacancy rates are less high than many comparators but we have more to do to ensure sufficient, high quality, affordable services into the future.

The adult social care functions of local authorities are not subject to routine inspection. Instead, we participate in a national and regional approach to sector-led improvement which includes: the publication of an [Annual Report](#); the undertaking of mandatory data returns; periodic peer review and an annual self-assessment subject to external moderation and challenge, with the independent facilitator concluding:

## Strengths

- Strong and clear leadership;
- Demonstrable good relationships across the system;
- Track record of making budget savings;
- A learning organisation that welcomes challenge;
- Comprehensive performance framework and sector leading analysis of data;
- Increasingly influential as a strategic commissioner;
- 'Promoting Independence' agenda is being embedded, common language developing across health and care.

## Risks

- The volume and pace of change is very challenging;
- The financial pressures across the organisation, but especially in adult social care with its particular supply and demand pressures, are enormous;
- The 'Promoting Independence' agenda must be embedded across all service delivery and all commissioning activity.

## Different approaches to consider

### Learning disabilities

Explore the opportunities to input into national and regional support programmes to understand approaches to market shaping, commissioning and delivery of service that will promote independence.

### Accommodation with care

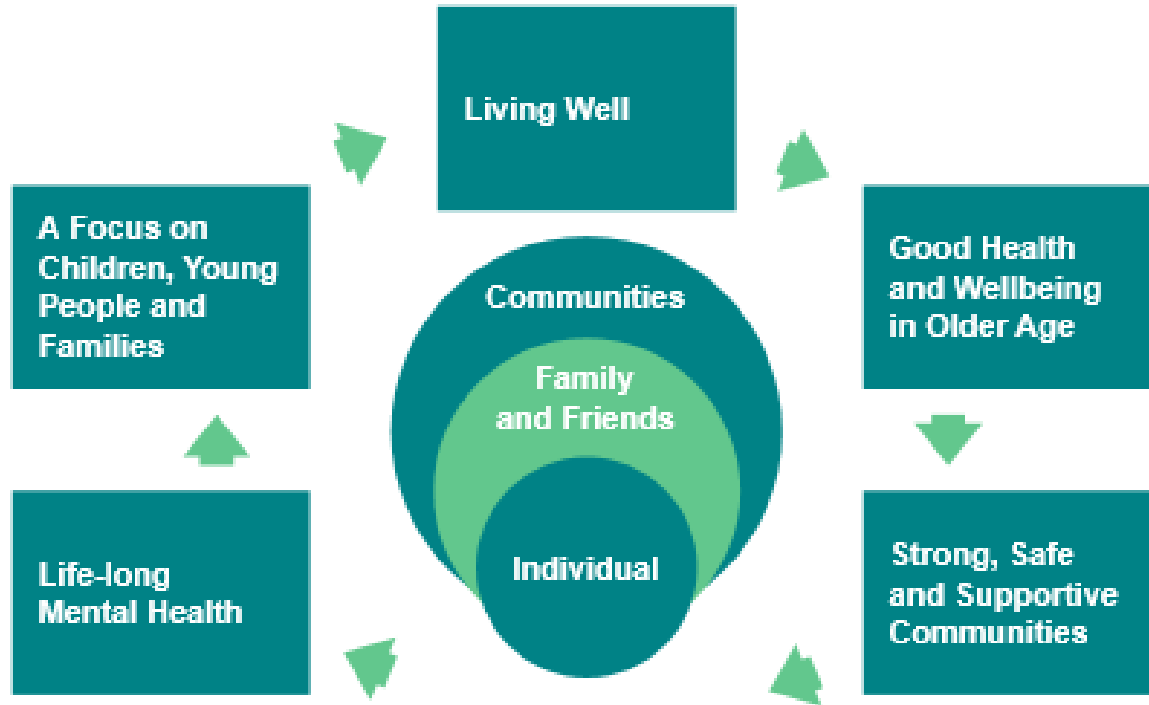
Explore how collaborative working with district and city council partners and others could support the development of an accommodation with care strategy.

### Personalisation

Review the effectiveness of the council's Direct Payments offer and its alignment to 'Promoting Independence.'

### Community development

Seek to better understand how other areas are utilising the voluntary and community sector to support the delivery of non-commissioned services and adult social care processes e.g. prevention, care management.



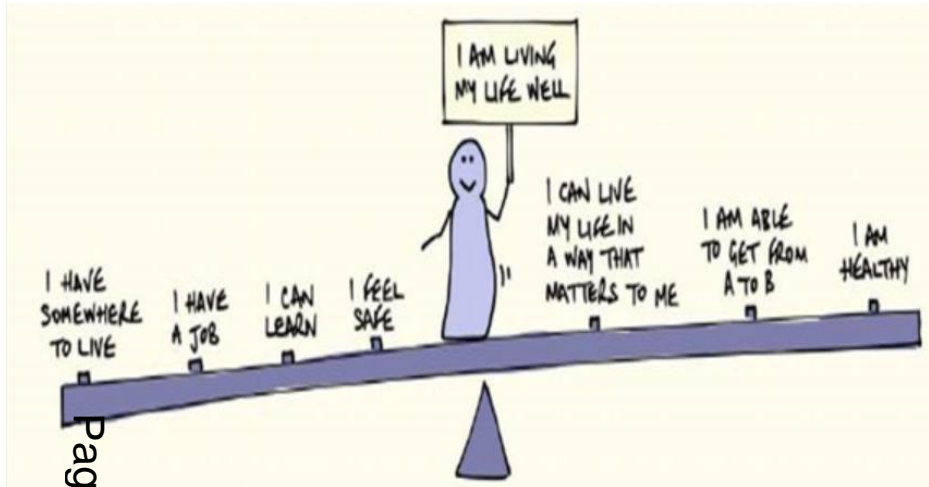
Health and care services only contribute 10% to the determinants of people’s health and wellbeing.

For most of us the choices we make are more important than the treatment we receive in impacting our health. All public services can influence people’s behaviour in making healthier choices, not just public health, and all of us have a responsibility to consider the consequences of our actions for ourselves and those around us.

The county council and its partners are key in shaping the places which people inhabit – the social and environmental context in which we live our lives according to what matters to us including the house where we live, the community in which it is situated, and the learning and working opportunities available to us.

Our shared objectives for the people of Devon are articulated in the [Devon Joint Health and Wellbeing Strategy](#).

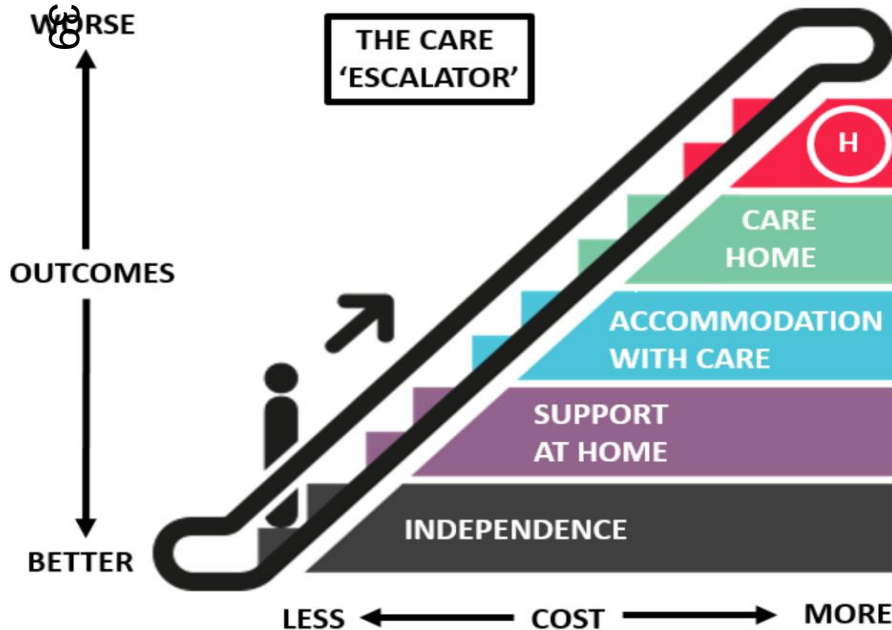
# Doing what matters



In Devon we aim to support people to keep their life in balance and live well.

In adult social care we are focussed on keeping people as safe, healthy and independent as they can be by being informed, secure and connected.

In changing our services, we are working with and listening to people to better understand what matters to them and redefining our purpose and how we measure success on that basis.



We start with the assumption that the more independent people are, the better outcomes they will achieve and at lower cost.

Once someone is receiving adult care support they risk their needs escalating unless we work with them, and the people who care for them, to keep them as independent as possible in the place most appropriate to their needs at that time.

For most people most of the time that will be in their own home which is where people tell us they want to be.

For some people some of the time this will be in hospital or specialist settings where we will work to get them home whenever it is safe to do so.

# Our vision for adult social care in Devon

Our **vision** is to enable the people of Devon to live longer, better, happier lives as independently as they can:

## Our Vision

### Informed

People who know how they can get the support they need, when they need it, to help with the things that matter most to them.

### Secure

People who feel safe and confident, so that they can make the choices they want about how they live.

### Connected

People who have rewarding relationships and involvement with others in their social networks and communities

### Independent

People who can lead lives that are as independent and fulfilling as possible through being, **Informed**, **Secure** and **Connected**.

## How we work

We will:

- Listen to people to understand what is important to them
- Learn what people's abilities and challenges are.
- Recognise and nurture people's potential
- Support people to achieve their aims and goals
- Inspire and empower people through our own behaviour
- Be ambitious and have high expectations for ourselves and others
- Listen, learn and adapt, particularly when things go wrong
- Be brave, agile and innovative
- Demonstrate collective responsibility, and confidence.
- Respect our differences in an open, honest and trusting way
- Celebrate success

**We will promote these values and priorities to everyone we work with**

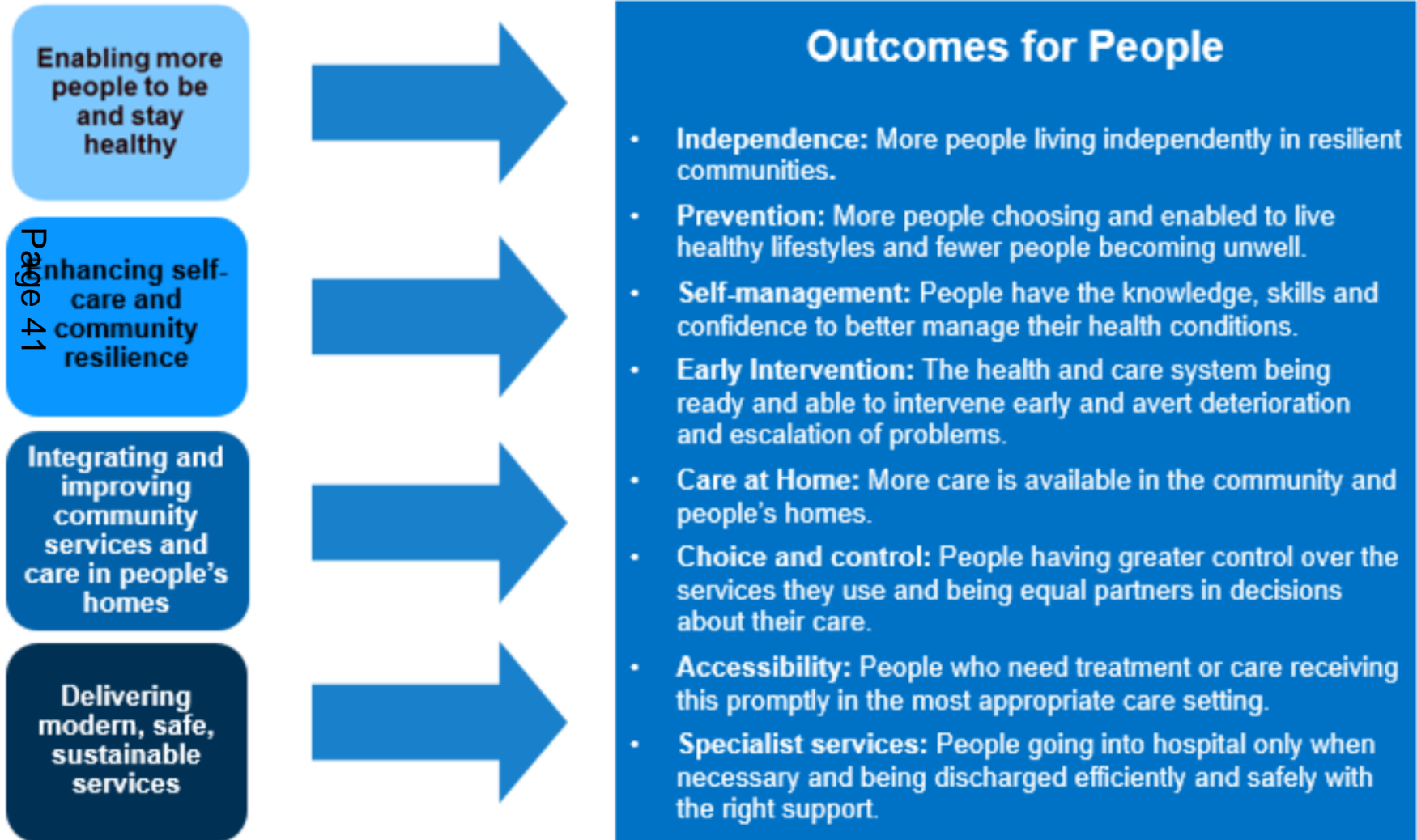
## Priorities

- Promoting Independence through;\*
  - Identifying and making the most of people's strengths
  - More use of effective short-term support
  - Supporting and working in partnership with Carers
  - Enabling and developing communities to support targeted prevention.
  - Enabling people to gain employment wherever possible
  - Creative use of technology
  - Commissioning services that target prevention and promote independence
- Protecting Adults At Risk of abuse and neglect and helping them to feel safe\*
- Reducing isolation and loneliness\*
- Delivering timely, effective and efficient assessment, planning and support services for people with care and health needs\*
- Continue to work with NHS and other partners to enable people to experience more joined-up support, care and health services
- Ensuring that the services that people need are available and of a high quality\*
- Being able to arrange services that are closer to peoples home.
- Giving equal priority to people's mental and physical needs, and to mental and physical care and health services
- Improving our workforce and its ability to provide quality services\*
- Financial sustainability\*

\*Progress to be monitored and reported on through the Adult Social Care Performance Framework, and Budget reporting

# The outcomes we want to achieve

Working together with colleagues from across the wider Devon health and care system we have put 'Promoting Independence' at the heart of our shared strategy:



Theme	Initiative	Impact
<p><b>Prevention:</b> enabling more people to be and stay healthy.</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 42</p>	<p><b>Life Chances:</b> taking a social prescribing approach to linking people to voluntary sector support.</p>	<p>More people connected to opportunities that reduce social isolation and improve well-being with a consequent reduction in demand for adult social care.</p>
	<p><b>Stimulating the voluntary sector:</b> through targeted seed-funding and community development.</p>	<p>A self-sustaining voluntary sector with the capacity and capability to support people to live independently in their communities.</p>
	<p><b><u>Making every contact count:</u></b> a training initiative for professionals across the health and care system.</p>	<p>More people changing their behaviours in ways that have a positive effect on their health and wellbeing encouraged through the many interactions our health and care staff have with them.</p>
	<p><b>Falls prevention:</b> working across the health and care system to reduce the incidence of falls.</p>	<p>A reduced incidence of falls that lead to unnecessary hospital admissions and the premature loss of independence.</p>
	<p><b><u>One small step:</u></b> working with Public Health to promote better lifestyle choices.</p>	<p>More people reducing their risk of developing conditions that lead to dependence on health and care services through a tailored service for people in Devon who want to quit smoking, lose weight, become more active or reduce alcohol intake.</p>



Theme	Initiative	Impact
<p><b>Empowerment:</b> enhancing self-care and community resilience.</p> <p>Page 43</p>	<p><b>Personalisation:</b> using direct payments and Independent Living Funds to give choice and control.</p>	<p>Increasing independence by focussing personal budgets on those people who have most potential to exercise choice and control</p>
	<p><b>Employment:</b> working with employers to support people into and in employment.</p>	<p>More people with disabilities supported into and in employment, benefitting the local economy, promoting their independence and reducing their reliance on social care support.</p>
	<p><b>Strength-based care management:</b> improving our care management practice and process.</p>	<p>People with social care needs working with practitioners to identify the solutions that best maximise their independence through a strengths-based approach.</p>
	<p><b>Technology Enabled Care Services:</b> equipping homes with aids that maximise independence.</p>	<p>More people kept as independent as they can be in their own homes for as long as possible by using the latest technology.</p>
	<p><b>Caring Well in Devon:</b> implementing our contract with Westbank to support carers in their caring role.</p>	<p>Carers supported to undertake their caring role while having the opportunity to lead fulfilling lives themselves, including through paid work where appropriate.</p>
	<p><b>Preparing for Adulthood:</b> ensuring young people experience a smooth transition to independence.</p>	<p>Young people being supported by their families and providers to progress to independence in adulthood.</p>

Theme	Initiative	Impact
<p><b>Support at home:</b> integrating and improving community services and care in people's homes.</p> <p>Page 44</p>	<p><b>Living Well at Home:</b> developing our personal care framework to maintain capacity and improve outcomes.</p>	<p>Personal care delivered in a way that encourages the recipient to be as independent as they can be.</p>
	<p><b>Supporting Independence:</b> individualised support to assist independent living.</p>	<p>People with disabilities supported to develop their independent living skills to do what they want to do.</p>
	<p><b>Short-term services:</b> developing an integrated reablement, rehabilitation and recovery offer.</p>	<p>Unnecessary hospital admissions avoided and recovery through rehabilitation after hospital discharge promoted by integrating social care reablement and NHS rapid response services.</p>
	<p><b>Enabling:</b> targeted short-term support to people with disabilities to develop their independent living skills.</p>	<p>Adults with disabilities developing the skills they need to lead more independent and fulfilling lives, enabled by targeted short-term intensive support.</p>
	<p><b>Day opportunities:</b> purposeful and interactive group-based activities.</p>	<p>People participating together in activities meaningful to them in appropriate centre and community-based settings.</p>
	<p><b>Supported living:</b> ensuring the right balance of group and individual support in supported living settings.</p>	<p>People who live in supported living settings supported to live more independently in the best value and most effective way.</p>

Theme	Initiative	Impact
<p><b>Specialist care:</b> delivering modern, safe, sustainable services.</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 45</p>	<p><b>Accommodation with care:</b> improving the range of accommodation with care options in Devon</p>	<p>An improved range of accommodation with care options that meet the changing needs of Devon’s population, working in partnership with district councils.</p>
	<p><b>In-house services review:</b> ensuring our in-house residential and respite services are fit for purpose</p>	<p>Our in-house provision kept under review, to ensure we maintain the right balance of council and commissioned services.</p>
	<p><b>New residential and nursing care framework:</b> implementing a new contract for older people</p>	<p>A more sustainable care market with providers funded using an assessment of care needs that ensure fees are proportionate to care hours required and accommodation costs are met at a consistently good quality.</p>
	<p><b>Regional commissioning:</b> taking a more regional approach to commissioning specialist bed-based care</p>	<p>Improved sufficiency, quality and value for money of specialist residential services for people with disabilities by working across the south-west region.</p>
	<p><b>Quality assurance:</b> maintaining the comparatively high-quality care in Devon by investing in quality assurance and contract management.</p>	<p>Improved quality and sustainability of regulated and unregulated care and support services, preventing whole service safeguarding services.</p>

# Supporting strategies

Theme	Initiative	Impact
<p><b>Supporting strategies:</b> developing our workforce, markets and information technology.</p> <p>Page 46</p>	<p><b>Internal workforce strategy:</b> developing our care management capacity and capability.</p>	<p>The workforce we need to serve people in Devon maintained through a continuing professional development programme and focus on recruitment and retention.</p>
	<p><b>External workforce:</b> using our <a href="#">Proud to Care</a> campaign to promote health and care careers.</p>	<p>Local providers supported to have the workforce they need to deliver the services we require by working with the market, national agencies such as Skills for Care, and other authorities in the region.</p>
	<p><b>Information Technology:</b> working across our health and care partnership on integrated IT solutions.</p>	<p>IT solutions for the health and care system in wider Devon that facilitate more joined-up services secured by participating in the development and delivery of a shared IT strategy.</p>
	<p><b>Market Development:</b> working with social care providers to improve quality and sufficiency.</p>	<p>Our future market requirements across the health and care system determined and communicated through a Market Position statement, with effective provider development, quality assurance and contract management.</p>
	<p><b>Safeguarding:</b> working with our partners through the Devon Safeguarding Adults Board to improve the safeguarding of vulnerable people.</p>	<p>Vulnerable people kept safer by using insights gained from performance information, user and carer surveys, practice quality reviews, serious case reviews and other intelligence to prevent where possible and improve our response.</p>

# What this means for older people

Themes	Aims
<p><b>Prevention:</b> enabling more people to be and stay healthy.</p>	<ul style="list-style-type: none"> <li>• Take preventive approaches to avoid, delay and reduce the need for ongoing support by working across the council and wider Devon health and care system.</li> <li>• Further develop and more widely implement a social prescribing model that targets individuals according to an assessment of their risk of losing independence.</li> </ul>
<p><b>Empowerment:</b> enhancing self-care and community resilience.</p>	<ul style="list-style-type: none"> <li>• Ensure that when vulnerable older people first approach social care and partner agencies they receive information, advice and support that takes a strength-based approach, with a default offer of a reablement-focused short-term service.</li> <li>• Increase the use of technology enabled care and support to maximise independence will be considered at every point of contact.</li> <li>• Improve the community equipment service to aid people to live independently in their own home.</li> <li>• Improve support services to people with dementia, ensuring they have a named support worker, and a care and support plan developed with them and their families.</li> </ul>
<p><b>Support at home:</b> integrating and improving community services and care in people's homes.</p>	<ul style="list-style-type: none"> <li>• Develop and extend the short term services offer with NHS partners to improve pathways, triage and the range of options available to help people recover their independence, especially on discharge from hospital.</li> <li>• Further the implementation of our Living Well at Home framework for the provision of personal care to ensure sufficiency, improve quality and take an outcomes-based approach that encourages people to regain their independence.</li> </ul>
<p><b>Specialist care:</b> delivering modern, safe, sustainable services.</p>	<ul style="list-style-type: none"> <li>• Increase the choice and availability of accommodation with support for older people.</li> <li>• Maintain progress in reducing the number of admissions into residential/nursing care relative to our population by always considering alternative accommodation with support and only admitting in a planned way rather than at a point of crisis.</li> <li>• Support the development of strategically located care homes with nursing.</li> </ul>

# What this means for people with disabilities

Themes	Aims
<p><b>Prevention:</b> enabling more people to be and stay healthy.</p>	<ul style="list-style-type: none"> <li>• Work alongside local communities to support people with disabilities to access the same opportunities as everyone else.</li> <li>• Make information available in formats appropriate to people with learning disabilities, sensory impairments and other communication challenges.</li> </ul>
<p><b>Empowerment:</b> enhancing self-care and community resilience.</p>	<ul style="list-style-type: none"> <li>• Work with children and families in transition to enable them to live as independently as they can as adults.</li> <li>• Promote the aspiration to be employed and the value that people with disabilities can bring to businesses and to the local community working with partners to increase the educational and employment opportunities available.</li> <li>• Ensure that people with disabilities have appropriate and equal access to health services to prevent avoidable mortality.</li> </ul>
<p><b>Support at home:</b> integrating and improving community services and care in people's homes.</p>	<ul style="list-style-type: none"> <li>• Consider how Technology Enabled Care and Support can complement support that people receive to live as independently as possible in their communities.</li> <li>• Develop Positive Behavioural Support services so that people who need them get the right psychological support to help manage crises without having to go to hospital.</li> <li>• Involve families and carers in the health and care support for people with disabilities, including for when they are no longer able to offer care and support.</li> <li>• Focus enabling services and the use of direct payments on maximising independence.</li> </ul>
<p><b>Specialist care:</b> delivering modern, safe, sustainable services.</p>	<ul style="list-style-type: none"> <li>• Meet people's needs in settings other than residential care such as adapted social housing, supported living, shared lives and extra care housing wherever possible maximising their independence and development of independent living skills.</li> <li>• Where specialist residential care is required only maintain it while it is therapeutically necessary and in Devon as close to home as possible.</li> </ul>

# What this means for people with mental health needs



Themes	Aims
<b>Prevention:</b> enabling more people to be and stay healthy.	<ul style="list-style-type: none"><li>• Be determined in our campaign to put mental health on a parity with physical health and eliminate the stigmas associated with it.</li><li>• Work with all services to children including Child and Adolescent Mental Health Services in the knowledge that most mental ill health begins when we are young.</li><li>• Seek to understand and address the wider determinants of mental ill health such as housing, debt, education, and employment through a Better Lives approach recognising that healthier lifestyles improve mental as well as physical health.</li></ul>
<b>Empowerment:</b> enhancing self-care and community resilience.	<ul style="list-style-type: none"><li>• Broaden the use of data-driven approaches that look at the whole person to identify people most at risk, including those suffering from loneliness, and support them in more resilient communities through social prescribing.</li><li>• Develop services to address unmet needs identified through consultation and data analysis such as a community eating disorder service.</li><li>• Make employment and housing priorities for people with mental health needs and all who work with them, working with employers and providers to improve.</li></ul>
<b>Support at home:</b> integrating and improving community services and care in people's homes.	<ul style="list-style-type: none"><li>• Build on our arrangements with the Devon Partnership Trust to organise mental health services around the person regardless of who is paying or legally responsible.</li><li>• Further Improve Access to Psychological Therapies by broadening support to people with anxiety and depression and their links to long-term conditions e.g. diabetes.</li><li>• Focus all conversations on 'what matters to me' and building more resilient communities.</li></ul>
<b>Specialist care:</b> delivering modern, safe, sustainable services.	<ul style="list-style-type: none"><li>• Only use bed-based care where it is essential to keep the person safe or there are therapeutic advantages in doing so.</li><li>• Where bed-based care is required, ensure it is in Devon and as close to home as possible.</li></ul>





ACH/18/90  
Cabinet  
10 October 2018

## JOINT STRATEGY FOR ADULTS WITH A LEARNING DISABILITY IN DEVON

Report of the Head of Adult Commissioning and Health in Devon County Council

**Please note that the following recommendations are subject to consideration and determination by the Cabinet (and confirmation under the provisions of the Council's Constitution) before taking effect.**

**Recommendation:** That the Cabinet approve the joint strategy, *Living Well with a Learning Disability in Devon 2018-2022*, note the engagement undertaken and next steps.

~~~~~

### 1. Introduction

- 1.1 Across Devon, Plymouth and Torbay we want to promote the independence of people with learning disabilities and help people to achieve what matters to them.
- 1.2 Our joint strategy, *Living Well with a Learning Disability in Devon 2018-2022*, builds on the progress made since the publication of our 2014-2017 joint strategy. It sets out our refreshed approach to improve the lives of adults with a learning disability across Devon, Plymouth and Torbay; to support them to be as independent as possible and lead meaningful lives within their communities.
- 1.3 The strategy encompasses the geographical area of Devon, which includes Plymouth and Torbay, and spans the two Clinical Commissioning Groups and three Local Authority areas. It is informed by an understanding of the needs and experiences of people with learning disabilities and their families/carers both now and in the future.
- 1.4 This report follows on from the adoption by Cabinet of the Promoting Independence policy for Devon in June 2017 and also builds on recent discussions with both the Health and Wellbeing Board and the Health and Adult Care Scrutiny Committee.
- 1.5 The joint strategy and impact assessment are attached as an appendix, and Easy Read versions of both this report and the strategy are published alongside.

### 2. Background

- 2.1 A learning disability is a reduced intellectual ability and difficulty with everyday activities - for example, household tasks, socialising or managing money - which affects someone for their whole life.
- 2.2 There are around 20,586 adults with a learning disability across Devon, Plymouth and Torbay, and 3,530 of these receive adult social care services. Significantly more people with a learning disability across Devon use statutory

# Agenda Item 11

services than the England average and support is not always focused on enabling people to live as independently as possible.

- 2.3 People with learning disabilities have markedly poorer physical and mental health than their non-disabled peers in Devon, Plymouth and Torbay. Alongside this, only 7% of adults with a learning disability across Devon were in paid employment in 2017.
- 2.4 Many young people with learning disabilities in Devon, Plymouth and Torbay require health and care support as adults. They tell us that the transition to adult services feels like a cliff edge and is an uncertain time.
- 2.5 Health and social care support across Devon, Plymouth and Torbay accounts for £130m of spend. Support to adults with disabilities makes up about 45% of Devon County Council's budget for adult social care.
- 2.6 Whilst this refreshed joint strategy focuses on adults with a learning disability, it is part of the Council's wider work to improve how people with disabilities are supported to be confident, resilient and connected. This includes people with a learning disability, physical disability, autism and/or sensory needs.

### **3. Key areas of focus across the health and care system**

- 3.1 People with learning disabilities and their families/carers tell us that they do not generally want to be dependent on public services or placed in a care setting if this can be avoided. Instead, they want to live with and/or be supported by their family and friends at home in the community, have a job and remain connected to their interests.
- 3.2 The strategy sets out our vision for adults with learning disabilities across Devon, Plymouth and Torbay. It includes where we are now, our key areas of focus and how we will measure the impact of our actions.
- 3.3 It is part of a programme of work across the health and social care system to improve the lives and address health inequalities of people with learning disabilities. It will support Local Authorities and the NHS to commission quality support that promotes the independence of people with learning disabilities, within the context of significant financial challenges.
- 3.4 In developing this refreshed strategy, we have listened to a wide range of people with learning disabilities and their families/carers about what matters to them. We have also talked with our partners, including providers of care, support and housing, and our Learning Disability Partnership Boards. What matters to people is highlighted throughout the strategy and we will continue to listen to people as we develop our work.
- 3.5 The refreshed strategy sets out what we will do together across Devon, Plymouth and Torbay that is best enabled by working at scale.
  - We will work together to have more appropriate housing that meets the range of needs of people with learning disabilities. We will work with Housing Authorities, District Councils and local communities to understand how people are currently supported. This will enable us to have a joint understanding of what is needed in the future to help people achieve what matters to them.

- We will support more people with a learning disability in Devon to have a job, helping people to develop their skills and also increasing the number of opportunities for employment across Devon, Plymouth and Torbay.
  - We will work together to improve access to healthcare for people with learning disabilities so that they have improved physical and mental health outcomes and live longer as a result. The work also seeks to address health inequalities for people with disabilities, following the recent report of the Learning Disabilities Mortality Review Programme.
- 3.6 The strategy also sets out what we will commit to in our local areas to improve how people with learning disabilities live their lives.
- We will increase the opportunities in communities for people to live as independently as possible, which means that a wide range of services need to be easy to use for people with a learning disability.
  - We will support young people to develop independent life skills, so that they can lead fulfilling lives as adults.
  - We want people with learning disabilities to be safe in their communities and to make sure that we always listen to people and their families/carers about their care and what matters to them.
  - We will support carers to be able to care throughout the different stages of their lives.
- 3.7 The refreshed strategy will be underpinned by both local and joint Devon, Plymouth and Torbay action plans.
- 3.8 Across Devon, Plymouth and Torbay, the strategy will be supported by a performance framework. Through this framework we will review our progress in respect of the outcomes within the strategy that we have developed with people with learning disabilities and their families/carers.
- 3.9 Within the Devon care and health system, the refreshed strategy is part of a wider programme of work focused on adults with a range of disabilities in Devon that we are taking forward work both now and over the longer term. This work seeks to focus support on what matters to people and help them to achieve their goals, throughout their lives as adults and as they prepare for adulthood.
- 3.10 We will report regularly on progress to the Health and Wellbeing Boards in each Council area. The Learning Disability Partnerships Boards will also have an important role in the monitoring of any local action plans, ensuring the full involvement of people who have a learning disability and their families and/or carers.
- 4. Next steps**
- 4.1 Formal approval of the joint strategy is being sought from local statutory agencies across Devon, Plymouth and Torbay by the end of October.

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Following that approval, we will formally publish the refreshed strategy and take work forward to deliver the identified outcomes for people.

- 4.2 We will regularly review the joint strategy, particularly in light of the Government's forthcoming Green Paper on adult social care, to ensure that it reflects both the national and local contexts.

**5. Financial Considerations**

This work is being taken forward within the Adult Care and Health budgets across Devon, Torbay and Plymouth.

**6. Sustainability Considerations**

We want people with learning disabilities to lead meaningful lives within their communities. There are clear social and economic benefits in supporting adults with learning disabilities to live as independently as possible.

**7. Equality Considerations**

It is intended that this approach will promote the equality of opportunity for people with learning disabilities in Devon. We want people with learning disabilities to have the same opportunities as everyone else and to lead meaningful lives in their communities. An impact assessment of the joint strategy is attached as an appendix to this report.

**8. Legal Considerations**

There are no specific legal considerations in our approach.

**9. Risk Management Considerations**

No risks have been identified.

**10. Public Health Impact**

Public Health are taking forward actions developed across the wider Council to support people with disabilities to live as independently as possible within their communities and to reduce health inequalities for this group.

**11. Conclusion**

The Cabinet are asked to formally adopt the joint strategy and note the next steps.

Tim Golby, Head of Adult Commissioning and Health

**Electoral Divisions:** All

Cabinet Member for Adult Care and Health: Councillor Andrew Leadbetter  
Chief Officer for Adult Care and Health: Jennie Stephens

LOCAL GOVERNMENT ACT 1972: LIST OF BACKGROUND PAPERS

*Contact for Enquiries:* Rebecca Hudson, Senior Commissioning Manager for adults

# Agenda Item 11

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The Annexe, County Hall

## Background papers

*Living well with a learning disability in Devon 2014-2017*

<https://www.newdevonccg.nhs.uk/file/?download=true&rid=107575>.





## Living well with a learning disability in Devon

2018 – 2022

A joint strategy for adults with a learning disability in Devon, including young people who are approaching adulthood.

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## Introduction

This strategy builds on the progress made since the publication of our 2014-2017 strategy and sets out our refreshed approach to improving the lives of adults who have a learning disability in Devon.

A learning disability is a reduced intellectual ability and difficulty with everyday activities, for example household tasks, socialising or managing money, which affects someone for their whole life.

Across our health and care services in Devon, we want to promote the independence of people with learning disabilities and help people to achieve what matters to them. We want Devon to be a place where people with learning disabilities are confident, resilient and connected.

This refreshed strategy is informed by what people tell us is important to them. It sets out our vision for adults with learning disabilities across Devon, where we are now, our key areas of focus and how we will measure the impact of what we do.

The strategy encompasses the geographical area of Devon, which includes Plymouth and Torbay, and spans the work of two Clinical Commissioning Groups and three Local Authority areas. It will support Local Authorities and the NHS to commission



quality support that promotes the independence of people with learning disabilities, within the context of significant financial and capacity challenges.

Our refreshed strategy sets out what we will do together across Devon, Plymouth and Torbay that is best enabled by working at scale.

- We will work together to have more appropriate housing that meets the range of needs of people with learning disabilities. We will work together with Housing Authorities, District Councils and local communities to understand how people are currently supported. This will enable us to have a joint understanding of what is needed in the future to help people achieve what matters to them.
- We will support more people with a learning disability in Devon to have a job, helping people to develop their skills and also increasing the number of opportunities for employment across Devon, Plymouth and Torbay.
- We will work together to improve access to healthcare for people with learning disabilities, so that they have improved physical and mental health outcomes and live longer as a result.

The refreshed strategy also sets out what we will commit to in our local areas to improve how people with learning disabilities live their lives.

- We will increase the opportunities in communities for people to live as independently as possible, which means that a wide range of services need to be easy to use for people with a learning disability.
- We will support young people to develop independent life skills, so that they can lead fulfilling lives as adults.
- We want people with learning disabilities to be safe in their communities and to make sure that we always listen to people and their families/carers about their care and what matters to them.
- We will support carers to be able to care throughout the different stages of their lives.

The refreshed strategy will be underpinned by both local and joint action plans across Devon, Plymouth and Torbay.

## Context: How this fits within the Sustainability and Transformation Partnership for Devon

This refreshed strategy sits within the overarching context of the Sustainability and Transformation Partnership (STP) for Devon.

The STP is working towards an aligned health and care system across Devon; to continually improve the health and care of people living in Devon, Plymouth and Torbay. It seeks to address the three key aims of the NHS Five Year Forward View to improve people's health and wellbeing, experience of care and cost effectiveness.

Across Devon, the STP is working to deliver better and more equal outcomes for more people and to do it sustainably, harnessing the value of partners coming together to tackle problems together. This refreshed strategy for adults with learning disabilities is part of the work of the STP to improve the lives and address health inequalities of people with learning disabilities.

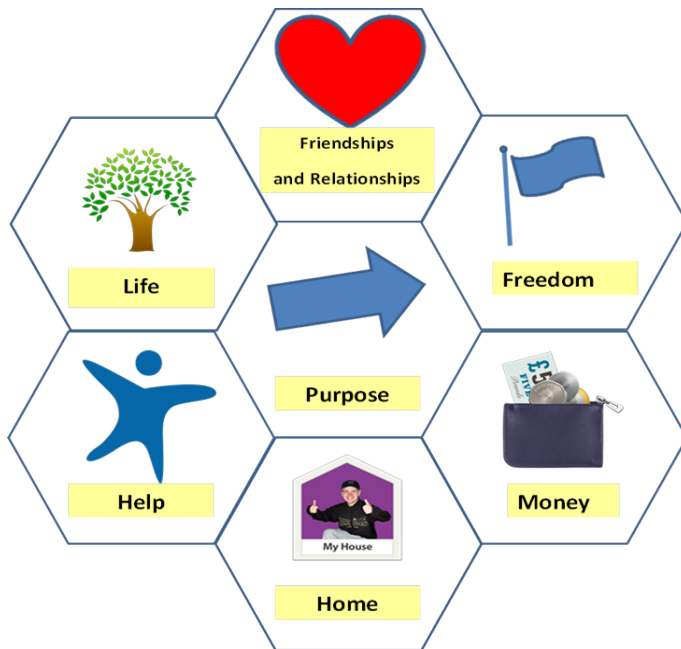
Through the overarching STP for Devon we will change the way we work together by delivering a range of activities and initiatives that will be planned around our four strategic priorities. These have informed the refreshed strategy for adults with learning disabilities.



## Our vision

- We are ambitious for people with learning disabilities in Devon.
- We want people with learning disabilities to have the same opportunities as everyone else and to lead meaningful lives within their communities<sup>1</sup>.
- What matters to people and how they achieve their potential will drive all we do.
- People with learning disabilities have the right to choice and control and to be treated with dignity and respect.
- Carers and families of people with learning disabilities have the right to the same hopes and choices as other families.

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<sup>1</sup> 7 keys to citizenship: Acknowledgement [www.centreforwelfarereform.org](http://www.centreforwelfarereform.org) a free on-line resource from the Centre of Welfare Reform Limited

## Our outcomes

There are twelve key outcomes that people want, which are expressed below as “I” statements.

- I am an active citizen and member of society.
- I have opportunities to meet friends, to join social groups and to benefit from community and leisure facilities.
- I can develop independent life skills to achieve my potential and use Technology Enabled Care and Support where appropriate.
- I have appropriate education and training opportunities to support me to learn the skills needed to have a job.
- I have information and advice that I can understand and access to support when I need it that is close to home and helps me to achieve my goals.
- I live in my own home, where possible, with appropriate accommodation and housing that meets my needs.
- I am supported to live an independent life that is right for me throughout my early life and as an adult.
- Where I have complex needs, specialist and intensive support is in place for when I need it.
- My family and/or carers are able to care for me if we both wish.
- I can access the healthcare I need and have improved physical and mental health outcomes and live longer as a result.
- I feel safe and can take positive risks because I am supported in the right way.
- I am supported in choices around intimate relationships, marriage and having a family.

## Why this is important and what people have told us

We know that people with disabilities and their families/carers do not generally want to be dependent on public services or be placed in a care setting if this can possibly be avoided. Instead, they tell us that they want to live with and/or be supported by their family and friends at home in the community, and remain connected to their interests.

In Devon we still have significantly more people using statutory services than the England average and the way that people with learning disabilities are supported is not always focused on enabling them to live as independently as possible.

Our understanding of the needs and experiences of people with learning disabilities and their families/carers both now and in the future has informed this strategy. We have highlighted throughout the strategy what people with learning disabilities and their families/carers have told us is important to them.

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**There were 20,586 adults with a learning disability in Devon in 2017 (over 2% of the Devon population)**

**7% of adults with a learning disability are employed in Devon**

**There are 3530 adults living in Devon with a learning disability who receive social care services**

**£130m spend across Health and Social Care across Devon**

## What we have achieved so far

| <b>Transforming Care Partnership</b><br><i>Across Devon, care and treatment reviews have ensured thorough facilitated discussions between relevant professionals, families and helpful challenge from independent experts. Discharge planning for people is now more robust.</i><br><i>Good practice examples in the development of local, person centred services for people with complex needs, including Beyond Limits and new housing development in Dawlish.</i><br><i>Closer relationships between hospital and community providers.</i>                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| <b>Devon</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Torbay</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Plymouth</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <p><i>Learning Disability Partnership Board and Council leaders committed to improving accessibility and support to promote people’s independence and support integration in communities. This includes making bus routes more accessible, ensuring bus drivers receive learning disability awareness training and providing people with accessible information to help them understand the different types of road crossings.</i></p> <p><i>Increased the number of internship places available in Devon to young people with disabilities. This included running Disability Confident meetings with Skills for Employment.</i></p> <p><i>Ran a targeted information campaign on dysphagia and choking risks.</i></p> <p><i>Agreed levels of shared support in Devon’s 90 Supported Living buildings, so that people can make more informed choices about where they live.</i></p> | <p><i>Learning Disabled people, commissioners and providers have co-produced a new Supported Living specification and framework for Torbay.</i></p> <p><i>Learning disabled people have equal rights to tenancy agreements with clear outcomes based on care and support.</i></p> <p><i>Project Aspire, delivered in partnership by South Devon College and Torbay and South Devon NHS Foundation Trust supports young people aged 18-24 years to develop skills, gain qualifications and secure meaningful employment</i></p> <p><i>SPACE an independent support planning service are working with Learning Disabled people in residential care to support them into greater independence. SPACE is also working with Learning Disabled people to support them into bespoke employment opportunities.</i></p> | <p><i>Better housing with increased focus on promoting independence – 12 city centre flats with on-site support.</i></p> <p><i>Co-produced outcomes with people with learning disabilities and developed a quality mark to help people make informed decisions about their care.</i></p> <p><i>Invested in assistive technology to support people to live independently.</i></p> <p><i>Health and wellbeing hubs set up with time banking and volunteering opportunities for people with learning disabilities.</i></p> <p><i>Peer led project to educate young people with learning disabilities against sexual exploitation.</i></p> <p><i>Derriford Project Search and Funky Llama supported young people with learning disabilities to get paid employment.</i></p> <p><i>Plymouth Special Olympics supported people with learning disabilities to train as sports coaches and compete.</i></p> |

## Key area of focus: Opportunities in communities for people to live as independently as possible

It is very important that the outcomes underpinning this strategy are upheld in our local communities and also within the services we all use in our lives, such as support to have a job, accessible transport, leisure facilities and housing. This means that a wide range of services need to be easy to use for people who have a learning disability.

People have told us:

- I want to be accepted for who I am and to be able to get involved in my community.
- I want to have friendships like everyone else.

What we will do:

- We will work alongside local communities, bringing together people with skills, expertise and knowledge in an area to support people with learning disabilities to access the same opportunities as everyone else.
- We will create more opportunities for (unpaid) friendships and peer support in communities for people with learning disabilities. Friendship groups will include a matching service for people interested in the same type of activities.
- Devon County Council will develop an accessible website and online community for people with learning disabilities to better connect people with one another and their communities. Learning from this will be shared across Devon.
- Devon's Learning Disability Partnership Board will continue work to improve accessibility and support in communities to both promote people's independence and support integration in communities. This includes making bus routes more accessible, ensuring bus drivers receive learning disability awareness training and providing people with accessible information to help them understand the different types of road crossings.
- We will work with our partners to increase the number of Changing Places (toilets) in market towns across Devon and for information about recycling and refuse collections to be available in easy read format.
- We will work with universal services such as GP surgeries, hospitals, schools, businesses and employment support to ensure that they are easy to use for people who have a learning disability.
- We will consider how Technology Enabled Care and Support can either replace or complement the care and support that people receive, and to support them to live as independently as possible in their communities.



## Key area of focus: More appropriate housing that meets needs

Independent living means all people with a learning disability having the same freedom, choice, dignity and control as other citizens at home, work and in the community. We want people to live in their own homes, where possible, and for there to be enough appropriate housing to meet need. **We will work together across Devon, Plymouth and Torbay to secure more appropriate housing that meets the range of needs of people with learning disabilities.** We will work together with housing authorities, District Councils and local communities to understand how people are currently supported and what is needed in the future to help people to achieve what matters to them.

People have told us:

- I want my own home and I want to live close to my friends and family.

What we will do:

- Many people with learning disabilities live in their own homes either alone or with family members or companions, and we will support them to continue to do so.
- Some people with learning disabilities, usually if they have significant support or care needs, require a different living environment to meet their health and care needs. Where this is the case, we want people to be supported in these settings to develop independent living skills.
- We do not want people with learning disabilities to be placed into a care home where their needs can be met elsewhere, or to remain in a care home unnecessarily. For those people currently living in care homes who have the potential to live more independently, we will help them to look at alternatives to residential care to better support them to achieve their goals.
- We will work with providers to develop supported living and extra care housing. These settings can promote independence in people while still providing up to 24 hours of support to meet their care needs.
- Across Devon, Plymouth and Torbay we will develop a housing plan to stimulate the development or sourcing of good quality accommodation for people with learning disabilities who display behaviours that challenge.
- We will improve our understanding of how providers support people with learning disabilities in Devon, to inform our work with the market to develop models that support people to develop independent living skills over time.
- People's needs change over time and we will work with providers to develop appropriate accommodation and housing that will support people through these changing circumstances. We will also consider the accommodation requirements of young people who will need health and social care support as adults.

## Key area of focus: Support people to get a job where appropriate

Employment is one of the best ways to build on people's strengths and abilities, and to enable them to live independently within their communities. Yet, only 7% of adults with a learning disability in Devon, Plymouth and Torbay have a job. The recent National Development Team for Inclusion study into the effectiveness of different models of employment support for people with disabilities<sup>2</sup> concluded that supported employment is the most effective. This has been supported by a national focus on creating flexible employment opportunities for people with learning disabilities.

**We will work together across Devon, Plymouth and Torbay to support more people with a learning disability to have a job.** We will support people to develop their skills and also increase the number of opportunities for employment.

People have told us:

- I want to have a paid job so that I can help support myself and do the things I want.
- I find it difficult to get a job.

What we will do:

- Across wider Devon, we will the proportion of people with learning disabilities in Devon who are employed.
- We will create more supported employment opportunities and increase the number of Disability Confident employers across Devon.
- With our partners, we will promote the value that people with learning disabilities can bring to businesses and to the local community through a focused campaign across Devon.
- We will work with a range of partners, including Jobcentre Plus, Further Education colleges, Learn Devon, businesses and universities, to address the known barriers to employment and increase opportunities for volunteering, apprenticeships, internships and employment for people with learning disabilities. This work requires a multi-agency approach with all organisations taking responsibility for this ambition and taking steps to support people with learning disabilities to have and retain a meaningful job.
- The care and support that people receive will be focussed on supporting them to learn the skills they need to have a job, where appropriate.
- We will ensure that people have access to appropriate education and training opportunities to learn the skills they need to have a job.

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<sup>2</sup> <https://www.ndti.org.uk/our-work/our-projects/employment1/employment-support-for-disabled-people>

## Key area of focus: Tackling health inequalities

People with learning disabilities have markedly poorer health than their non-disabled peers and have a high prevalence of diagnosed health problems. They experience poorer physical and mental health, and significantly lower life expectancy. The recent study<sup>3</sup> by the Learning Disabilities Mortality Review (LeDeR) programme into the deaths of people with learning disabilities indicated that this inequality continues.

**We will work together across Devon, Plymouth and Torbay to improve access to healthcare for people with learning disabilities**, so that they have improved physical and mental health outcomes and live longer as a result.

People have told us:

- I want to be understood.
- I don't know how to access health care when I need it.

What we will do:

- Increase the number of people with a learning disability on the GP learning disability register who have Annual Health Checks that lead to a Health Action Plan.
- Promote and implement the MENCAP campaigns of “Don't Miss Out” and “Treat me Right” and give particular focus on the inclusion of 14-17 year olds by working with schools.
- Promote and implement the STOMP anti-psychotic prescribing programme (Stop The Over Medication of People with a learning disability).
- Support people who have a learning disability to access those services that are appropriate to their needs as they grow older, including dementia related needs.
- Ensure that people with a learning disability and their families/carers have tailored support at the end of their life.
- Support and promote the process for learning from deaths of people with learning disabilities through the Devon Learning Disabilities Mortality Review (LeDeR) programme and will train more reviewers.
- Strengthen information sharing and effective communication between different care providers or agencies.
- Make sure that all people with learning disabilities with two or more long-term conditions (related to either their physical or mental health) have a local, named health care coordinator.
- Provide learning disability awareness training to staff, delivered in conjunction with people with learning disabilities.

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<sup>3</sup> <https://www.hqip.org.uk/resource/the-learning-disabilities-mortality-review-annual-report-2017/>

## Key area of focus: Preparing young people for life as an adult

Many children and young people with learning disabilities will require health and care support as adults. However, young people and their families/carers regularly tell us that the transition from children to adult services is a challenging and uncertain time for them.

We want to support young people to develop independent life skills so that they can lead fulfilling lives as adults and achieve their potential.

People have told us:

- I don't want to have to fight for everything.
- I want to be listened to.
- I want someone to understand my situation.
- I want my young person/adult to be able to do things other young people their age are doing.

What we will do:

- We will work better together to support young people and their families/carers transitioning from children's services.
- We will make sure that support is focused on enabling young people with learning disabilities to live as independently as possible. This will include support for young people to develop independent living skill such as travel training, learning the skills needed to cook and, where appropriate, to have a job as an adult.
- Young people with learning disabilities and their families/carers will be able to access information and advice to support them to know what is available and to help them to live within their local communities.
- We will increase the number of young people who use Technology Enabled Care and Support to promote their independence.
- We will increase employment and training opportunities for young people, including within our own organisations.
- We will secure and use the information required to regularly plan for those young people with learning disabilities who will need health and care support as adults.
- We will help people to be steady and ready for the next real transition (not artificial or administrative transition) in their lives. This will include learning from testing new ways of working with young people to inform new approaches.
- We will build emotional resilience and increased ambitions of young people and their families as they move towards adulthood.

## Key area of focus: Support for people with complex needs

The report stemming from the scandal of Winterbourne View<sup>4</sup> highlights that: “*nationally there are still too many people placed in hospitals far away from home because their needs have not been met by local services*”. There are still people placed in care outside Devon when they have not chosen to be there.

Much progress has recently been made through our Devon- wide Transforming Care Partnership to ensure that more people with complex needs live in their own home, have choice over who supports them and are part of their communities. We want to increase the supply of the right skilled providers to support people with very complex needs.

People have told us:

- I want to be close to family and friends, and to go home.
- There is a lack of training, skills and support for families and carers in managing complex needs and behaviours.
- There is a lack of confidence in behaviour management and shared risk taking by practitioners, carers and families.
- We need to listen to carers and families as expert partners in care.

What we will do:

- We will reduce the number of people with learning disabilities placed in inpatient settings across the country.
- Our housing plan for people with learning disabilities who display behaviour that challenges will identify those likely to require accommodation on discharge from an out of area in-patient bed. We will work with local housing providers and the market to respond with housing and care solutions.
- We will develop Positive Behavioural Support services so that people get the right psychological support to help them manage crises without having to go to hospital.
- We will unblock the flow of patients in the Additional Support Unit (ASU) beds provided by Devon Partnership Trust (DPT) and Livewell so that the clinical teams can manage short term admissions when required.
- We will improve the planning of transition for young people and develop community forensic services.
- We will improve workforce development, recruitment and retention by closer working with partners, including Health Education England, Skills for Care, Universities and the National Learning Disability Nurse Consultant Network.
- We will work together as a system of services to put in place the right support for people whose needs touch a range of services, so that the support is seamless and focused on what matters to people.

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<sup>4</sup> The Winterbourne View inquiry occurred at Winterbourne View, a private hospital at Hambrook, South Gloucestershire. A 2011 Panorama investigation exposed the physical & psychological abuse suffered by people with learning disabilities & challenging behaviour at the care home.

## Key area of focus: Keeping people safe

Keeping people with learning disabilities safe and helping them to stay safe is a key priority for us all. We need to ensure that staff are well trained to support prompt responses to any allegation of abuse and that the general public, volunteers and professionals have a good understanding of safeguarding. We will support individuals to speak out with the help of trained advocates if required.

People have told us:

- I do not always feel safe in Devon.
- I am worried about the care that my family member is receiving.

What we will do:

- Make sure that all services we provide or commission are fully up to date in training their staff, not only in safeguarding processes, but also in respect of the Mental Capacity Act in relation to the Deprivation of Liberty Safeguards so that people's rights are respected and protected.
- We will commission services that deliver kind and compassionate care that helps to keep people safe.
- We will carry out focus groups across Devon to understand the reasons why people don't feel safe.
- We will review how Local Authorities and safeguarding partners are managing safeguarding concerns to make sure that we are dealing with these quickly and proportionately.
- We will carry out a safeguarding publicity campaign to make sure people know what safeguarding is and how to get the help that they need when they need it.
- We will make sure that we are always listening to families and carers of people with a learning disability about the care their family member is receiving and what matters to them.
- We will make sure that we are always listening to individuals who receive services about the care they are receiving and what matters to them.
- We will review how Local Authorities and partner agencies share intelligence regarding quality issues.
- We will build positive working relationships with providers to solve problems and promote earlier intervention to make sure services are safe and of good quality.
- We will carry out focus groups with operational teams across Devon to promote an understanding of 'what good looks like' and promote joint reviews where appropriate.

## Key area of focus: Carers are able to care

People have told us:

- We want to be recognised and involved in planning with our family members.
- We want to understand what services are available for our family members and to be respected and involved by them, particularly in preparing for adulthood, living independently and preparing for later life
- We want to be put in touch with support which enables us as families and carers to maintain our health and wellbeing, resilience and to have a life of our own.

What we will do:

- The role of caring is important within the strategy and we acknowledge that whilst carers' needs are addressed in separate strategies, the needs of carers of people who have a learning disability are supported in tandem through the commissioning actions taken across Devon, Plymouth and Torbay.
- We will involve families and carers in the health and care support for people with learning disabilities.
- We will support carers to have a life of their own alongside caring, and to support them (and the people they care for) in any transition if they do not feel willing or able to continue caring.
- We will ensure a range of 'replacement care' solutions, to enable carers to have a break from caring
- We will support families and carers to plan for when they have gone or for a deterioration in their own health, wellbeing or ability to care and to build that planning into the support for their child.
- We will give help and information to families and carers as part of planning for support for people growing older with learning disabilities. For example, informing them of sources of support for people with learning disabilities after a family bereavement.
- We will support parents with disabilities to fulfil their parenting role for their children.
- We will offer every carer an assessment in their own right, proportionate to their need.

## How we will measure our impact

Whilst there is much good work to build on, we recognise that this work is challenging in the context of limited resources across the health and care system in Devon. We need to commission and secure quality support that promotes the independence of people with learning disabilities, within the context of significant financial and capacity challenges.

It is really important that we continually monitor the impact of our work to better support people with learning disabilities across Devon.

We will review our progress in respect of the outcomes that we have developed with people with learning disabilities and their families/carers.

Alongside this, we will also consider the following indicators:

- Increased proportion of people with learning disabilities in employment.
- Increasing proportion of people with learning disabilities who are satisfied that they have a clear plan for progression.
- Fewer people in hospital and residential care/nursing provision, and independent out of county provision.
- Levels of support and associated costs reduce over time and fewer emergency placements/provision.
- Awareness by GPs of a young person's health needs going in to adulthood and as adults.
- Increased proportion of people with learning disabilities who have had an Annual Health Check.
- People with learning disabilities feel more able to be involved in their communities.
- Health and social care services are more effective and safer for people with learning disabilities, so they live for longer.
- Increased satisfaction of carers.

The improvements in care and support within this strategy will be monitored locally by each local authority and CCG, with regular reports to the Health and Wellbeing Boards in each Council area.

The Learning Disability Partnerships Boards will also have an important role in the monitoring of any local action plans, ensuring the full involvement of people who have a learning disability and their families and/or carers.



## Getting involved

It is really important that we work closely with people with learning disabilities and their families and carers as we work to achieve our ambitions.

We want to understand what is important to people and to have regular conversations that inform the development and delivery of our work to improve support.

Devon, Plymouth and Torbay operate effective Learning Disability Partnership Boards, which include a range of service providers, carer representatives, commissioners and people who have a learning disability.

There are many ways that we monitor our progress and hear directly from families and carers and people with learning disabilities about what needs to be improved.

If you want to get involved, please get in touch.

## Useful links

Devon

<https://new.devon.gov.uk/care-and-health/disabilities/learning-disabilities/>

Plymouth

<https://www.plymouthonlinedirectory.com/kb5/plymouth/directory/localoffer.page>

Livewell South West

<http://www.plymouthcommunityhealthcare.co.uk/services/community-learning-disabilities>

Torbay

<http://www.torbay.gov.uk>






Torbay and Southern Devon NHS Foundation Trust

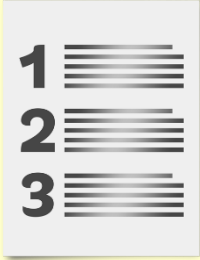



<https://www.torbayandsouthdevon.nhs.uk/services/learning-disabilities/>

Torbay Carers Service

<https://www.torbayandsouthdevon.nhs.uk/services/carers-service/>



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|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <p><b>Draft joint strategy (plan) for adults with a learning disability in Devon.</b></p>                                                                                  |
|    | <p><b>A report to Devon County Council Cabinet.</b></p>                                                                                                                    |
|   | <p>The Cabinet is a made up of elected County Councillors and led by the leader of the Council.</p> <p>The Cabinet makes all the big decisions about Council services.</p> |
|  | <p>The report will be talked about at the Devon County Council Cabinet meeting on 10<sup>th</sup> October 2018.</p>                                                        |
|  | <p>The report is from Tim Golby, Head of Adult Commissioning and Health at the Council.</p>                                                                                |

|                                                                                     |                                                                                                                                                              |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <p><b>Recommendations</b><br/> <b>What we are asking Devon County Council Cabinet to do.</b></p>                                                             |
|    | <p>Devon County Council Cabinet are being asked to approve the joint strategy (plan) <i>Living well with a Learning Disability in Devon 2018 – 2022.</i></p> |
|   | <p>We are also letting the Cabinet know about how we have listened to people about the strategy (plan).</p>                                                  |
|  | <p>The strategy (plan) is to be agreed by local agencies in Devon, Plymouth and Torbay by the end of October 2018.</p>                                       |



## Introduction

### Information about the Strategy (plan)



Across Devon, Plymouth and Torbay we want to promote the independence of people with learning disabilities and help people to achieve what matters to them.



We want to support people to be as independent as possible and lead meaningful lives within their communities.



The plan includes information about how we will make this happen.



## Equality Impact Assessment (EQI) (Equality check)



An equality check has been done to make sure that people with learning disabilities can use the services they need and to make sure that we not discriminate against people.



## Background information



People with a learning disability have difficulty with everyday activities - for example, household tasks, socialising or managing money - which affects someone for their whole life.



People with learning disabilities have poorer health.



Not many people with a learning disability have a paid job.



Many young people with learning disabilities need health and care support when they become adults.



Young people tell us that moving from children's to adult services can be hard for them.



**The joint strategy (plan) has information about what we will do together across Devon including Plymouth and Torbay.**



We will work together to make sure we have the right housing that meets the range of needs of people with learning disabilities.



We will support more people with a learning disability in Devon to have a job.



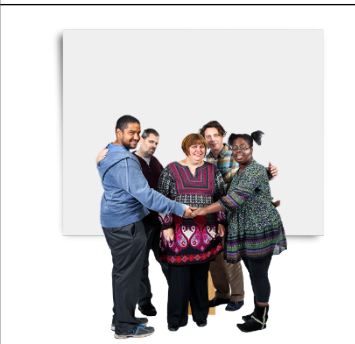
We will work together to improve access to healthcare for people with learning disabilities.



**The joint strategy (plan) also includes what we want to happen in our local areas to improve how people with learning disabilities live their lives.**



We want to support young people to develop independent life skills, so that they can lead fulfilling lives as adults.



We want people with learning disabilities to be safe in their communities.



To make sure that we always listen to people and their families/carers about their care and what matters to them.



We will support carers to be able to care throughout the different stages of their lives.





## Next steps



The strategy (plan) is to be signed off (agreed) by local agencies in Devon, Plymouth and Torbay by the end of October 2018.



When the strategy has been agreed it will be published (available for everyone to see), with easy read versions.



We will regularly review the joint strategy to make sure that it helping to improve the lives of people with learning disabilities.

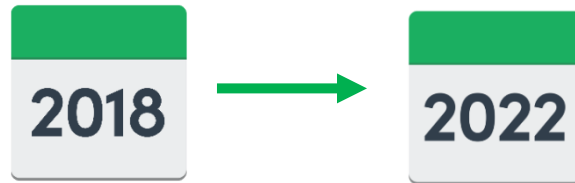
**End of report**





## Easy Read Summary (About the plan)

# A plan to help people Live Well with a Learning Disability in Devon, Plymouth and Torbay





**A plan to help people Live Well with a Learning Disability in Devon, Plymouth and Torbay 2018 – 2022.**

**Easy read summary.**



This strategy (plan) is about how we will work to improve the lives of people with a learning disability and their carers in Devon, Plymouth and Torbay.



This Strategy (plan) is for people with learning disabilities who live in Devon, including Plymouth and Torbay.



People have told us they want to be as independent as possible.



We want people with learning disabilities to have the same opportunities as everyone else and to lead meaningful lives in their community.



**Important things we will be working on.**



### **Community Life**

Working to make sure people are able to use and enjoy their communities.



### **Housing**

Working to make sure people can live in their own homes where possible and supporting people to be as independent as possible.



### **Employment – having a paid job**

We will create more employment opportunities for people with a learning disability and help them to learn the skills to have a job.



### **Health inequalities**

Working to make sure people with learning disabilities can access the healthcare they need.



### **Preparing young people for life as an adult**

Making sure people are supported to be as independent as possible. This includes travel training, cooking and the skills to have a job.



### **Support for people with complex needs**

We will reduce the number of people with learning disabilities who go into inpatient settings outside of Devon.

We will work with local housing providers to provide housing and care options.



### **Keeping people safe**

We will commission (buy) services that provide kind and compassionate care that helps to keep people safe.



### **Make sure carers are able to care**

We will involve families and carers in the health and care support for people with learning disabilities and help them to plan for when they are not around.



## Checking how we are getting on



Each local authority and Clinical Commissioning Group in Devon will monitor how things are and report to the Health and Wellbeing Boards.



The Learning Disability Partnership Boards will also have an important role in the monitoring of any local action plans, making sure people who have a learning disability and their families and/or carers are involved.







# A plan to help people Live Well with a Learning Disability in Devon





The Living Well with a Learning Disability in Devon Strategy 2018 - 22 is a plan that talks about how we will work to improve the lives and wellbeing of adults who have a learning disability.



The Plan is for adults who have a learning disability who are living in Devon, including Plymouth and Torbay.



We want to improve outcomes for people who have a learning disability and their carers.



We want people to have care and support that is personalised and co-ordinated. It should be delivered in the right place at the right time.



## **Our Vision – What we want for people with learning disabilities**



We are ambitious for adults with a learning disability in Devon.

We want people with learning disabilities to have the same opportunities as everyone else and to lead meaningful lives in their communities.



Carers and families of people with learning disabilities have the right to the same hopes and choices as other families.



## **Outcomes – what we want for people**

### **What we want people to be able to say**



I am an active citizen in my community.



I have opportunities to meet friends, to join social groups and to benefit from community and leisure facilities.



I can learn independent life skills to help me use Technology Enable Care and Support (TECS) to support my independence.



I have education and training opportunities to support me to learn the skills needed to have a job.



I have information and advice I can understand and can access support when I need it that is close to home and helps me to achieve my goals.



I live in my own home, where possible, that meets my needs.



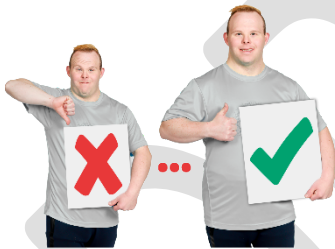
I am supported to live an independent life that is right for me throughout my early life and as an adult.



Where I have complex needs, specialist support is in place when I need it.



My family and/or carers are able to care for me.



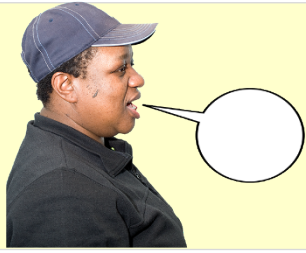
I can access healthcare and my physical and mental health are better as a result.



I feel safe and can take positive risks because I am supported in the right way.



I am supported in choices around personal relationships, marriage and having a family.



## What people have told us.



People with disabilities and their families/carers have told us they want to be as independent as possible and be supported by their family and friends to live life in their community.



People need to be supported to be as independent as possible.



Important things we will be working on and work we will be doing.



## Working with communities What people have told us and what we will do.



What people have told us:

I want to be accepted for who I am and to be able to get involved in my community.

I want to have friendships and relationships like everyone else.



We will work with local communities to bring together people with skills and knowledge to support people with learning disabilities to have the same opportunities as everyone else.



We will create more opportunities for people to build real friendships.



Devon County Council will develop an accessible website, it will include information about what is happening in local communities.



Devon's Learning Disability Partnership Board will carry on working to improve accessibility and promote people's independence in their communities.



We will work in partnership to increase the number of Changing Place toilets in towns across Devon.



We will work with universal services, like GP surgeries, hospitals, leisure services, businesses and employment support services to make sure they are easy to use for people with a learning disability.



We will think about how Technology Enabled Care and support can support people to be more independent and support people to live as independently as possible in their communities.



**Housing**  
**What people have told us and what we will do**



What people have told us;

I want my own home.

I want to live close to my friends and family.





Many people with learning disabilities live in their own homes.

Some people live alone or with family or friends.

We will carry on supporting people to do this.



Some people with learning disabilities need extra support and need a different type of housing to meet their health and care needs.



**Support**

We want people to be supported in different types of housing settings to develop independent living skills.



Some people live in care homes. We do not want people living in care homes if they don't need to.



If someone living in a care home is able to live more independently, we will help them to look at different housing options that support their independence.



Supported living and Extra Care Housing can help people become more independent even if they require full time support to meet their needs.



We will work with providers to develop supported living options and Extra Care Housing.



We will write a housing plan that covers all of Devon.



The plan will include information about how we will provide good quality housing for people with learning disabilities who have challenging behaviour.



People's needs can change over time.

We will work with providers to develop the right housing that supports people through change.



We will look at the housing needs of young people who will need health and social care support when they become adults.



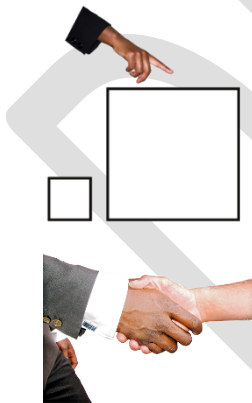
**Employment**  
**What people have told us and what we will do.**



What people have told us;

I want to have a paid job so that I can support myself and do the thing I want.

I find it hard to get a job.



Across all of Devon we will increase the number of people with learning disabilities who have jobs by the year 2020.

We will work with partners to make this happen.



There will be more supported employment opportunities.



## Health

What people have told us and what we will do.



Understand

What people have told us:

I want to be understood.



I don't know how to access health and care when I need it.



We will increase the number of people with a learning disability on the GP learning disability register who have an Annual Health Check and Health Action Plan.



Promote and help make happen MENCAP's "Don't Miss Out" and "Treat me Right" campaigns. We will work with schools to ensure young people aged 14 – 17 are included.



We will work to make sure that people with learning disabilities are given the right amount of medicine.

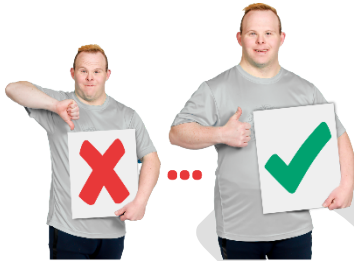
STOMP (Stop the Over medication of People with a learning disability).



Support people with learning disabilities as they grow older to access services that meet their needs including dementia needs.



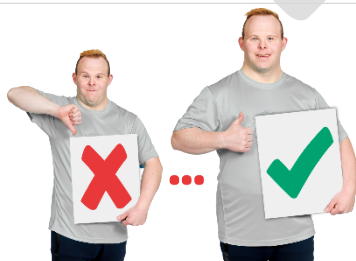
Make sure that people with learning disabilities and their families/carers have the right support at the end of their life.



Support and learn from the LeDeR programme. The LeDeR programme aims to make better the quality of health and social care for people with learning disabilities, and to reduce early deaths.



Make sure that all people with a learning disability with 2 or more long-term health condition have a local named Health Care Coordinator.



Improve the way different care providers communicate with each other.



Provide learning disability awareness training to staff and include people with learning disabilities in the training.



**Preparing young people for life as an adult**  
**What people have told us and what we will do**



What people have told us:

I don't want to have to fight for everything.

I want to be listened to.



I want someone to understand my situation.

Understand

I want my young person/adult to be able to do things other young there are doing.

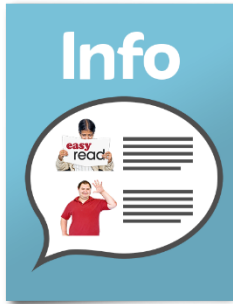


We will work better together to support young people moving from children's services to adult services.



**Support**

We will make sure people are supported to be as independent as possible. Including travel training, cooking and have a job if they want.



For young people with learning disabilities and their families/carers to be able to access information and advice about what is happening in their local communities.



Increase the number of young people who use Technology Enabled Care and Support to help them be more independent.



Provide more employment and training opportunities for young people, including within our own organisations.



Use the information needed to plan for those young people with learning disabilities who will need health and care support as adults.



We will help people to be ready for the next real transition in their lives, this will include learning from new ways of working.



**Support for people with complex needs  
What people have told us and what we will do**



What people have told us:

I want to be close to family and friends and to go home.



There is a lack of training, skills and support for families and carers managing complex needs and behaviours.

There is a lack of confidence in behaviour management and shared risk taking by practitioners and families.



Reduce the number of people with learning disabilities who go into inpatient settings outside of Devon.





We will work with local housing providers to provide housing and care options.



We will develop behaviour support services to support people so they don't have to go into hospital.



We will work to make sure that there are beds available in the Additional Support Unit (ASU) so that beds are available when needed urgently.



We will improve planning of transitions for young people and develop community forensic services.



We will deliver our workforce development plan which includes ways to help people with a learning disability and their family.

Workforce is about staff who work in a service.



## Keeping People Safe What people have told us and what we will do



What people have told us;

I do not always feel safe in Devon.

I am worried about the care that my family member is receiving.



Make sure that services we provide or commission (buy) have fully trained staff.



We will commission (buy) services that provide kind and compassionate care that helps to keep people safe.



Run focus groups across Devon to understand the reasons why people don't feel safe.



Make sure local authorities and other agencies are dealing with safeguarding concerns quickly.



Make sure people know what safeguarding is and how to get the help that they need when they need it.



**Carers are able to Care  
What people have told us and what  
we will do**



What people have told us:

We want to be recognised and involved with our family members.



**Involve**

We want to understand what services are available for our family member and to be respected and involved by them. Including preparing for adulthood, living independently and preparing for later life.



We want to be put in touch with support which enables us as families and carers to support our health and wellbeing and to have a life of our own.



The role of caring is really important.

We will involve families and carers in the health and care support for people with learning disabilities.



**Support**

We will also support families and carers to plan for when they have gone and to include the planning into the support for their child.



**How we will know how we are getting on**



**Workplace**

There will be more people with a learning disability in employment.



**Assessment**

Less people asking for assessments for education for people over 19 years old.



**Plan**

More people with a learning disability who are happy that they have a clear plan for the future.



Fewer people in hospital and residential and nursing care.



Fewer people placed outside of Devon.



Levels of support will go down and there will be less emergency placements.



GP's will know more about young people's health needs as they become adults.



More people with a learning disability have had a Annual Health Check and have a Health Action Plan.



Health & Social care services work better and people with a learning disability are healthier.



Carers will feel better supported.

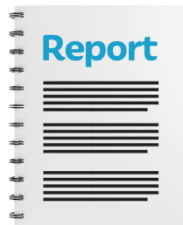
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## Checking how we are getting on



Improvements in care and support in this strategy (plan) will be monitored (checked) by each local authority (DCC) and Clinical Commissioning Group (CCG's).



There will be regular reports to the Health & Wellbeing Boards in each council area.



The Learning Disability Partnership Boards will also have an important role in the monitoring of any local action plans.



**Involve**

Making sure that people who have a learning disability and their families and/or carers are involved.



It is really important that we work closely with people with learning disabilities and their families and carers.



We want to understand what is important to people.



Devon, Plymouth and Torbay all have Learning Disability Partnership Boards



There are a number of events during the year to check how we are getting on and to hear from carers and people using services about what needs to get better.

If you want to get involved, please contact us.

Ways to make contact? I can then list them.



# Impact Assessment

Version 2018

To publish, please send a dated PDF to [impactassessment-mailbox@devon.gov.uk](mailto:impactassessment-mailbox@devon.gov.uk)



|                       |                                                                                                                                                                                                                                                                                                    |
|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Assessment of:</b> | <b>'Living well with a learning disability in Devon' – The joint strategy for adults with a learning disability in Devon 2018-2022</b>                                                                                                                                                             |
| <b>Service:</b>       | <b>Devon County Council Adult Care &amp; Health – please note that this impact assessment has been undertaken by Devon County Council on behalf of the Devon-wide Sustainability and Transformation Partnership which covers health and care services in Plymouth and Torbay as well as Devon.</b> |

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|                                                     |                                                                            |
|-----------------------------------------------------|----------------------------------------------------------------------------|
| <b>Head of Service:</b>                             | Tim Golby, Head of Commissioning - Adult Care & Health                     |
| <b>Date of sign off by Head Of Service/version:</b> | 6 <sup>th</sup> September 2018                                             |
| <b>Assessment carried out by (incl. job title):</b> | Louise Rayment, Commissioning Officer and Paul Giblin, Involvement Manager |

## Section 1 - Background

|                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Description:</b> | This is a high-level strategy setting the direction for the development of services and wider support for people with learning disabilities. The strategy encompasses the geographical area of Devon, which includes Plymouth and Torbay, and spans the work undertaken by the two Clinical Commissioning Groups and three local authority areas. It will support local authorities and the NHS to commission quality support that promotes the independence of people with learning disabilities, within the context of significant financial and capacity challenges. |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Reason for change/review: | This strategy updates the previous 2014-2017 strategy by taking into account legislative, organisational, demographic and wider environmental changes made since the last strategy. In particular, implementation of the Care Act, and the development and adoption of the principles and policies for the promotion of independence. The strategy sits within the overarching context of the Sustainability and Transformation Partnership (STP) for Devon. The STP is working towards an aligned health and care system across Devon, to continually improve the health and care of people living in Devon, Plymouth and Torbay. It seeks to address the three key aims of the 'NHS Five Year Forward View': to improve people's health and wellbeing, experience of care and cost-effectiveness. |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## Section 2 - Impacts, options and recommendations

See sections 3, 4 and 5 for background analysis

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|                                        |                                                                                                                                                                                                                                                                                                                                                 |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Options Appraisal and Recommendations: | The previous Devon County Council strategy came to an end in 2017 and the options facing the local authority and Clinical Commissioning Group were to extend the existing strategy with no significant change, or to refresh it in the light of the circumstances listed in the previous section and as a joint strategy covering the STP area. |
| Social/equality impacts (summary):     | Overall, this high-level strategy sets out aspirations that will have a positive impact on social / equality impacts as the strategy aims to promote independence and choice and control for people with learning disabilities.                                                                                                                 |
| Environmental impacts (summary):       | N/A                                                                                                                                                                                                                                                                                                                                             |
| Economic impacts (summary):            | N/A                                                                                                                                                                                                                                                                                                                                             |

|                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Other impacts (partner agencies, services, DCC policies, possible 'unintended consequences'): | This high-level strategy sets the principles and direction which will be followed when implementing plans to commission and deliver services for people with learning disabilities across the Devon health and social care economy.                                                                                                                                                                                  |
| How will impacts and actions be monitored?                                                    | As this is a high-level strategy, the actions required to implement the strategy are contained in plans for the development of support and services for people with learning disabilities. It is part of the learning disability elements of the disability transformation programmes within the three local authorities, two Clinical Commissioning Groups and the learning disability elements of the STP Mandate. |

## Background Analysis

This section describes how relevant questions and issues have been explored during the options appraisal.

### Section 3 - Profile and views of stakeholders and people directly affected

|                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| People affected:                                           | This strategy will affect adults with learning disabilities and young people with learning disabilities approaching adulthood and their parents/ carers in Devon, Plymouth and Torbay.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Diversity profile and needs assessment of affected people: | <p>There were 20,586 adults with a learning disability in Devon, Plymouth and Torbay in 2017 (over 2% of the Devon population).</p> <p>This includes 3,530 adults who receive social care services.</p> <p>Diversity profiles are separately published by each of the three local authorities, here are links to each of their Joint Strategic Needs Assessment (JSNA) web pages:</p> <p>Devon - <a href="http://www.devonhealthandwellbeing.org.uk/jsna/overview/">http://www.devonhealthandwellbeing.org.uk/jsna/overview/</a></p> <p>Plymouth - <a href="https://www.plymouth.gov.uk/sites/default/files/Plymouth%20Report%20October%202017.pdf">https://www.plymouth.gov.uk/sites/default/files/Plymouth%20Report%20October%202017.pdf</a></p> |

|                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                     | <p>Torbay - <a href="http://www.torbay.gov.uk/DemocraticServices/documents/s50293/JSNA%20Appendix%201.pdf">http://www.torbay.gov.uk/DemocraticServices/documents/s50293/JSNA%20Appendix%201.pdf</a></p> <p>Age profile information for people with learning disabilities is not currently available. Work is underway to seek to include this information in time to be added to DCC's Cabinet papers by 2<sup>nd</sup> October.</p>                                                                                                                                             |
| Other stakeholders (agencies etc.): | As this is a high-level strategy, the many other stakeholders include the police, employment agencies, the benefits agency, schools, independent providers of health and social care, district councils, housing associations, voluntary sector agencies and local communities.                                                                                                                                                                                                                                                                                                  |
| Consultation process and results:   | The STP partners have engaged people with learning disabilities and parents / carers on this strategy, along with relevant partners, providers and third sector agencies. The many elements of the strategy have been discussed as themes at the Learning Disability Partnership Boards and local Healthwatch organisations and the Living Options Devon Engagement Service were commissioned to undertake consultation on the overall strategy. It was also published on the Devon County Council 'Have Your Say' consultation webpage as a means of engaging the wider public. |
| Research and information used:      | <p>Centre for Welfare Reform, 7 Keys to citizenship.</p> <p>National Development Team for Inclusion, Employment Support for Disabled People.</p> <p>Healthcare Quality Improvement Partnership, The Learning Disabilities Mortality Review Annual Report 2017.</p>                                                                                                                                                                                                                                                                                                               |

## Section 4a - Social Impacts

### Giving Due Regard to Equality and Human Rights

The local authority must consider how people will be affected by the service, policy or practice. In so doing we must give due regard to the need to:

- Eliminate unlawful discrimination, harassment and victimisation
- Advance equality of opportunity and
- Foster good relations.

Where relevant, we must take into account the protected characteristics of age, disability, gender, gender reassignment, pregnancy and maternity, marriage and civil partnership, sexual orientation, race, and religion and belief.

This means considering how people with different needs get the different services they require and are not disadvantaged, and facilities are available to them on an equal basis in order to meet their needs; advancing equality of opportunity by recognising the disadvantages to which protected groups are subject and considering how they can be overcome.

We also need to ensure that human rights are protected. In particular, that people have:

- A reasonable level of choice in where and how they live their life and interact with others (this is an aspect of the human right to 'private and family life').
- An appropriate level of care which results in dignity and respect (the protection to a private and family life, protection from torture and the freedom of thought, belief and religion within the Human Rights Act and elimination of discrimination and the promotion of good relations under the Equality Act 2010).
- A right to life (ensuring that nothing we do results in unlawful or unnecessary/avoidable death).

The Equality Act 2010 and other relevant legislation does not prevent the Council from taking difficult decisions which result in service reductions or closures for example, it does however require the Council to ensure that such decisions are:

- Informed and properly considered with a rigorous, conscious approach and open mind, taking due regard of the effects on the protected characteristics and the general duty to eliminate discrimination, advance equality and foster good relations.
- Proportionate (negative impacts are proportionate to the aims of the policy decision)
- Fair
- Necessary
- Reasonable, and
- Those affected have been adequately consulted.

| <b>Characteristics</b>                                                       | <b>In what way can you eliminate or reduce the potential for direct or indirect discrimination, harassment or disadvantage?</b><br><br><b>Are there any lawful, reasonable and proportionate, unavoidable negative consequences?</b>                                                                                                                                                                                                                                                                                                                                                             | <b>In what way can you advance equality (meet needs, encourage participation, make adjustments for disabled people, ‘close gaps’).</b><br><br><b>In what way can you foster good relations between groups (tackle prejudice and promote understanding), if relevant?</b> |
|------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| All residents (include generic equality provisions):                         | This strategy is for people with learning disabilities and their parents / carers, not all residents.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                          |
| Age:                                                                         | This is an adult social care and health strategy which also addresses the needs of children about to transition into adulthood. For young people with a learning disability, implementation of this strategy should have a positive impact as it aims to help improve their preparation for adulthood. For older people with a learning disability, implementation of this strategy should have a positive impact as the principles in it require consideration of the way that people with learning disabilities are now living for longer and have more life changes to cope with than before. |                                                                                                                                                                                                                                                                          |
| Disability (incl. sensory, mobility, mental health, learning disability, ill | This strategy’s prime purpose is to improve the lives of people with learning disabilities and their parents / carers and it should therefore have a positive impact.                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                          |

|                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| health) and carers of disabled people:                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  |
| Culture and ethnicity: nationality/national origin, skin colour, religion and belief:                                                                           | The promotion of independence and choice and control aspired to within the strategy should mean that social care and other support to people with learning disabilities and their parents / carers is more sensitive to needs arising from these characteristics, so there should be a positive impact.                                                                                                                                                                                                                            |  |
| Sex, gender and gender identity (including men, women, non-binary and transgender people), and pregnancy and maternity (including women's right to breastfeed). | There should be a positive impact because the strategy aims to promote choice and control for people with learning disabilities. This should mean that social care and other support provided to people with learning disabilities and their parents / carers is sensitive to needs arising from these characteristics.                                                                                                                                                                                                            |  |
| Sexual orientation and marriage/civil partnership:                                                                                                              | The strategy aspires to promote independence and choice and control for people with learning disabilities. There should therefore be a positive impact on any needs arising from sexual orientation on marital status as social care and other support for people with learning disabilities and their parents / carers is more sensitive to needs arising from these characteristics. Indeed, the right to marry or enter a civil partnership should be strengthened for a person with learning disabilities under this strategy. |  |
| Other socio-economic factors such as families, carers, single                                                                                                   | Engagement has shown some correlation between low incomes and dependence on local social care provision. Care must therefore be taken to stimulate                                                                                                                                                                                                                                                                                                                                                                                 |  |

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|                                                                                                                        |                                                                                                                                                            |  |
|------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| people/couples, low income, vulnerability, education, reading/writing skills, 'digital exclusion' and rural isolation. | the market in the right way to ensure that social care support for people with learning disabilities is not only available, but affordable.                |  |
| Human rights considerations:                                                                                           | The right to family life and the rights of people with learning disabilities to live their lives as they choose are prime considerations in this strategy. |  |

### Supporting independence, wellbeing and resilience?

Give consideration to the groups listed above and how they may have different needs.

|                                                                                                                                                       |                                                                                                                                                  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| In what way can you support and create opportunities for people and communities (of place and interest) to be independent, empowered and resourceful? | A prime purpose of this strategy is to support the promotion of independence for people with learning disabilities.                              |
| In what way can you help people to be safe, protected from harm, and with good health and wellbeing?                                                  | The strategy will be implemented within the context of the partner agencies safeguarding strategies and practices.                               |
| In what way can you help people to be connected, and involved in community activities?                                                                | Aspirations of this strategy include creating the conditions for people learning disabilities to lead meaningful lives within their communities. |

### Section 4b - Environmental impacts

An impact assessment should give due regard to the following activities in order to ensure we meet a range of environmental legal duties.



The policy or practice does not require the identification of environmental impacts using this Impact Assessment process because it is subject to (please select from the table below and proceed to the 4c, otherwise complete the environmental analysis table):

|  |                                                     |
|--|-----------------------------------------------------|
|  | Devon County Council's Environmental Review Process |
|  | Planning Permission                                 |
|  | Environmental Impact Assessment                     |
|  | Strategic Environmental Assessment                  |

|                                                                                                 | Describe any actual or potential negative consequences.<br>(Consider how to mitigate against these). | Describe any actual or potential neutral or positive outcomes.<br>(Consider how to improve as far as possible). |
|-------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| Reduce, reuse, recycle and compost:                                                             | N/A                                                                                                  |                                                                                                                 |
| Conserve and enhance wildlife:                                                                  | N/A                                                                                                  |                                                                                                                 |
| Safeguard the distinctive characteristics, features and special qualities of Devon's landscape: | N/A                                                                                                  |                                                                                                                 |
| Conserve and enhance Devon's cultural and historic heritage:                                    | N/A                                                                                                  |                                                                                                                 |

|                                                                                                                                                       |     |  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------|-----|--|
| Minimise greenhouse gas emissions:                                                                                                                    | N/A |  |
| Minimise pollution (including air, land, water, light and noise):                                                                                     | N/A |  |
| Contribute to reducing water consumption:                                                                                                             | N/A |  |
| Ensure resilience to the future effects of climate change (warmer, wetter winters; drier, hotter summers; more intense storms; and rising sea level): | N/A |  |
| Other (please state below):                                                                                                                           | N/A |  |

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### Section 4c - Economic impacts

|                                 | <b>Describe any actual or potential negative consequences.<br/>(Consider how to mitigate against these).</b>    | <b>Describe any actual or potential neutral or positive outcomes.<br/>(Consider how to improve as far as possible).</b> |
|---------------------------------|-----------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| Impact on knowledge and skills: | There is potential for a small positive impact through the awareness raising that will accompany this strategy. |                                                                                                                         |
| Impact on employment levels:    | There should be a small positive impact on the overall employment level in the County as part                   |                                                                                                                         |

|                           |                                                                                                                                                                                                            |  |
|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
|                           | of the strategy involves a campaign to get more people with learning disabilities into employment.                                                                                                         |  |
| Impact on local business: | There is potential for a small positive impact on local businesses if the learning disability employment campaign is successful as they will benefit from employing more people with learning disabilities |  |

### Section 4d - Combined Impacts

|                                                                           |     |
|---------------------------------------------------------------------------|-----|
| Linkages or conflicts between social, environmental and economic impacts: | N/A |
|---------------------------------------------------------------------------|-----|

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### Section 5 - 'Social Value' of planned commissioned/procured services:

|                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| How will the economic, social and environmental well-being of the relevant area be improved through what is being proposed? And how, in conducting the process of procurement, might that improvement be secured? | Successful implementation of this strategy should improve the social wellbeing of people with learning disabilities and their parents / carers, and there should also be improvements in the social cohesion of local communities as people with learning disabilities play a greater part in them. |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



Corporate Infrastructure and Regulatory Services  
Scrutiny Committee & Health and Adult Care  
Scrutiny Committee

# Problem Gambling Spotlight Review

September 2018

# Agenda Item 12

## 1. Recommendations

The Task Group ask the Corporate Infrastructure and Regulatory Services Scrutiny Committee, Cabinet, The Police and the NHS in Devon to endorse the report and recommendations below; with a report on progress against the recommendations in twelve months time.

|   | Ambition                                                                                        | Specific recommendations                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Agency                             |
|---|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|
| 1 | Increase the visibility of the dangers of problem gambling.                                     | 1.1 Request that the Health and Wellbeing Board undertake work to understand the interrelation between gambling and people with other complex needs. Including consideration of a focus on problem gambling in the Joint Strategic Needs Assessment.                                                                                                                                                                                                                                                                                                                                              | DCC                                |
|   |                                                                                                 | 1.2 Train frontline staff and employers to recognise the risks and warning signs associated with problem gambling. This should include children's services, youth services, high needs adults, police custody suites and A&E.                                                                                                                                                                                                                                                                                                                                                                     | DCC, Police, NHS                   |
|   |                                                                                                 | 1.3 Work with coroners to ensure appropriate use of supplementary codes for gambling as a diagnosable mental health condition (ICD10 F63.0) and lifestyle risk factor (ICD10 Z72.6) in death certification following suicide<br>1.4 Work with local healthcare providers to ensure appropriate use of these codes in healthcare activity relating to self-harm and mental health<br>1.5 Include gambling as a specific risk factor within local suicide audit arrangements<br>1.6 Analyse available data to identify local patterns and associated risks to inform service planning and targeting |                                    |
| 2 | Understand the scale of the problem by collaborating on insight and intelligence with partners. | 2.1 Record how many people who come into contact with our collective services who do identify as having a gambling problem.                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | DCC                                |
|   |                                                                                                 | 2.2 Share information to enable the creation of area maps which highlight areas of concern to inform planning or resource allocation.                                                                                                                                                                                                                                                                                                                                                                                                                                                             | DCC, Districts, Gambling charities |

# Agenda Item 12

|   | Ambition                                                 | Specific recommendations                                                                                                                           | Agency                                            |
|---|----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|
| 3 | Continue to support responsible gambling across sectors. | 3.1 Raise awareness of GamCare certification                                                                                                       | DCC/<br>Districts                                 |
|   |                                                          | 3.2 Write to government to request that credit cards are not used online.                                                                          | DCC                                               |
|   |                                                          | 3.3 DCC to take an active role in promoting Responsible Gambling Week through our comms team (1 <sup>st</sup> - 7 <sup>th</sup> Nov)               | DCC/<br>Districts/<br>Gambling<br>Commission      |
| 4 | Take action when people need help                        | identify and promote services that offer help for people or families who are suffering from the effects of problem gambling.                       | NHS –<br>Police, DCC,<br>CAB Exeter<br>University |
|   |                                                          | Lead by example as responsible employers and ensure that the staff assistance programme is aware of problem gambling and knows how to help people. | DCC                                               |

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## 2. Introduction

- 2.1 This Spotlight review was established following concerns from Councillors on problem gambling. A report by Devon Public Health was presented to the Corporate Infrastructure and Regulatory Services Scrutiny Committee in January 2018, with suggestions from the Scrutiny Team as to how this issue could be constructively reviewed. A spotlight review was determined as the most useful way to review the subject matter.
- 2.2 Problem Gambling is an issue that more policy makers are attending to. The LGA provided information for the House of Lords last November, and hosted a conference dedicated to this issue in July 2018. In preparation for this work, the Chair of this task group attended the conference. There have also been several national news stories about the dangers of problem gambling, particularly those associated with fixed odds betting<sup>1</sup>. The Gambling Commission has also been given strengthened powers to regulate more comprehensively (for example, the inclusion of remote gambling in UK regulation).
- 2.3 Whilst Devon County Council is not responsible for the direct provision of gambling establishments, the impacts of problem gambling are highly likely to have an impact on spend on services for vulnerable people.
- 2.4 Recognising the role that scrutiny can have in bringing different agencies together to collectively problem solve, the scope of this spotlight review was:
- To understand the underlying causes of problem gambling and the challenges associated with problem gambling.
  - To explore the ways in which DCC and partners could work together to prevent people who are at risk of problem gambling reaching crisis point.
  - To identify the ways in which DCC and partners could work together to support people in Devon who have gambling addictions.
- 2.5 The spotlight review took place on the 7<sup>th</sup> August and was held in the form of a round table discussion with structured questions clustered around three themes:
- Prevention;
  - Understanding when gambling becomes a problem;
  - Identifying support available when someone is struggling with problem gambling.
- 2.6 The findings of the review were particularly focused around the need for reliable and accurate data. Several of the partners in the room committed to working together to better understand the scale of the problem as well as to support services that exist to help people with a gambling addiction.

**20% of problem drinkers receive treatment  
but only  
2% of problem gamblers receive treatment**

<sup>1</sup> The Guardian 'UK betting firms face complaints deadline and ads crackdown'

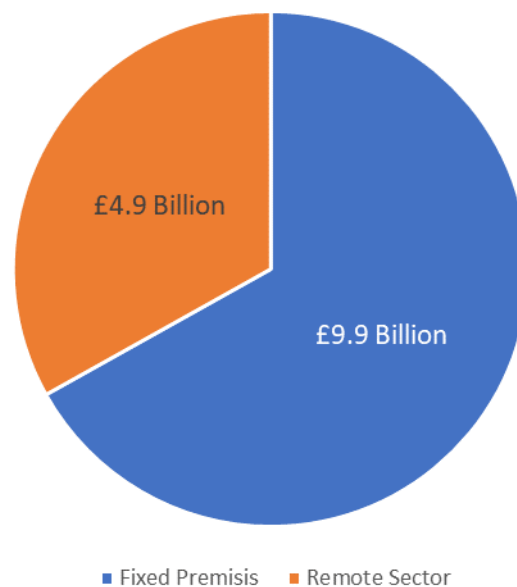
<https://www.theguardian.com/society/2018/aug/01/uk-betting-firms-face-complaints-deadline-and-ads-crackdown> 1st Aug 2018



## 3. The Gambling Industry

- 3.1 There are a number of different ways that people gamble, these include the National Lottery, in betting shops, bingo halls or casinos as well as online. Gambling is a popular past time; 45% of people have gambled in the past four weeks. More men than women gamble (48% compared to 41%)<sup>2</sup> People aged 55-64 are the most likely to gamble, however this is heavily influenced by participation in the National Lottery. If this is excluded, gambling participation is highest among 16-34 year olds<sup>3</sup>. Most people gamble responsibly as a leisure activity with no adverse effects.
- 3.2 The gambling industry is big business with a gross yield of more than £14 billion a year. (Gross Gambling Yield means the amount of money after winnings have been deducted but before tax and other costs). Roughly a third of the market share is spent online, as demonstrated on the chart below.

Gross Gambling Yield of GB Gambling Industry



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- 3.3 The spotlight review was particularly concerned about the increasing trajectory of remote gambling, which often takes place online. Eighteen percent of people have gambled online in the past four weeks. The chart below shows the types of games that people play online represented as a proportion of the £4.9 Billion spent:

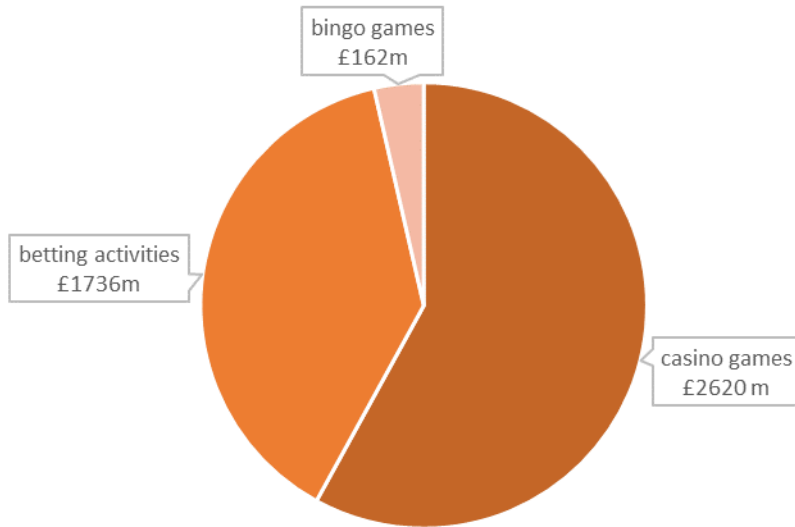
<sup>2</sup> Figures from Gambling Commission <http://www.gamblingcommission.gov.uk/news-action-and-statistics/Statistics-and-research/Levels-of-participation-and-problem-gambling/Gambling-participation-and-problem-gambling.aspx>

<sup>3</sup> Gambling Commission: 'Gambling participation in 2017: behaviour, awareness and attitudes Annual report' <http://www.gamblingcommission.gov.uk/PDF/survey-data/Gambling-participation-in-2017-behaviour-awareness-and-attitudes.pdf>

<sup>4</sup> Chart produced by the scrutiny team with information from the Gambling Commission <http://www.gamblingcommission.gov.uk/news-action-and-statistics/Statistics-and-research/Statistics/Gambling-key-facts.aspx>

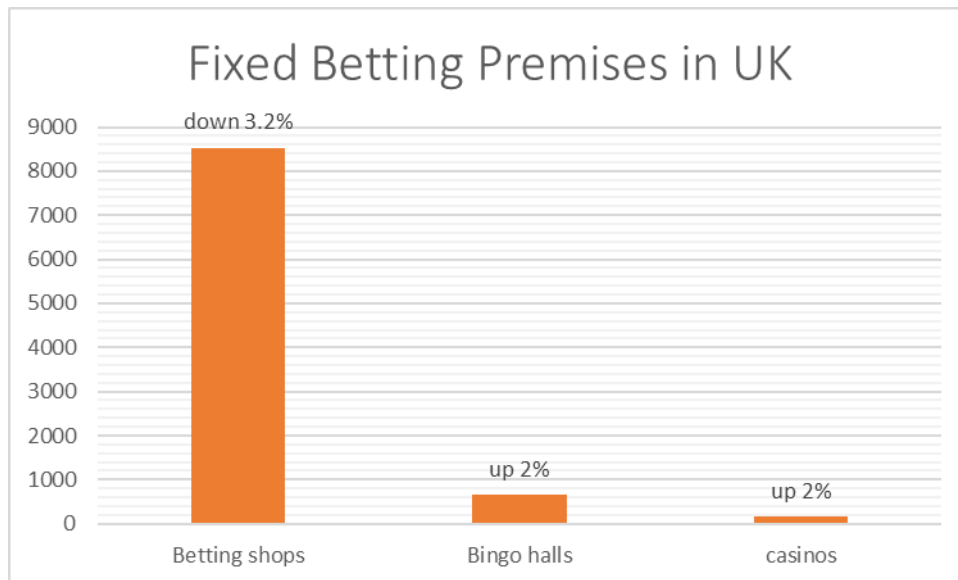
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Types of Remote Gambling by spend



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- 3.4 Gambling online is of particular concern because there are fewer restrictions to limit the amount or the ease of access to funds. Specifically using a credit card is possible online compared to in some gambling premises (e.g. casinos) where credit cards can only be used to credit money to a customer's account.
- 3.5 The number of people going to a physical location to gamble is decreasing. The majority of gambling in premises happens in betting shops, and the comparative number of fixed betting premises are shown on the chart below:



6

<sup>5</sup> Chart produced by the scrutiny team with information from the Gambling Commission <http://www.gamblingcommission.gov.uk/news-action-and-statistics/Statistics-and-research/Statistics/Gambling-key-facts.aspx>

<sup>6</sup> Chart produced by the Scrutiny Team with information from the Gambling Commission <http://www.gamblingcommission.gov.uk/news-action-and-statistics/Statistics-and-research/Statistics/Gambling-key-facts.aspx>

- 3.6 Fixed odds betting terminals have been a particular growth area for the industry, with the yield rising from £1.05 billion in April 2008 to £1.73 billion in March 2016, representing a 65% increase in eight years<sup>7</sup>
- 3.1 There are moves to reduce the maximum stakes on fixed odds betting terminals from the current £100 to £2. This is because the current maximum stake of £100 is significantly out of line with the maximum amounts that can be staked on other types of gaming machines. There is also credible evidence that these machines may be particularly addictive and therefore pose a greater risk to problem gamblers, as well as being linked to anti-social behaviour<sup>8</sup>.

## 4. Licencing

- 4.1 District Councils enforce regulations laid out in the Gambling Act (2005) and oversee licensing for gambling premises in their area. In 2016 the 'point of consumption regulation' was brought in where any person offering remote gambling facilities to British customers must have a license from the Gambling Commission. In partnership with District councils, inspections are carried out by the Gambling Commission to prevent under age gambling and to test gambling outlet staff's knowledge and understanding of regulations and procedures. The British Amusement Trade Catering Association (BACTA) also provide tests of age verification procedures in outlets and compliance for their members.
- 4.2 The spotlight review spoke to Licensing Managers from Teignbridge and Plymouth. Teignbridge District Council has 40 licensed gambling premises, which are under strict monitoring. Generally, the service sees small issues (such as not putting stickers on machines, or moving machines so that proprietors could visually supervise them). Importantly no issues surrounding Fixed Odd Betting Terminals (FOBTs) have been brought to Council's attention.
- 4.3 Experience from visits undertaken show that generally staff are trained to recognise signs of harmful gambling and that licensed operators provide training on at least an annual basis. The Gambling Commission's License Conditions and codes of practice require Operators to take appropriate action when they suspect harmful gambling.
- 4.4 There are increasing regulations around gambling. the Guardian reported that from October the [Gambling](#) Commission will have powers to impose unlimited fines for promotional campaigns that appeal to children or glamorise gambling. The watchdog will also introduce an eight-week deadline for operators to resolve complaints with customers.

## 5. What is Problem Gambling - and why is it a problem?

- 5.1 For a small number of people gambling is not a harmless pastime but a pernicious addiction that can have serious consequences. The Royal College of psychiatrists defines problem gambling as:

---

<sup>7</sup> Local Government Association Briefing Debate on challenges facing problem gamblers House of Lords Thursday 23 November 2017

[https://www.local.gov.uk/sites/default/files/documents/LGABriefing\\_ProblemGambling\\_HouseofLords\\_23Nov17\\_2.pdf](https://www.local.gov.uk/sites/default/files/documents/LGABriefing_ProblemGambling_HouseofLords_23Nov17_2.pdf)

<sup>8</sup> Local Government Association Briefing Debate on challenges facing problem gamblers House of Lords Thursday 23 November 2017

[https://www.local.gov.uk/sites/default/files/documents/LGABriefing\\_ProblemGambling\\_HouseofLords\\_23Nov17\\_2.pdf](https://www.local.gov.uk/sites/default/files/documents/LGABriefing_ProblemGambling_HouseofLords_23Nov17_2.pdf)

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## ***‘gambling that disrupts or damages personal, family or recreational pursuits.’<sup>9</sup>***

To be more specific signs and symptoms of compulsive gambling (gambling disorder) include:

- Being preoccupied with gambling, such as constantly planning how to get more gambling money
- Needing to gamble with increasing amounts of money to get the same thrill
- Trying to control, cut back or stop gambling, without success
- Feeling restless or irritable when you try to cut down on gambling
- Gambling to escape problems or relieve feelings of helplessness, guilt, anxiety or depression
- Trying to get back lost money by gambling more (chasing losses)
- Lying to family members or others to hide the extent of your gambling
- Jeopardizing or losing important relationships, a job, or school or work opportunities because of gambling
- Resorting to theft or fraud to get gambling money
- Asking others to bail you out of financial trouble because you gambled money away<sup>10</sup>

### 5.2

#### **Case Study: Devon County Councillor**

The Spotlight Review heard from a member of the review group who went on record to share his personal experience of being a problem gambler. Councillor Ian Hall shared his personal experience of having been a problem gambler many years ago. Councillor Hall told the Spotlight Review that he used to play innocuous games with a financial element whilst at school which led to a more serious addiction and a significant deterioration in his mental health as a result. The spotlight review heard how Cllr Hall recovered with his own determination and support from his friends and family. Cllr Hall also shared his experience of knowing peers with similar problems and serious consequences.

His reflection was how easy it is to have a competitive game which becomes monetarised, often for very small amounts. This in turn leads to feeling comfortable gambling with higher amounts, often with the promise of a bigger prize and corresponding serious consequences.

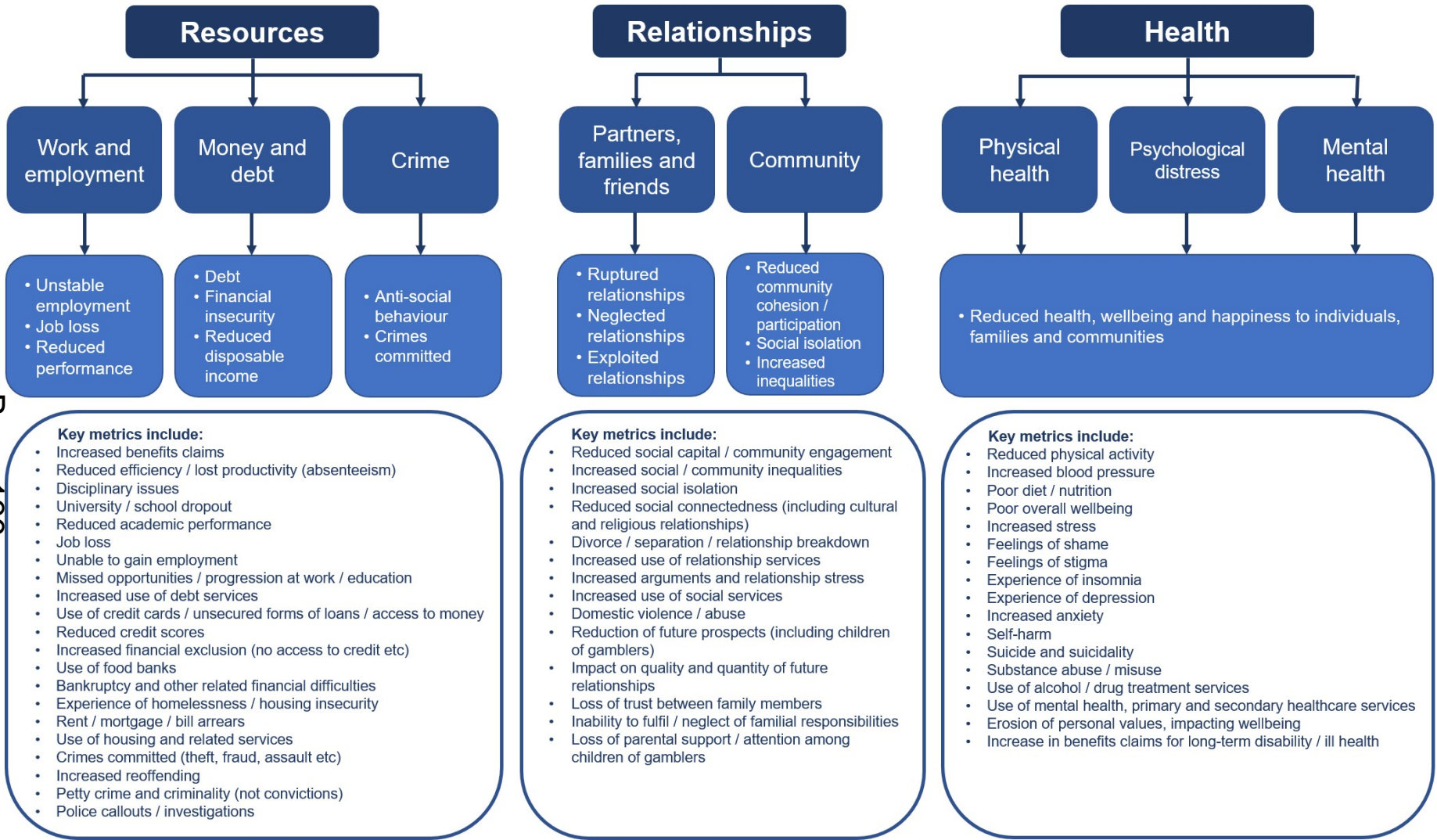
- 5.3 The impact of gambling is felt more widely than just by the individual who gambles. Problem gambling can impact on individuals and their families’ physical, mental and emotional health and wellbeing as well as having a wider impact on society through crime and disorder. Work is underway to measure and define the impacts of gambling beyond the individual. The diagram on the following page clearly outlines the impact of gambling.

- **0.7% of the population are problem gamblers**
- **3.6% of the population are at risk of developing gambling problems**
- **5400 people in Devon are likely to have a gambling problem**
- **6-10 individuals are affected by each problem gambler.**

<sup>9</sup> h  
<sup>10</sup>

<http://causes/syc-20355178>





<sup>11</sup> Measuring gambling-related harms A FRAMEWORK FOR ACTION <http://www.gamblingcommission.gov.uk/PDF/Measuring-gambling-related-harms.pdf>

## Why is gambling addictive?

- 5.4 The psychology of gambling is complex. Developing an addiction is not helped by the socially acceptable nature of gambling or the low levels of introduction. For example, playing on 2p slot machines or A 10p introductory bet for online gambling.
- 5.5 The Members of the Spotlight Review were particularly interested in why gambling is addictive. The latest research in neuroscience suggests that the illusion of control is appealing to people who engage in gambling activities. Playing games when there is an interpretation of skill involvement in situations governed entirely by changes makes them more attractive. For example, choosing the numbers that you play with or throwing a roulette ball. These illusions of control foster an emotional relationship with the outcome where the player has a disproportionate expectation of winning<sup>12</sup>. A recent study using a contingency judgment task from the associative learning literature found that pathological gamblers displayed a greater tendency to overestimate their control of positive outcomes than non-gambling participants.<sup>13</sup>

## Are particular people more at risk?

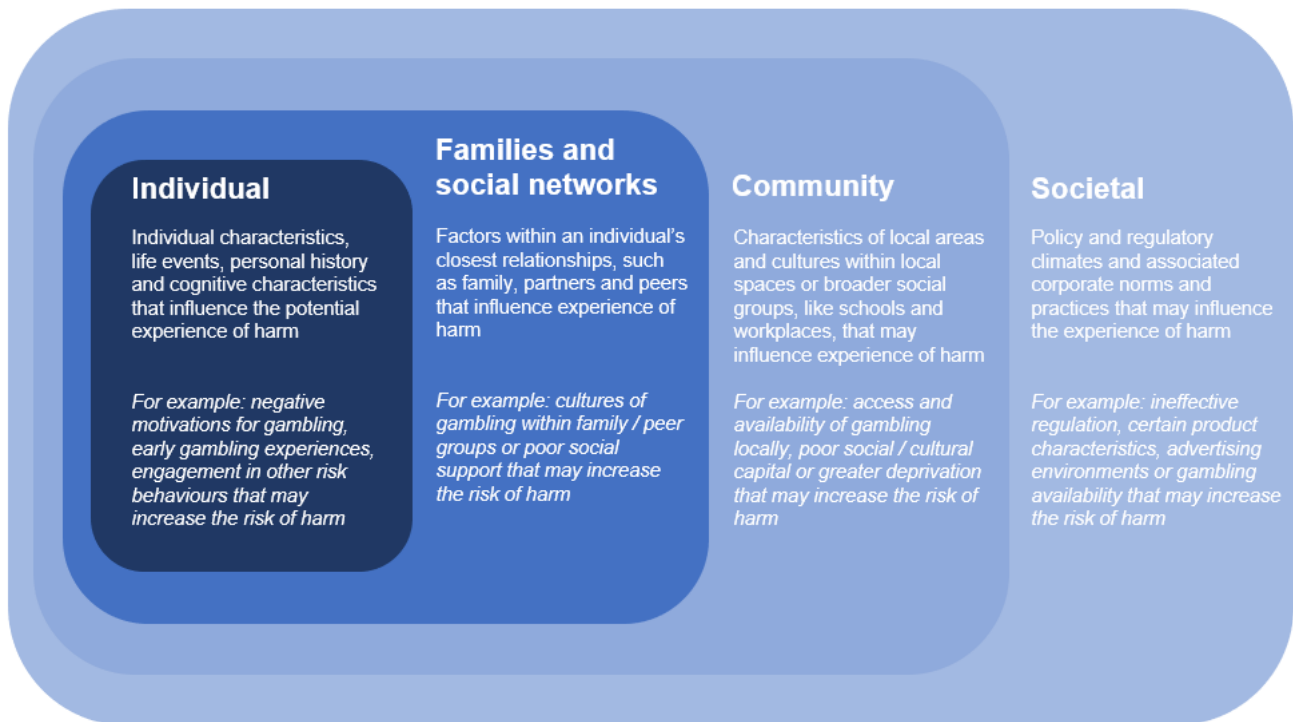
- 5.6 The Spotlight Review was particularly interested in whether there were specific characteristics that led people to become problem gamblers. The Chair of the Spotlight Review shared the chart below which demonstrates factors from the individual, families and social networks, community and societal influences that may make it more likely for someone to become a problem gambler:

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<sup>12</sup> Luke Clark, Bruno Averbeck, Doris Payer, Guillaume Sescousse, Catharine A. Winstanley and Gui Xue: Journal of Neuroscience; 'Pathological Choice: The Neuroscience of Gambling and Gambling Addiction' 6 November 2013, 33 (45) 17617-17623; DOI: <https://doi.org/10.1523/JNEUROSCI.3231-13.2013>

<sup>13</sup> Luke Clark, Bruno Averbeck, Doris Payer, Guillaume Sescousse, Catharine A. Winstanley and Gui Xue: Journal of Neuroscience; 'Pathological Choice: The Neuroscience of Gambling and Gambling Addiction' 6 November 2013, 33 (45) 17617-17623; DOI: <https://doi.org/10.1523/JNEUROSCI.3231-13.2013>

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## Risk factors

- Although most people who play cards or wager never develop a gambling problem, certain factors are more often associated with compulsive gambling:
- Mental health disorders. People who gamble compulsively often have substance abuse problems, personality disorders, depression or anxiety. Compulsive gambling may also be associated with bipolar disorder, obsessive-compulsive disorder (OCD) or attention-deficit/hyperactivity disorder (ADHD).
- Age. Compulsive gambling is more common in younger and middle-aged people. Gambling during childhood or the teenage years increases the risk of developing compulsive gambling. However, compulsive gambling in the older adult population can also be a problem.
- Gender. Compulsive gambling is more common in men than women. Women who gamble typically start later in life and may become addicted more quickly. But gambling patterns among men and women have become increasingly similar.
- Family or friend influence. If your family members or friends have a gambling problem, the chances are greater that you will, too.
- Medications used to treat Parkinson's disease and restless legs syndrome. Drugs called dopamine agonists have a rare side effect that may result in compulsive behaviours, including gambling, in some people.
- Certain personality characteristics. Being highly competitive, a workaholic, impulsive,

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<sup>14</sup> Measuring gambling-related harms A FRAMEWORK FOR ACTION

<http://www.gamblingcommission.gov.uk/PDF/Measuring-gambling-related-harms.pdf>

<sup>15</sup> Pharmacy Pedia: 'Addiction Gambling (compulsive gambling)' <https://pharmacypedia.org/diseases-and-conditions/addiction-gambling-compulsive-gambling/>



- 5.7 The Spotlight Review had particular concerns about the link between gambling and suicide. The Chair of the review reported from the LGA conference that 500 suicides a year were directly attributable to gambling. He also shared a case study also from the conference where a man committed suicide after accruing the relatively modest debt of £1400.

## 6. Support for Problem Gamblers

- 6.1 There's evidence that gambling can be successfully treated in the same way as other addictions. Cognitive behavioural therapy usually has the best results. Treatment and support groups are available for people who want to stop gambling:

- **GamCare** [GamCare](#) offers free information, support and counselling for problem gamblers in the UK. It runs the National Gambling Helpline (0808 8020 133) and also offers face-to-face counselling.
- **National Problem Gambling Clinic** If you live in England or Wales, are aged 16 or over and have complex problems related to gambling, you can refer yourself to this specialist NHS clinic for problem gamblers.
- **Gordon Moody Association** The [Gordon Moody Association](#) offers residential courses for men and women who have problems with gambling – email [help@gordonmoody.org.uk](mailto:help@gordonmoody.org.uk) or call 01384 241292 to find out more. It also runs the [Gambling Therapy website](#), which offers online support to problem gamblers and their friends and family.
- **Gamblers Anonymous UK** [Gamblers Anonymous UK](#) runs local support groups that use the same 12-step approach to recovery from addiction as Alcoholics Anonymous. There are also [GamAnon](#) support groups for friends and family.

In Devon there are dedicated support options for people who are suffering with problem gambling, this information is available on pinpoint and is reproduced Appendix 2.

- 6.2 Only 6% of gamblers have ever self-excluded. Self exclusion is where someone who knows that they have a problem with gambling makes themselves known to a particular gambling outlet to support getting help to stop gambling.

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## Responsible Gambling Week 2018 – Let's Talk About Responsible Gambling

- Takes place from 1<sup>st</sup> – 7<sup>th</sup> November
- Aims to reach as many people throughout the UK and Ireland as possible
- Welcomes the support of all organisations who wish to help raise awareness of how to gamble responsibly
- Provides supporters with marketing and messaging materials free of charge

Visit [www.responsiblegamblingweek.org](http://www.responsiblegamblingweek.org)

5.8 The spotlight review contacted Exeter University to ask about their provision of support for students at risk of problem gambling. The response was as follows:

*'I can confirm that as a service, we do not offer specific support for gambling problems. We do offer short-term therapies, including Counselling and CBT, and may refer students on to external, specialised support where necessary.'*

*'We can consider having your service down as one of our external resources, should we need to refer any students on for such support. Alternatively, please feel free to provide us with details of any other support providers for gambling problems, and we can also consider adding these to our list of external resources.'*

5.9 The Spotlight Review will subsequently be sending the service a copy of this report to assist in sign posting support that is available.

## 7. Conclusion

This Spotlight Review brought together partners from Local Authorities, the Police, gambling charities and support organisations and even heard from a company that supplies gambling equipment. The work offers a snapshot view into concerns around problem gambling. As is clear in this report, some people are at a higher risk of suffering serious consequences

Whilst this was a review conducted in a single morning the evidence that the recommendations rest upon is based on significant research from several organisations. Problem Gambling is becoming recognised as a more serious problem than previously. Society's relationship with gambling can be problematic as it is widely accepted, and many people undertake and enjoy gambling without significant ramifications. However, this may mask the seriousness and speed of potential harm to those to whom gambling does present a problem. The potential consequences from increasingly easy to access gambling websites can very quickly add up to significant debt. It is intended that the recommendations in this report will support increased recognition of the dangers, as well as supporting a multi-agency approach to prevent problem gambling and better signposting and awareness of support that does exist.

## 8. Sources of evidence

### Witnesses

The Task Group heard testimony from a number of sources and would like to express sincere thanks to the following for their involvement and the information that they have shared as well as to express a desire of continuation of joint work towards the fulfilment of the recommendations in this document.

| Name                              | Role                                    | Organisation                 |
|-----------------------------------|-----------------------------------------|------------------------------|
| Steve Brown                       | Deputy Director of Public Health        | Devon County Council         |
| Kristian Tomblin                  | Commissioning Manager, Public Health    | Devon County Council         |
| Richard Nokes                     | Compliance Manager – South West England | The Gambling Commission      |
| Rachael Hind                      | Licensing Service Manager               | Plymouth City Council        |
| Anna Hemmings<br>(via video call) | CEO                                     | GamCare                      |
| Matt Baxter                       | Inspector                               | Devon and Cornwall Police    |
| Simon Atkinson                    | Director                                | Tamar Gaming                 |
| Andrea Furniss                    | Licensing Services manager              | Teignbridge District Council |
| Rob Hayward                       | Public Health Specialist                | Devon County Council         |

Thanks also to Philip Bridge from the Democratic Services and Scrutiny Secretariat for organisation supporting this Spotlight Review.

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- Gambling Commission: 'Gambling participation in 2017: behaviour, awareness and attitudes Annual report' <http://www.gamblingcommission.gov.uk/PDF/survey-data/Gambling-participation-in-2017-behaviour-awareness-and-attitudes.pdf>
- Local Government Association Briefing Debate on challenges facing problem gamblers House of Lords Thursday 23 November 2017 [https://www.local.gov.uk/sites/default/files/documents/LGABriefing\\_ProblemGambling\\_HouseofLords\\_23Nov17\\_2.pdf](https://www.local.gov.uk/sites/default/files/documents/LGABriefing_ProblemGambling_HouseofLords_23Nov17_2.pdf)
- Luke Clark, Bruno Averbeck, Doris Payer, Guillaume Sescousse, Catharine A. Winstanley and Gui Xue: Journal of Neuroscience; 'Pathological Choice: The Neuroscience of Gambling and Gambling Addiction' 6 November 2013, 33 (45) 17617-17623; DOI: <https://doi.org/10.1523/JNEUROSCI.3231-13.2013>
- The Guardian 'UK betting firms face complaints deadline and ads crackdown' <https://www.theguardian.com/society/2018/aug/01/uk-betting-firms-face-complaints-deadline-and-ads-crackdown> 1st Aug 2018

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- Mayo Foundation for Medical Education and Research ‘Compulsive Gambling’  
<https://www.mayoclinic.org/diseases-conditions/compulsive-gambling/symptoms-causes/syc-20355178>
- Measuring gambling-related harms A FRAMEWORK FOR ACTION  
<http://www.gamblingcommission.gov.uk/PDF/Measuring-gambling-related-harms.pdf>

## 9. Spotlight Review Membership

The Group was chaired by Councillor Alistair Dewhirst and membership of the Spotlight Review was as follows:

| Corporate Infrastructure and Regulatory Services | Health and Adult Care           |
|--------------------------------------------------|---------------------------------|
| Councillor Polly Colthorpe                       | Councillor Sara Randall Johnson |
| Councillor Ian Hall                              | Councillor Andrew Saywell       |
| Councillor Hilary Ackland                        | Councillor Marina Asvachin      |
| Councillor Ray Bloxham                           |                                 |
| Councillor Colin Slade                           |                                 |

## 10. Contact

For all enquiries about this report or its contents please contact

Camilla de Bernhardt Lane, Head of Scrutiny [Cam.debernhardtlane@devon.gov.uk](mailto:Cam.debernhardtlane@devon.gov.uk)

## Appendix 1: NHS checklist to identify problem gambling

### Are you a problem gambler?

Try this questionnaire:

- Do you bet more than you can afford to lose?
- Do you need to gamble with larger amounts of money to get the same feeling?
- Have you tried to win back money you have lost (chasing losses)?
- Have you borrowed money or sold anything to get money to gamble?
- Have you wondered whether you have a problem with gambling?
- Has your gambling caused you any health problems, including feelings of stress or anxiety?
- Have other people criticised your betting or told you that you had a gambling problem (regardless of whether or not you thought it was true)?
- Has your gambling caused any financial problems for you or your household?
- Have you ever felt guilty about the way you gamble or what happens when you gamble?

Score 0 for each time you answer "never"

Score 1 for each time you answer "sometimes"

Score 2 for each time you answer "most of the time"

Score 3 for each time you answer "almost always"

If your total score is 8 or higher, you may be a problem gambler.

<https://www.nhs.uk/live-well/healthy-body/gambling-addiction/>

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## Appendix 2 help in the South West

### **FREE Counselling for those affected by Gambling**

#### **Covering Dorset, Devon, Somerset and Plymouth**

##### **Gambling Counselling Service**

In partnership with GamCare, Steven James Counselling provides specialist free counselling service for anyone suffering with a gambling problem or friends and family members affected by someone else's gambling.

We offer one to one counselling with experienced and specialist trained counsellors, who will create a confidential, non-judgemental and nurturing environment in which you can be given the time and support to tackle your gambling problem.

The main aims of our gambling counselling are to help you to:

Stop or reduce the frequency of problem gambling

Develop ways of coping with problem gambling behaviour

Address related issues that are causing harm or damage

Understand some of the underlying reasons why gambling has become a problem

Develop a productive and healthy life without problem gambling

We offer you an initial assessment appointment with one of our experienced counsellors. Like the rest of our service, this is free. At your assessment we will discuss your situation with you and suggest ways in which you might begin to address your problem. We can then offer you a series of counselling sessions which can be arranged for a regular time and location to suit you.

Although our main office is based in Poole, we have a network of counsellors covering Dorset, Devon, Somerset and Plymouth areas.

Call Steven James Counselling on [01202 740044](tel:01202740044), to find out more or set up an initial appointment

Remember, this service is also available free as a support for those friends or family members affected by a problem gambler

## CHILDCARE SUFFICIENCY REPORT Report of the Head of Education and Learning

*Please note that the following recommendations are subject to consideration and determination by the Cabinet (and confirmation under the provisions of the Council's Constitution) before taking effect.*

**Recommendation:** That the Cabinet welcome and endorse the Annual Childcare Sufficiency Report and arrangements be made for the report (and supporting reports) to be published on the Council's website.

### 1. Background

It is a statutory duty to secure sufficient early years and childcare places.

- 1.1 Sufficiency is met through a variety of providers that includes all types of schools, pre-schools, day nurseries, holiday clubs, breakfast clubs, after school clubs, childminders, etc. These provisions are within the private, voluntary, independent and maintained sectors.
- 1.2 Early years places are for under-five-year-olds. Some two-year-olds and all three- and four-year-olds are funded through the Dedicated Schools Grant to access 570 hours of education a year (equivalent of 15 hours per week term time).
- 1.3 Some three- and four-year-olds of working families are eligible for an additional 570 hours of childcare per year. This is an annual total of 1140 hours of early education and childcare.
- 1.4 Childcare places are for 0-14-year-olds (or up to 18 years old for disabled children). This provision is paid for by parents.
- 1.5 The local authority should take into account what is "reasonably practicable" when assessing what sufficient childcare means.
- 1.6 [\*The Early Education and Childcare: Statutory Guidance for Local Authorities\*](#), sets out that the local authority should report annually to elected Council Members on how they are meeting their duty to secure sufficient childcare and make this report available and accessible to parents.
- 1.7 The report must contain information about the supply and demand of childcare for all children aged 0-5 and out of school and holiday care for school aged children including children with a disability or special education needs. The report considers the affordability, accessibility and quality of provision and how any gaps in childcare provision will be addressed.
- 1.8 This is the sixth Childcare Sufficiency Assessment Annual report; last year's report was approved by cabinet in July 2017 and can be found here: <https://new.devon.gov.uk/eycs/for-providers/childcare-sufficiency/childcare-sufficiency-assessment>

### 2. The Childcare Sufficiency Annual Reports

- 2.1 There is one report and an executive summary.
- 2.2 The Childcare Sufficiency Annual Report 2017/18 (Appendix 1), which is brought before Cabinet for endorsement, encapsulates key findings from data relating to 2017/18 (1<sup>st</sup> April 2017 to 31<sup>st</sup> March 2018) and actions for the Early Years and Childcare Service for 2018/19.

# Agenda Item 13

## 3. Key Findings

- 3.1 The data analysis indicates that overall there is sufficient early years and childcare provision within Devon. Although the rural/urban spread of different types of provision varies. [Childcare Sufficiency Hot Spots](#) have been identified.
- 3.2 The number of providers has decreased this year (-179) along with the number of places available (-689.5) However, the population of under-five-year-olds has also decreased by 3% (-1016) across Devon.
- 3.3 100% of Devon County Councils administrative area is within a five-mile radius of childcare provision and 100% is within a five-mile radius of funded provision.
- 3.4 The number of providers who are approved to offer the 2-year-old funding has continued to increase, by 51 this year, and now stands at 656.
- 3.5 The percentage of 2-year olds taking up a funded place has remained high at 90.9%. This is much better than the National Average and means Devon is ranked 20<sup>th</sup> out of 152 Local Authorities
- 3.6 There continues to be a high percentage of 3 and 4-year olds taking up the early years education funding (98.5%). This is well above the National average of 94%.
- 3.7 The take-up of the Early Years Funding by those two-year-olds in local authority care has increased from 69.2% to 71.4% and remains high at 95.0% for three- and four-year-olds in care.
- 3.8 Since September 2017 some three- and four-year-olds of working families have been entitled to 1140 hours per year. There has been a successful introduction of the extended entitlement (30 hours) by most providers in Devon (768 out of 770, 99.7%).
- 3.9 The take-up of the extended entitlement has increased from 39.6% in Autumn 2017 to 41.8% in Spring 2018. (Spring 2018 – 68.0% of those estimated to be eligible)
- 3.10 From September 2017, the funding rate for three- and four-year-olds increased from £3.98 to £4.02 which included Universal SEND funding. (In April 2018 this increased to £4.06)
- 3.11 The percentage of providers graded as Good or Outstanding by Ofsted remains higher than both the South West and the National average (Devon 97.1%, National 94.2%, South West 95.5%) - (March 2018).
- 3.12 A higher proportion of children in Devon (71.0%) achieved a Good Level of Development than the national average (70.7%) (measured by the Foundation Stage Profile 2017). (*Foundation Stage Profile 2018: All GLD – Devon 71.8%, National 71.5%*)
- 3.13 All providers have been encouraged and supported to register with HMRC so they can accept tax free childcare payments, making childcare more affordable for families.
- 3.14 A new training website was introduced. [DEL Digital Learning](#) is now used for booking early years training courses and e-learning.
- 3.15 There has been increased and improved communication with providers through social media platforms. The number of subscribers to the [Early Years Weekly Digest](#) and the number of likes of the Early Years and Childcare [Facebook Page](#) has increased; the Early Years and Childcare Service has recently introduced a [Twitter page](#) and a [LinkedIn Showcase](#).

## 4. Actions arising from the report

### The Early Years and Childcare service will:

- Continue to assess sufficiency and identify Hot Spots through data analysis and discussion on the supply and demand of childcare with locality teams.
- Carry out actions to address issues in Hot Spot Areas (page 18).



# Agenda Item 13

- Survey parents to gain a greater insight into demand for childcare where there is insufficient provision or there are issues raised through data, by the locality teams or local families. This will be through an online survey promoted through social media.
- Carry out the Annual Survey of Providers in January 2019.
- Continue to promote the take up of funded two-, three- and four-year-old places to parents as well as the importance of taking up the full entitlement.
- Continue to promote the take-up of the extended entitlement to 1140 hours of funded childcare for eligible three- and four-year-olds.
- Monitor the take up of funded places and hours (two-year-old funding, universal funding, extended entitlement).
- Monitor the impact of the extended entitlement on the number of places for two-year-olds.
- Promote the stretched offer to parents.
- Increase the take-up of the Early Years Pupil Premium.
- Capture information on Governor Run out of school provision that is not Ofsted registered.
- Monitor openings, closures and expansions.

## 5. Options/Alternatives

No other options were considered.

## 6. Financial Considerations

There are no additional cost implications to the report actions which will be implemented by the Early Years and Childcare Service.

## 7. Legal Considerations

There no specific legal considerations in relation to the annual report, key findings or actions arising from the report.

## 8. Environmental Impact Conditions

There are no specific environmental related issues arising from the report, key findings and proposed actions for the coming year.

## 9. Equality Considerations

The actions arising from the Childcare Sufficiency Report contribute to the promotion of equality of opportunity. The Sufficiency Assessment Report considers accessibility and affordability of childcare for all families and includes consideration of disabled children, families on low incomes and parents working irregular hours. Early years and childcare provision is registered and inspected by Ofsted and they are required to comply with all legislation relating to anti-discrimination, safeguarding, employment and health and safety. The inspection will assess the extent to which the provider complies with all legal duties including those set out in the Equality Act 2010 and will pay particular attention to the educational outcomes for specific groups of children which includes all children with protected characteristics (Equality Act 2010). The actions identified for the coming year are a continuation of the ongoing work of the Early Years and Childcare service in promoting equality of opportunity for all families through provision of accessible, affordable, childcare.

## 10. Risk Management Considerations

No risks have been identified.

## 11. Public Health Impact

The report identifies that there are sufficient early years and childcare services for families. This should have a positive impact on public health as families can be supported through early years and childcare providers who enable parents to go to work or training and can signpost to other support if required.

# Agenda Item 13

## 12. Reasons for recommendation

Data analysis for the Childcare Sufficiency Report indicates that the local authority met the early years and childcare sufficiency duty in Devon in 2017/18.

To continue to ensure the duty is met in 2018/19 the main areas of focus will be:

- Ensuring sufficient places for 2-year olds and marketing and promotion of this entitlement.
- Ensuring sufficient places for the increase of the Early Years Entitlement to 1140 hours a year for 3 and 4-year olds of working families.
- Raising the quality of funded places– specifically those judged as Requires Improvement and Inadequate by Ofsted.
- Meeting the need for early years and childcare places where there are new housing developments.
- Ensure inclusive early years and childcare provision for children with disabilities and special education needs.

Dawn Stabb  
Head of Education and Learning

Electoral Divisions: All  
Cabinet Member for Education: Councillor James McInnes  
Chief Officer Childrens Services: Jo Olsson

LOCAL GOVERNMENT ACT 1972: LIST OF BACKGROUND PAPERS

Contact for enquiries: Gemma Cockerham 01392 383000 [gemma.cockerham@devon.gov.uk](mailto:gemma.cockerham@devon.gov.uk)

Childcare Sufficiency Assessment Annual Report 2017/18

Childcare Sufficiency Assessment Summary 2017/18

| <b>SCHEDULE OF CABINET MEMBER DECISIONS TAKEN SINCE PREVIOUS MEETING</b> |                                                          |                       |
|--------------------------------------------------------------------------|----------------------------------------------------------|-----------------------|
| <b>Cabinet Remit/Officer</b>                                             | <b>Matter for Decision</b>                               | <b>Effective Date</b> |
| Community, Public Health<br>Transportation & Environment                 | Approval to revise the Council's Climate Change Strategy | 17 September<br>2018  |

The Registers of Decisions will be available for inspection at meetings of the Cabinet or, at any other time, in the Democratic Services & Scrutiny Secretariat, during normal office hours. Contact details shown above.

In line with the Openness of Local Government Bodies Regulations 2014, details of Decisions taken by Officers under any express authorisation of the Cabinet or other Committee or under any general authorisation within the Council's Scheme of Delegation set out in Part 3 of the Council's Constitution may be viewed at <https://new.devon.gov.uk/democracy/officer-decisions/>



# DEVON COUNTY COUNCIL

## COUNCIL/CABINET FORWARD PLAN

In line with the public's general rights of access to information and the promotion of transparency in the way which decisions are taken by or on behalf of the Council, Devon County Council produces a Forward Plan of any Key Decisions to be taken by the Cabinet and any Framework Decisions to be made by the County Council. The Plan normally covers a period of a minimum of four months from the date of publication and is updated every month.

The County Council has defined key decisions as those which by reason of their strategic, political or financial significance or which will have a significant effect on communities in more than one division are to be made by the Cabinet or a Committee of the Cabinet. Framework Decisions are those decisions, which, in line with Article 4 of the Council's Constitution must be made by the County Council.

The Cabinet will, at every meeting, review its forthcoming business and determine which items are to be defined as key decisions and the date of the meeting at which every such decision is to be made, indicating what documents will be considered and where, in line with legislation, any item may exceptionally be considered in the absence of the press and public. The revised Plan will be published immediately after each meeting. *Where possible the County Council will attempt to keep to the dates shown in the Plan. It is possible that on occasion may need to be rescheduled.* Please ensure therefore that you refer to the most up to date Plan.

An up to date version of the Plan will available for inspection at the Democratic Services & Scrutiny Secretariat in the Office of the County Solicitor at County Hall, Topsham Road, Exeter (Telephone: 01392 382264) between the hours of 9.30am and 4.30am on Mondays to Thursdays and 9.30am and 3.30pm on Fridays, free of charge, or on the County Council's web site, 'Information Devon', (<http://www.devon.gov.uk/dcc/committee/>) at any time.

Copies of Agenda and Reports of the Cabinet or other Committees of the County Council referred to in this Plan area also on the Council's Website at (<http://www.devon.gov.uk/dcc/committee/mingifs.html>)

## FORWARD PLAN

All items listed in this Forward Plan will be discussed in public at the relevant meeting, unless otherwise indicated for the reasons shown

Any person who wishes to make representations to the Council/Cabinet about (a) any of the matters proposed for consideration in respect of which a decision is to be made or (b) whether or not they are to be discussed in public or private, as outlined below, may do so in writing, before the designated Date for Decision shown, to The Democratic Services & Scrutiny Secretariat, County Hall, Exeter, EX2 4QD or by email to: [members.services@devon.gov.uk](mailto:members.services@devon.gov.uk)

### PART A - KEY DECISIONS

(To Be made by the Cabinet)

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| Date of Decision | Matter for Decision                                                                                                                                                                                             | Consultees                          | Means of Consultation**                       | Documents to be considered in making decision                                                                                                                                                                    | County Council Electoral Division(s) affected by matter |
|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|-----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|
|                  | <i>Regular / Annual Matters for Consideration</i>                                                                                                                                                               |                                     |                                               |                                                                                                                                                                                                                  |                                                         |
| February 2019    | Admission Arrangements and Education Travel Review: Approval to admission arrangements for subsequent academic year                                                                                             | Schools, GBs and Phase Associations | Formal consultation and Devon Education Forum | Report of the Chief Officer for Childrens Services outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                             | All Divisions                                           |
| 15 February 2019 | Target Budget: Target Budget: Impact of the Provisional Local Government Settlement for forthcoming year on the preparation of that year's budget and affirmation/re-affirmation of service expenditure targets | N/A                                 | N/A                                           | Report of the County Treasurer outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                                                 | All Divisions                                           |
| 10 April 2019    | County Road Highway Maintenance Capital Budget<br>Update on current years programmes and approval of schemes and proposed programmes for forthcoming financial year                                             | N/A                                 | N/A                                           | Report of the Chief Officer for Highways, Infrastructure Development and Waste outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary. | All Divisions                                           |

|                                           |                                                                                                                                                                                                            |                                                                                                                  |                      |                                                                                                                                                                                                                  |               |
|-------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| 10 April 2019                             | County Road Highway Maintenance Revenue Budget and On Street Parking Account Allocation of highway maintenance funding allocated by the Council in the budget for the current/forthcoming financial year   | N/A                                                                                                              | N/A                  | Report of the Chief Officer for Highways, Infrastructure Development and Waste outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary. | All Divisions |
| <i>Specific Matters for Consideration</i> |                                                                                                                                                                                                            |                                                                                                                  |                      |                                                                                                                                                                                                                  |               |
| 10 October 2018                           | Sidmouth Surface Water Flood Improvements                                                                                                                                                                  | East Devon District Council, Sidmouth Town Council, South West Water, Environment Agency and relevant landowners | Meetings and Reports | Report of the Head of Planning, Transportation and Environment outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                 | Sidmouth      |
| 10 October 2018                           | Foster Carer Allowances                                                                                                                                                                                    | Foster Carers / Stakeholders                                                                                     | YES                  | Report of the Head of Children's Social Care (Deputy Chief Officer) outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.            | All Divisions |
| 10 October 2018                           | Promoting independence in Devon: Our Vision, 5 year Plan and Annual Report for 2017"                                                                                                                       |                                                                                                                  |                      | Report of the Head of Adult Commissioning and Health outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                           | All Divisions |
| 10 October 2018                           | Disabilities Delivery Plan                                                                                                                                                                                 |                                                                                                                  |                      | Report of the Head of Adult Commissioning and Health outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                           | All Divisions |
| 10 October 2018                           | Community Health & Care Contract<br><i>[NB: Item may contain information about the financial and business affairs of the Council that may need to be discussed in the absence of the press and public]</i> | tbc                                                                                                              | tbc                  | Report of the Chief Officer for Childrens Services, Head of Commissioning outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.      | All Divisions |

|                  |                                                                                                                                                                                                       |                                                  |        |                                                                                                                                                                                                                          |               |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| 10 October 2018  | Land at Exeter Science Park<br><i>[NB: Item may contain information about the financial and business affairs of the Council that may need to be discussed in the absence of the press and public]</i> |                                                  |        | Report of the Chief Officer for Communities, Public Health, Environment and Prosperity outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary. | Broadclyst    |
| 14 November 2018 | Children's Services Placement Sufficiency                                                                                                                                                             | TBC                                              | TBC    | Report of the Chief Officer for Childrens Services outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                                     | All Divisions |
| 14 November 2018 | Budget Monitoring: Month 6 Approval of Month 8 Report and actions arising                                                                                                                             | n/a                                              | n/a    | Report of the County Treasurer outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                                                         | All Divisions |
| 12 December 2018 | Street Lighting Policy and Contract                                                                                                                                                                   | TBA                                              | TBA    | Report of the Chief Officer for Highways, Infrastructure Development and Waste outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.         | All Divisions |
| 12 December 2018 | Review of Parking Exemptions for Care and Health Staff                                                                                                                                                | To be agreed with Social Care Commissioning Team | Survey | Report of the Chief Officer for Highways, Infrastructure Development and Waste outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.         | All Divisions |
| 12 December 2018 | Accommodation Strategy                                                                                                                                                                                |                                                  |        | Report of the Head of Adult Commissioning and Health outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                                   | All Divisions |
| 12 December 2018 | Adult Services Market Sufficiency                                                                                                                                                                     |                                                  |        | Report of the Head of Adult Commissioning and Health outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                                   | All Divisions |
| 9 January 2019   | Budget Monitoring: Month 8 Approval to Month 2 Report and actions arising                                                                                                                             | n/a                                              | n/a    | Report of the County Treasurer outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                                                         | All Divisions |
| 15 February 2019 | Children and Young People Plan Approval to Children & Young People's Plan for 2018 onwards                                                                                                            |                                                  |        | Report of the Chief Officer for Childrens Services outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                                     | All Divisions |



|                  |                                                                               |     |     |                                                                                                                                                                  |               |
|------------------|-------------------------------------------------------------------------------|-----|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| 13 March<br>2019 | Budget Monitoring: Month 10<br>Approval of Month 4 Report and actions arising | n/a | n/a | Report of the County Treasurer outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary. | All Divisions |
|------------------|-------------------------------------------------------------------------------|-----|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|

| <b>PART B -FRAMEWORK DECISIONS</b><br>(Requiring approval of the County Council) |                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                |                                                                                         |                                                                                                                                                                  |                                                                |
|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|
| <b>Date of Decision</b>                                                          | <b>Matter for Decision</b>                                                                                                                                                                                                                                                                                                                                                                    | <b>Consultees</b>                                                              | <b>Means of Consultation**</b>                                                          | <b>Documents to be considered in making decision</b>                                                                                                             | <b>County Council Electoral Division(s) affected by matter</b> |
| 15 January 2019<br><br>14 February 2019                                          | Pay Policy Statement<br>Recommendation to County Council in February of each year to approve, in accordance with the provisions of the Localism Act 2011 of the Councils Annual Pay Policy Statement setting out its policy for each financial year relating to remuneration of Chief Officers and other employees and the relationship between the pay of chief officers and other employees | Appointments & Remuneration Committee                                          | Public Meeting                                                                          | Report of the County Solicitor outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary. | All Divisions                                                  |
| 15 February 2019<br><br>21 February 2019                                         | Revenue Budget, Medium Term Financial Strategy & Capital Programme for next subsequent financial year and beyond                                                                                                                                                                                                                                                                              | Public, Stakeholders, Trades Unions, Business and Voluntary Sectors and public | Statutory consultations, meetings, fora and public meetings, correspondence and website | Report of the County Treasurer outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary. | All Divisions                                                  |

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## PART C - OTHER MATTERS

(i.e. Neither Key Nor Framework Decisions)

| Date of Decision                                                                 | Matter for Decision                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Consultees                                                                                                       | Means of Consultation** | Documents to be considered in making decision                                                                                                                                                                         | County Council Electoral Division(s) affected by matter |
|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|
|                                                                                  | <i>Regular / Annual Matters for Consideration</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                  |                         |                                                                                                                                                                                                                       |                                                         |
| Between 10 October 2018 and 31 December 2019                                     | Standing Items, as necessary (Minutes, References from Committees, Notices of Motion and Registers of Delegated or Urgent Decisions)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | As necessary                                                                                                     |                         | Report of the TBC outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                                                                   | All Divisions                                           |
| Between 10 October 2018 and 1 May 2021<br>Between 10 October 2018 and 1 May 2021 | Standing items on the future management, occupation, use and improvement of individual holdings and the estate, monitoring the delivery of the Budget & the Estate Useable Capital Receipts Reserve in line with the approved policy and budget framework<br><i>[NB: Items relating to the letting or occupancy of individual holdings may contain information about, or which is likely to reveal the identity of, an applicant for a holding and about the financial and business affairs of the Council and any prospective or existing tenant that may need to be discussed in the absence of the press and public]</i> | To be considered at the Farms Estates Committee, including any advice of the Council's Agents NPS South West Ltd |                         | Report of the Head of Digital Transformation and Business Support, County Treasurer outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary. | All Divisions                                           |
| 10 October 2018                                                                  | Annual Childcare Sufficiency Report: Endorsement of Annual report outlining how the Council is meeting its statutory duty to secure sufficient early years and childcare places and identifying challenges and actions for the coming year in relation                                                                                                                                                                                                                                                                                                                                                                      | Interested parties and partners and schools and parents                                                          |                         | Report of the Head of Education and Learning outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                                        | All Divisions                                           |
| 12 December 2018                                                                 | Treasury Management Stewardship - Mid Year Position                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | N/A                                                                                                              | N/A                     | Report of the County Treasurer outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                                                      | All Divisions                                           |

|                                           |                                                                                                                              |                                       |     |                                                                                                                                                                                 |               |
|-------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| 12<br>December<br>2018                    | Devon Safeguarding Adults Board Annual Report 2017/18<br>To receive the Annual Report of the Devon Safeguarding Adults Board | N/A                                   | N/A | Report of the Chair of the Safeguarding Board outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary. | All Divisions |
| 8<br>May<br>2019                          | Approval to Revenue & Capital Outturn, for the preceding financial year                                                      | N/A                                   | N/A | Report of the County Treasurer outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                | All Divisions |
| 10<br>July<br>2019                        | Treasury Management Stewardship Outturn Report                                                                               | Corporate Services Scrutiny Committee | n/a | Report of the County Treasurer outlining all relevant considerations, information and material including any equality and / or impact assessments, as necessary.                | All Divisions |
| <i>Specific Matters for Consideration</i> |                                                                                                                              |                                       |     |                                                                                                                                                                                 |               |

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted

